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Presented to:
DeKalb County School District
 2652 Lawrenceville Highway
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Sourcewell Contract # 022719-MBS

Quotation
 Quotation Number: AC-221128-01
 Page: 1 of 1

Date: 8/30/2023
 Quote Valid for N/A
 FOB: Atlanta, Georgia
 Reference: Our Conversation
 Submitted by: Alex Chitty
achitty@layer3.com

2023-2024 DCSD Mitel VoIP System Renewal - 1 Year - No Phone RMA

Item	Quantity	Part Number	Description	Start Date	End Date	Unit List Price	Your Proposed Unit Cost	Your Extended Cost
Customer Support Services								
Layer 3 Communications - Network Support								
1	4	ICX7750-SVL-RNDP-1 M	Layer 3 Communications Branded ESSENTIAL NBD PARTS ONLY SUPPORT RENEWAL, ICX7750 48F, 48C, & 26Q	11/9/23	11/10/24	\$1,375.00	\$1,375.00	\$5,500.00
2	1	L3-MANAGEDSERVICES	Layer 3 Communications Element Management, Monitoring, and Infrastructure as a Service for ICX Switches, Servers, and Storage for VoIP System. Includes services on 3 virtual Windows servers, 10 Linux servers, 1 redundant Contact Center server, and 1 server used to sync user employee ID's to Contact Center. Services include: Failover from Sam Moss to WBBC in the event of a failure at Sam Moss, ESXI upgrades for VMware, Firmware updates for Dell Servers, updates for Tegile storage arrays, Windows patching, OS updates for Mitel virtual machines, System patches and code upgrades.	11/9/23	11/10/24	\$7,800.00	\$7,800.00	\$93,600.00
3	1	SHO-97149 W	Layer 3 Communications Partner Branded Support for Contact Center, 1-Yr. 1 year service agreement providing Partner Support for the IPBX and Enterprise Support for the ECC. 24x7 technical support. Replacement parts are typically shipped next business day once a hardware defect is found. Includes support on all DCSD owned Mitel licensing, 194 Mitel switches, 15 Distributed Voice Services Servers, SIPerator, SIP licenses. No phone RMA included.	11/11/23	11/10/24	\$205,635.00	\$174,789.75	\$174,789.75
Network Support Sub-Total:								\$273,889.75
4	1	SHO-10577	IP PHONE, IP480G			\$475.00	\$403.75	\$403.75
5	1	SHO-10574	IP PHONE, IP420G			\$285.00	\$242.25	\$242.25
6	1	SHO-50008342	802.3af POE Power Injector Universal			\$46.00	\$39.10	\$39.10

**As defined in RFP 17-21, Onsite support will incur an additional cost. If DCSD requires a Layer 3 Communications employee to deliver onsite support for the Mitel VoIP system, the following fee structure will be followed:

Business Hours Labor (9am - 5pm), per hour	\$185
Overtime Labor (5pm - 7pm), per hour	\$277.50
Nights/Holidays Labor, per hour	\$370