



Our goal is to help our schools and educational organizations communicate their message to students and parents effectively.

With **45% of children being minorities** in the United States and 23% of students having at least one foreign-born parent, we recognize the **critical need to improve communication with parents and students**. This means we work hard to meet your needs and work closely with you to improve communication within your organization.

Our Translation Process

We know your needs are unique. We will collaborate with you to design a comprehensive solution that best meets your requirements. We will work with you to create an experience for students and parents that **will keep them informed and engaged**.

High-quality translation for education is critical to eliminate risk. We follow a careful and thorough process that has been established and refined over the past 10 years. This includes translation, editing and review/proofing steps done by our **native, in-country experts** that practice exclusively in the education industry.

We comply with required standards including:

- FERPA
- HIPAA
- ISO 9001:2008
- ISO 17100:2015

To assist our translators, we use state-of-the art technology to mitigate human error while reaching quality expectations and bringing down costs. Our project managers ensure quality and consistency via our project management, workflow and translation memory tools.

We Speak Your Organization's Language!

We're proud to say we regularly translate into **more than 115 different languages**. The following are a few of the principal languages our customers use:

Amharic	Arabic	Armenian	Bengali	Burmese
Chin-Hakha	Chinese	Croatian	Danish	Dari
Dutch	Farsi	Finnish	French	German
Greek	Guajarati	Haitian Creole	Hebrew	Hindi
Hmong	Hungarian	Icelandic	Indonesian	Italian
Japanese	Karen	Khmer	Kinyarwanda	Korean
Laotian	Malay	Nepali	Norwegian	Polish
Portuguese	Romanian	Russian	Serbian	Slovak
Slovenian	Somali	Spanish	Swahili	Telugu
Thai	Tigrinya	Turkish	Ukrainian	Vietnamese

Education Solutions

We specialize in helping your organization through language translation solutions including the following:

- Document Translation & Multilingual Formatting/Desktop Publishing
- Multimedia Localization, Including Videos and e-Learning
- Software and Website Localization
- International Consulting
- Customer Experience Solutions

Subject areas in the educational field include:

- | | |
|---------------------------|-------------------------|
| Parent Communication | Special Education/ELL |
| Student IEPs, Assessments | Online Learning |
| LMS or SIS | e-Learning |
| Student Guidelines | Video/Audio Instruction |
| Courses/Curriculum | Certifications |
| Testing | Press Releases |
| PowerPoint Presentations | Training |

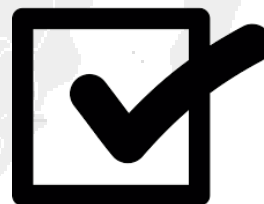
Educational Terminology and Standards Are a Must. Following established educational terminology and standards as well as using common educational tools is also crucial to achieving optimal quality.

Confidentiality is key! We employ high privacy for all of your materials. In addition, **FERPA/HIPAA** affected documentation is always processed and delivered securely. Student information is protected as files are sanitized prior to translation as to not expose any confidential information. We also keep those involved in viewing the information to a minimum.

Our Gold-Key Service Promise

Our goal is to **make the translation process as painless as possible** for our partners and customers. We pride ourselves in our excellent customer service, and promise to assist you in every way possible with your needs and exceed your expectations.

Let us help you take your organization to the next level!



Pre-K, K-12 and Higher Education Approved!