

Jean A. Bondurant

PROFESSIONAL SUMMARY

Quality leader in healthcare staffing with over 28 years of industry experience with a distinguished background in successfully operating human resource solutions programs that promote staffing efficiencies, workforce cost reductions and improving the quality of care delivered in healthcare environments. Outstanding operational ability to effectively identify opportunities to develop and maintain business solutions to assist with today's workforce challenges. Exceptional communicator with strong problem resolution for effective client and employee relations coupled with demonstrated leadership, high personal standards, professional ethics and an established reputation within the healthcare staffing community and nursing leaders at many hospitals.

CORE COMPETENCIES

- Organizational Leadership
- Strategic Planning & Development
- Human Resource Management
- Budget Planning & Finance Management
- Strong Customer Focus
- New Program and Service Development
- Promote Technology Integration
- Joint Commission Compliance

EMPLOYMENT EXPERIENCE

Phoenix Healthcare Management Services, Inc. Atlanta, GA

1998 - Present

One of several fee for service-based companies under Vizient Southern States, Inc. offering an array of healthcare related programs and solutions to Vizient members (non-profit, community based hospitals and health systems) throughout the Southeast including Georgia, Alabama, Louisiana and Mississippi.

- **Vice President, Phoenix Workforce Solutions**

Direct Management of 4 office team members and 150 Temporary Healthcare Professionals (clinical and non-clinical). Responsible for all daily operational activities designed to place quality healthcare providers on temporary assignments and drive value for our members with service-based excellence and cost effective workforce solutions.

- Consistently have improved annual revenue during tenure
- Provide annual cost savings to members with preferred pricing/discounts
- Administer full-service Human Resource support to include recruitment/retention, benefits, payroll, education/training, employee relations and employee assistance
- Achieved & maintain accreditation by The Joint Commission for certification in Health Care Staffing Services since 2005
- Supervised several major technology implementation projects to create greater operational efficiencies including an Applicant Tracking System, Online Competency Exams and Staffing Software
- Develop annual financial budget and maintain adherence throughout the fiscal year

Employment continued...

EMPLOYMENT/EXPERIENCE

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| <ul style="list-style-type: none">▪ Columbia Resource Network, Dunwoody, GA
An affiliate of Columbia Healthcare/HCA, Inc. | <p>Director of Operations 1995 – 1998
(Former Staffing/Recruitment Manager)</p> |
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EDUCATION

Bachelor of Arts, Human Resource Management, Brenau University, Gainesville, GA

AFFILIATIONS

- Member, Society of Human Resource Management
- Member, Atlanta Area Healthcare Recruiter's Association
- Member, Human Resources Council, Vizient Southern States

ARTICLE PUBLICATIONS

- "When and Why Per Diem"; Advance for Nurses Newsmagazine, July, 7, 2001, Vol.2, No. 7