

# Affordable Connectivity Program

*Ensuring all students can connect and engage to meet their learning needs.*



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# ABOUT US

**Sarver Wireless** is a premier prepaid and ACP Program provider that was founded in January 2014. Over the last 9 years in business, Sarver Wireless has provided devices and services to over 1,500,000 customers in the United States and Puerto Rico.



**Stratix** designs, deploys, manages, and supports mobility solutions for education, healthcare, and enterprise business organizations. With 40+ years of experience, we are the largest pure-play managed mobility service provider in North America.

**With Sarver and Stratix, our customers receive reliable wireless coverage and quality devices that can be customized, managed and serviced by the leading mobility service provider in the US.**



# What we offer:



**CELLULAR  
CONNECTIVITY**



**QUALITY  
DEVICES**



**CUSTOMIZED  
SETUP**



**TECHNICAL SUPPORT  
AND DEVICE LIFECYCLE  
MANAGEMENT**

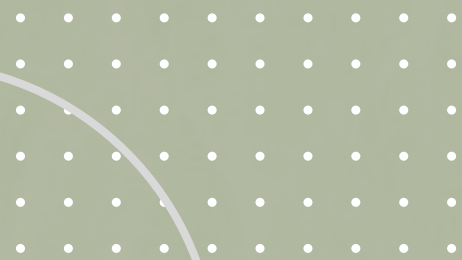


# ACP Overview



# ACP Overview

The Affordable Connectivity Program is a federally funded program by the FCC to ensure all households can connect to their school, work, healthcare team and more, by providing discounts on internet services. ACP also provides a device, like a tablet, at a fraction of the cost so connecting is that much easier.



# ACP Eligibility

To be eligible for the program, participants must meet one of the following criteria:

- A household income is at or below 200% of the [Federal Poverty Guidelines](#),
- Participate in a federal assistance program like:
  - Free and Reduced-Price School Lunch Program or School Breakfast Program, including at U.S. Department of Agriculture (USDA) Community Eligibility Provision schools.
  - SNAP
  - Medicaid
  - Federal Housing Assistance
  - Supplemental Security Income (SSI)
  - WIC



# Student Benefits

- My Tab Pro Tablet for \$10.01 with free internet
- Cellular-enabled connection
- Hotspot and Wi-fi enabled
- Preloaded learning applications
- Continued learning after school
- Customer and technical support

# My Tab Pro Tablet

Android Version 13

10.1 inch display

4 GB Memory

Dual Camera (front and rear)

Bluetooth Connectivity

Type-C Charging Port

4G LTE/WIFI 2.4 G + 5G

GPS

Dual Sim Card

3.5mm Earphone Jack





# Partnering with your School

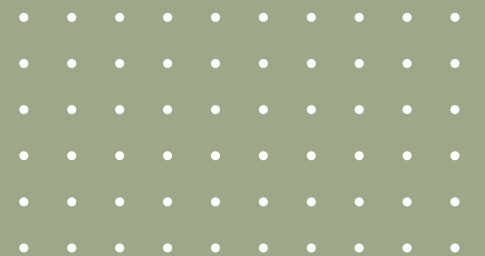


# Student Enrollment

Each school has partnered with Sarver Wireless and Stratix to offer this amazing benefit to their students and teachers.

Each family will need to:

- Apply online
  - A parent will click on the link or scan the QR code on your school's flyer
  - Parents will be notified if you are approved during the application process
  - If you have any difficulty with the online application, our customer support agents can assist!
- School Events
  - Sarver Wireless can join your school events to assist with enrollment and issuing devices onsite.



# ACP Flyers



IN PARTNERSHIP WITH



## About ACP

The Affordable Connectivity Program is an FCC benefit program that helps ensure that households can afford the broadband they need for work, school, healthcare and more.

### Eligibility for the Program:

- Household income is at or below 200% of the National Poverty Line; or
- Participates in one of the following assistance programs:
  - Medicaid
  - WIC
  - SNAP
  - Free or Reduced School Lunch/Breakfast Program
  - Federal Pell Grant
  - Supplemental Security Income (SSI)
  - Federal Public Housing
  - Veterans Pension

Eligible households will receive an android tablet for \$10.01 and FREE internet every month! Limited to one per household.

Free Data could be one click away!

## How to Register with Sarver Wireless

### 1 CLICK/SCAN THE QR CODE BELOW

Type in your zip code and a valid email.

### 2 FILL IN THE THE REGISTRATION FORM.

Please fill in all necessary information on the application. You may be asked to submit documents to prove identity or benefits.

