

Chronology of Blue Mantis

Dekalb County School District's engagement with Blue Mantis (formerly GreenPages Technology Solutions) for the past two years has been to address critical IT infrastructure needs and support the district's strategic initiatives. The partnership aimed to ensure equitable access to a supportive learning and work environment for all students and staff by providing a robust, secure, and accessible network.

To achieve these goals, Blue Mantis has provided comprehensive services, including:

- **Network Operations Center (NOC):** A dedicated NOC was established to monitor and manage the district's network during significant infrastructure changes involving switches, cabling, and wireless infrastructure.
- **Third-tier support:** Blue Mantis provided advanced technical support to resolve complex network issues and ensure optimal performance.
- **Staff augmentation:** Additional staff were allocated to the district to support the implementation of new technologies and infrastructure upgrades.
- **HPE GreenLake server infrastructure support:** Blue Mantis collaborated with Hewlett Packard Enterprise (HPE) to refresh and support the district's server infrastructure.

Year	BOE Approval	Amount Spent
2022 - 2023	\$6,308,609	\$5,898,879
2023 - 2024	\$1,000,000	\$996,380
2024 - 2025	\$3,718,039 (requested)	

This engagement with Blue Mantis was necessary due to the challenges faced by the district's Department of Information & Instructional Technology (DIIT) in addressing staffing limitations and the need for expertise in managing technological advancements. Blue Mantis was selected to fill these gaps.

As the district continues implementation for SPLOST VI Technology Projects, it is requested that Blue Mantis continues to provide the following support:

- **Network architecture and strategy:** Blue Mantis will assist the district with planning and strategy necessary to determine the optimal direction for its wireless network and leverage the latest innovations to enhance connectivity and performance.

- **Knowledge transfer and documentation:** Blue Mantis will continue to ensure a smooth transition of knowledge and documentation to district staff, enabling them to effectively manage and maintain the new infrastructure.

This chronology details the district's engagement with Blue Mantis and the specific services provided to address its IT infrastructure challenges and support its strategic objectives.