

**DEKALB COUNTY SCHOOL DISTRICT
VENDOR / CONTRACTOR PERFORMANCE EVALUATION**

Instructions: This form must be completed for all contract renewals, be factual and do not include unsubstantiated opinions.

Contractor Name: BrainPOP	Contract	Title and Number RFP
Contract Term: 1yr	Contract Period: From: July 1, 2023 To: June 30, 2024	
Contract Value: \$186,637.42	Department: Information and Instructional Technology	

DEFINITIONS OF PERFORMANCE RATINGS

<u>SATISFACTORY</u>	<u>UNSATISFACTORY</u>	<u>N/A</u>	<u>INSUFFICIENT INFORMATION TO RATE</u>
Meets contractual requirements. The actions taken by the contractor appear or were satisfactory.	Does not meet contractual requirements, and recovery is not likely in a timely manner. The contractor's corrective actions appear or were ineffective.		

PERFORMANCE RATING	COMMENTS (Attach additional sheets if necessary)	
Work performed in compliance with contract terms	<input checked="" type="checkbox"/> Satisfactory <input type="checkbox"/> Unsatisfactory <input type="checkbox"/> N/A <input type="checkbox"/> Insufficient info. to rate	BrainPOP provides satisfactory service as outlined in the contracted terms.
Materials, supplies and equipment provided as required?	<input checked="" type="checkbox"/> Satisfactory <input type="checkbox"/> Unsatisfactory <input type="checkbox"/> N/A <input type="checkbox"/> Insufficient info. to rate	BrainPOP provides digital materials such as animated movies, learning games, primary sources, and interactive quizzes to engage student learning.

Staff availability	<input checked="" type="checkbox"/> Satisfactory <input type="checkbox"/> Unsatisfactory <input type="checkbox"/> N/A <input type="checkbox"/> Insufficient info. to rate	The senior support representative and technical team is readily available to support the needs of the DeKalb County School District.
Timeliness of work	<input checked="" type="checkbox"/> Satisfactory <input type="checkbox"/> Unsatisfactory <input type="checkbox"/> N/A <input type="checkbox"/> Insufficient info. to rate	Satisfactory
Staff professionalism	<input checked="" type="checkbox"/> Satisfactory <input type="checkbox"/> Unsatisfactory <input type="checkbox"/> N/A <input type="checkbox"/> Insufficient info. to rate	The BrainPOP team maintains a high level of staff professionalism with DCSD.
Customer service	<input checked="" type="checkbox"/> Satisfactory <input type="checkbox"/> Unsatisfactory <input type="checkbox"/> N/A <input type="checkbox"/> Insufficient info. to rate	BrainPOP provides excellent customer service.
Quality of work	<input checked="" type="checkbox"/> Satisfactory <input type="checkbox"/> Unsatisfactory <input type="checkbox"/> N/A <input type="checkbox"/> Insufficient info. to rate	BrainPOP frequently updates its content to ensure that it is up-to-date and relevant to the current curriculum. They were awarded the Digital Promise two certifications for research-based design and learner variability.
Communication and Accessibility	<input checked="" type="checkbox"/> Satisfactory <input type="checkbox"/> Unsatisfactory <input type="checkbox"/> N/A <input type="checkbox"/> Insufficient info. to rate	BrainPOP understands the importance of communication and accessibility in education, and they incorporate features to ensure a more inclusive learning experience for all students. For example, BrainPOP provides clear and engaging content and multilingual options. BrainPOP includes accessibility features such as closed captions and read-along features to assist with audio and reading development skills.
Prompt and effective correction of situations and conditions	<input checked="" type="checkbox"/> Satisfactory <input type="checkbox"/> Unsatisfactory <input type="checkbox"/> N/A <input type="checkbox"/> Insufficient info. to rate	Satisfactory. BrainPOP provides an update of new releases and/or modifications with their tool prior to making any changes to our account.
Documentation records, receipts, invoices and computer-generated reports received in a timely manner and in compliance with contract specifications.	<input checked="" type="checkbox"/> Satisfactory <input type="checkbox"/> Unsatisfactory <input type="checkbox"/> N/A <input type="checkbox"/> Insufficient info. to rate	BrainPOP automatically computer-generated monthly usage reports and documentation, highlighting student and teacher usage.

