

**DEKALB COUNTY SCHOOL DISTRICT
VENDOR / CONTRACTOR PERFORMANCE EVALUATION**

Instructions: This form must be completed for all contract renewals. Be factual and do not include unsubstantiated opinions.

Contractor Name: Contract Title and Number: Edmentum/Apex	
Contract Term: Annual	Contract Period: From: July 1, 2022 To: June 30, 2023
Contract Value: 403,296.64	Department: Curriculum and Instruction

DEFINITIONS OF PERFORMANCE RATINGS

<u>SATISFACTORY</u>	<u>UNSATISFACTORY</u>	<u>N/A</u>	<u>INSUFFICIENT INFORMATION TO RATE</u>
Meets contractual requirements. The actions taken by the contractor appear or were satisfactory.	Does not meet contractual requirements, and recovery is not likely in a timely manner. The contractor's corrective actions appear or were ineffective.		

PERFORMANCE RATING	COMMENTS (Attach additional sheets if necessary)	
Work performed in compliance with contract terms	<input checked="" type="checkbox"/> Satisfactory <input type="checkbox"/> Unsatisfactory <input type="checkbox"/> N/A <input type="checkbox"/> Insufficient info. to rate	The vendor's work was performed in compliance with the contract terms.
Materials, supplies and equipment provided as required.	<input checked="" type="checkbox"/> Satisfactory <input type="checkbox"/> Unsatisfactory <input type="checkbox"/> N/A <input type="checkbox"/> Insufficient info. to rate	The vendor supplied online content and support as required.

Staff availability	<input checked="" type="checkbox"/> Satisfactory <input type="checkbox"/> Unsatisfactory <input type="checkbox"/> N/A <input type="checkbox"/> Insufficient info. to rate	The staff was available as needed.
Timeliness of work	<input checked="" type="checkbox"/> Satisfactory <input type="checkbox"/> Unsatisfactory <input type="checkbox"/> N/A <input type="checkbox"/> Insufficient info. to rate	The vendor was timely in response and work
Staff professionalism	<input checked="" type="checkbox"/> Satisfactory <input type="checkbox"/> Unsatisfactory <input type="checkbox"/> N/A <input type="checkbox"/> Insufficient info. to rate	The staff was professional in all settings.
Customer service	<input checked="" type="checkbox"/> Satisfactory <input type="checkbox"/> Unsatisfactory <input type="checkbox"/> N/A <input type="checkbox"/> Insufficient info. to rate	The vendor provided satisfactory customer service.
Quality of work	<input checked="" type="checkbox"/> Satisfactory <input type="checkbox"/> Unsatisfactory <input type="checkbox"/> N/A <input type="checkbox"/> Insufficient info. to rate	The quality of work by vendors was satisfactory.
Communication and Accessibility	<input checked="" type="checkbox"/> Satisfactory <input type="checkbox"/> Unsatisfactory <input type="checkbox"/> N/A <input type="checkbox"/> Insufficient info. to rate	The vendor and staff communicated satisfactorily.
Prompt and effective correction of situations and conditions	<input checked="" type="checkbox"/> Satisfactory <input type="checkbox"/> Unsatisfactory <input type="checkbox"/> N/A <input type="checkbox"/> Insufficient info. to rate	The vendor provided effective correction of situations and conditions.
Documentation records, receipts, invoices and computer-generated reports received in a timely manner and in compliance with contract specifications.	<input checked="" type="checkbox"/> Satisfactory <input type="checkbox"/> Unsatisfactory <input type="checkbox"/> N/A <input type="checkbox"/> Insufficient info. to rate	Documentation needed was received in a timely manner.
Would you recommend using this firm again?	<input checked="" type="checkbox"/> Yes NO (Explain)	I would recommend using this firm again.

OVERALL ASSESSMENT

Unsatisfactory Satisfactory

Comments:

Edmentum provides commendable support and customer service to DCSD schools, program areas, and district offices for Apex and related customizations.

Name of Evaluator: FLEX Academy Staff
(Print)

Date: 03.14.23

FISCAL INFORMATION (2022-2023 SCHOOL YEAR):

Original Contract Value \$403,296.64

Dollar amount of increase (decrease) \$ 47,087.00

Percent of increase (decrease) 11.6 %

Reason for increase (decrease) Addition of middle school content in late fall 2022

Project Scope (FY 2023-2024)	Timeline
Purchase online course content for students in grades 6-12	July 1, 2023 - June 30, 2024