### 3 SELECT YOUR PREFERRED DEVICE

Select the device you wish to order  
*\*SIM cards are included with each device, only choose the SIM card if you wish to receive a SIM only.\**

### 4 PAYMENT

Make the **ONE TIME** copayment of 10.01 + tax to get your Tablet or Hotspot shipped for **FREE** to your assigned school.

### 5 PICKUP DEVICE

A parent or student can pick up their tablet from your **assigned school** during normal school hours.



If you need assistance call agent support:  
Monday - Friday (9am-5pm)  
(912) 299-2202

## Our Devices



### My Tab Pro

Introducing the My Tab Pro Android Tablet for one-time payment of **\$10.01 + Tax** featuring a NO-cost data plan (20 GB)!



### Alcatel Hot Spot

Alcatel Hot Spot charge your devices and connect up to 16 devices at once! Only **\$10.01 + tax**.



### SIM Card

Every device has 4G T-Mobile service through PWG. You can also use our sim for **no cost data** in any unlocked device.

CLICK OR SCAN THE QR BELOW TO BEGIN REGISTRATION



## Sarver Wireless

IN PARTNERSHIP WITH



### • OUR MISSION

TO PROVIDE TECHNOLOGY FOR EVERY STUDENT WHO NEEDS UNLIMITED ACCESS TO EDUCATIONAL RESOURCES. WE WANT TO ADVOCATE FOR A LEVEL PLAYING FIELD FOR SCHOOLS ACROSS THE UNITED STATES.

### • 24/7 CONNECTIVITY

FREE 24/7 INTERNET ACCESS TO STUDENTS IS ESSENTIAL FOR ENSURING EQUAL OPPORTUNITIES, ENHANCING ACADEMIC PERFORMANCE, AND PREPARING THEM FOR THE DIGITAL WORLD.

BY INVESTING IN TECHNOLOGY AND FREE INTERNET ACCESS, WE CAN CREATE A MORE INCLUSIVE AND EFFECTIVE EDUCATIONAL ENVIRONMENT THAT BENEFITS ALL STUDENTS.

### • HOW TO QUALIFY

THERE ARE SEVERAL AUTOMATIC QUALIFIERS FOR THE ACP PROGRAM:

- THE NATIONAL SCHOOL LUNCH PROGRAM
- SCHOOL BREAKFAST PROGRAM (SBP)
- MEDICAID RECIPIENTS
- FEDERAL PUBLIC HOUSING ASSISTANCE
- SUPPLEMENTAL SECURITY INCOME (SSI)
- SNAP PROGRAM
- VETERANS PENSION
- THE FEDERAL PELL GRANT
- WOMEN, INFANTS, AND CHILDREN PROGRAM (WIC)

### WHAT IS ACP?

THE AFFORDABLE CONNECTIVITY PROGRAM IS A FEDERAL INITIATIVE THAT HELPS U.S. HOUSEHOLDS AFFORD ESSENTIAL BROADBAND CONNECTIONS FOR SCHOOL, WORK, HEALTHCARE, AND MORE.

### WHAT DOES IT COST?

FOR ANY QUALIFYING INDIVIDUAL - FREE DATA SERVICE. QUALIFYING INDIVIDUALS WILL ALSO RECEIVE A SMART BRANDED TABLET FOR ONLY **\$10.01 + TAX** APPLY TODAY!



Click/Scan to visit our site



Get Connected today! (912) 452-1719 Support@SarverWireless.com

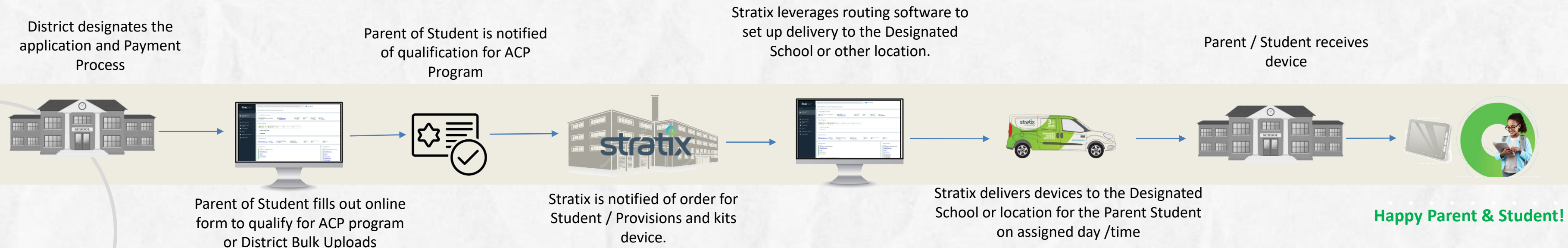


# Distribution Logistics



# Tablet ACP Application Process, Ordering and Deployment Workflow

- Parents apply for the ACP program online or at a pre-defined event held at one of the many designated School District locations or public facilities
- Once approved Stratix will receive an order for a tablet
- Stratix customizes the tablets or device – provisioning with a gold image for proper settings, including loading all application links
- Stratix will activate SIM Cards to ensure the tablet or device is ready to use upon delivery
- Stratix vans will deliver tablets or device to the designated school or other location for Pick up by the Parent / Student
- Parents of Student will go back to the designated facility to pick up their new tablet





# **Technical Support of the Program**



# SERVICE AND SUPPORT



## Provisioning, Staging and Deployment

- Creation of First Article, Staging Documentation and Knowledge Articles (Help Desk)
- Receive / Scan of Tablets from Sarver into ERP for Inventory Management
- Apply Asset Tags to track device through process (history)
- Tablets Configured, Provisioned and Kitted for Deployment
  - Stratix customizes settings and applicable application links
  - Stratix Activates SIM Cards



## Help Desk

- 7am – 7pm Help Desk for Level 1 & 2 Support direct from Students/Parents
- Receive calls direct from Parent, Guardian, Student or School District for support
- Address initial set up and device setting (how to, FAQ) questions and challenges
- Troubleshoot any tablet hardware issues including cracked screens
- Support for Hardware, OS, connectivity and Applications (approved by District)



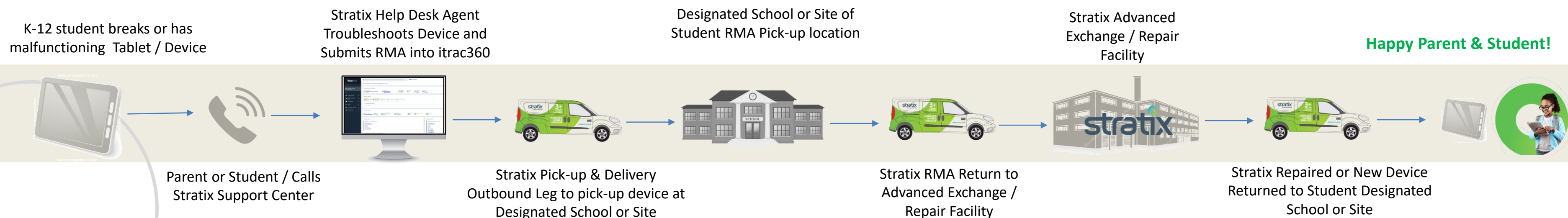
## Mobile Lifecycle Management

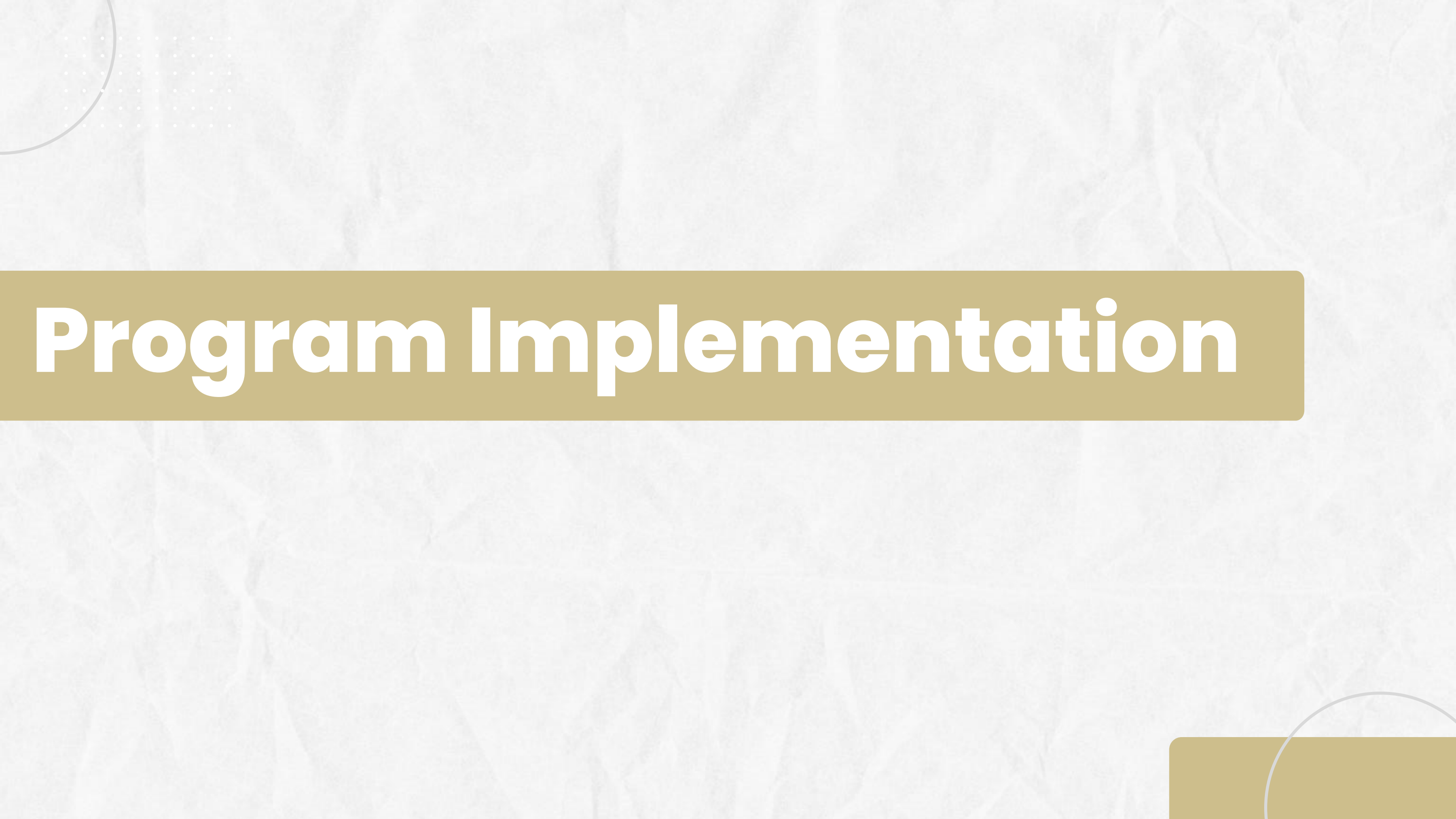
- Tablet / Device spare pool management
- Facilitation of Advanced Exchange of broken / faulty device
- Inspect and triage devices
  - Where applicable reprovision device and place back in spare-pool
  - BER – clean disposal of device
- RMA Process: Provisioning of new or spare pool device out to student
- Configuration and set up of routing software to schedule deliveries to pre-defined locations



## Asset Management

- School District staff, Sarver and Stratix provided access to Tablet/Device Asset Management tool with real-time visibility and reported analytics.
- Shows progress of program
- Submit RMAs and track status and repair history for Student devices
- Track call volume, problem types and ticket status





# Program Implementation

# The School's Role

## Support Program Promotion and Student Outreach

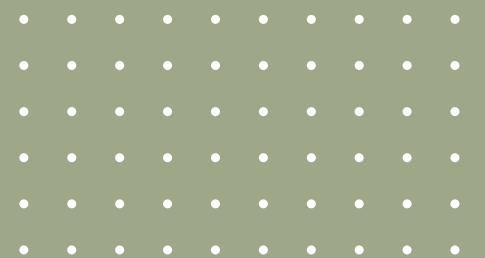
- Identify program champions within each school
- Notify parents of the program through the school's communication department

## Approve Program Implementation Plan

- Identify learning applications
- Establish timeline
- Coordinate device pick up locations and logistics

## Promotion of the Program

- Modalities for Parent Outreach:
  - Flyers, Newsletters, Emails, Websites, Social Media, Events
  - Structured outreach attempts (6 touchpoints)



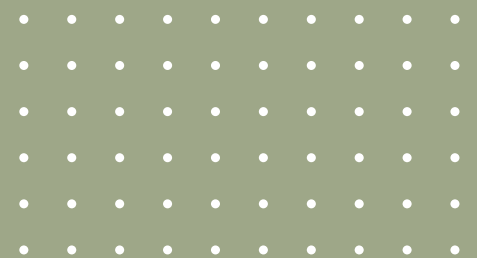
# Sarver/Stratix's Role

## Sarver Wireless:

- Coordinate with program/school champions
- Provide materials for the communication department (flyers, social media posts, newsletters, banners, etc.)
- ACP Application support and customization
- Support enrollment events

## Stratix:

- Technical support with provisioning device
- Coordinate device delivery and logistics with school
- Device support and customer support
- Support enrollment events



# Contact Us

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