

KENYA R. WILLIAMS, MBA, PMP, CSM, CGCIO, CETL

STRATEGIC LEADER

Dynamic professional with over 23 years of experience in Information Technology. Proven expertise in aligning business objectives with innovative technical solutions to enhance operational efficiency and optimize resource allocation. Exceptional communicator and facilitator, skilled in building collaboration across diverse organizational units and effectively engaging stakeholders at all levels. Adept at leading development teams and managing enterprise projects, with a strong focus on driving organizational success through strategic planning and execution.

EDUCATION

Master of Project Management (MPM), Keller Graduate School of Management, Decatur, Georgia	2006
Master of Business Administration (MBA), <i>Information Systems Management Concentration,</i> Keller Graduate School of Management, Decatur, Georgia	2004
Bachelor of Science (BS), Computer Information Systems, DeVry University, Decatur, Georgia	2001

CERTIFICATIONS AND PROFESSIONAL DEVELOPMENT

Forum for Educational Leadership	2024
Certified Educational Technology Leader Consortium for School Networking	2024
Graduate Certificate in Big Data and Analytics Keller Graduate School of Management	2022
Graduate Certificate in Information Security Keller Graduate School of Management	2022
Certified Government Chief Information Officer (GCIO) Carl Vinson Institute of Government, University of Georgia	2017
Certified Scrum Master (CSM) Scrum Alliance	2017
Certified Project Management Professional (PMP) Project Management Institute (PMP Number 1652723)	2013
Certificate of Leadership Development <i>(Executive Commitment to Excellence in Leadership Program)</i> Carl Vinson Institute of Government, University of Georgia	2009
Java Programming, Technical Certificate of Credit Gwinnett Technical College	2007

PROFESSIONAL EXPERIENCE

FULTON COUNTY SCHOOLS, Atlanta, Georgia
Deputy Chief Information Officer

January 2023 – Present

Accomplishments: Assumed financial stewardship of SPLOST budget to ensure that the budget is not overrun, effective reporting measures are established, costs were applicable to the referendum and cuts occurred where possible; working towards continuous improvement in this area. Worked with professional services company to establish project reporting that allowed visibility across all projects executed from the IT Program Management Office. Led several strategic security initiatives including the implementation of Linewize Monitor and working with Microsoft to create a year-long training program on the Microsoft Security platform.

Responsibilities: Implement and continuously improve initiatives to achieve the long-range vision for the district strategic plan and the strategic plan for the Information Technology Division. Oversee the integration of project management, strategy, governance, and program evaluation while aligning accountability, data utilization, and enterprise applications functions with overall strategy.

GEORGIA DEPARTMENT OF LABOR, Atlanta, Georgia
Deputy Chief Information Officer

October 2000 – Present
(2018 – 2023)

Accomplishments: Implemented multiple rewards systems for outstanding Information Technology employees. Implemented 'Six in six' which included the advancement of six process improvements in six months. Under the leadership of the Chief Information Officer, oversaw the development and implementation of five new federal programs during the pandemic which distributed over \$23B in benefits.

Responsibilities: Oversee the strategic management of all aspects of Information Systems and Technology including evaluation, development, implementation, and administration. Ensures that proper practices are followed in the utilization of technology, following a well-established strategic plan and direction. Oversee the development and implementation of IT projects and initiatives. Provide leadership to subordinate managers and staff. Responsible for Department of 130 IT staff members.

Technical Director, SCUBI Initiative (2012 – 2018)

Manager 3, Information Technology, Employment Services Systems, UI Benefits Systems and Web Development

(2012 – 2018)

Information Systems Manager, Enterprise/Java Applications

(2010 – 2012)

Accomplishments Served as the Technical Director on the Employ Georgia initiative to modernize the labor exchanges services between job seekers and employers for the Georgia Department of Labor. Project was recognized as one of six finalists in the Southern Legislative Conference STAR Program; Project selected as a finalist for the TAG Excalibur award in 2016.

Managed the SIDES E-Response Project which was awarded the Georgia Technology Authority's 2013 Technology Innovations Showcase Award and was also presented in national competitions. In its first year, the E-Response system registered a large percentage of employers and decreased administrative costs associated with the collection of separation information. First application in the Department to use Java Hibernate/Spring frameworks.

Managed the development efforts on the Work Opportunity Tax Credit (WOTC) Project which leveraged a system that was built in another state, used technology that was not supported in the Department, and lacked system documentation and was implemented in less than five months with a large reverse engineering effort.

Responsibilities: Drive project planning, coordination and development of medium (\$100K) to large initiatives(\$60M) to offer online services to assist in the collection of unemployment insurance taxes, administration of unemployment insurance benefits and the re-employment of job seekers in the state of Georgia; Develop standards, specifications, and methodologies for systems operations; Coordinate operational support to handle legacy system problems. Oversee the design, development, testing and implementation of complex applications

written in COBOL, CICS, Java, and SharePoint. Manage the update of the web content management system for the department's external website and intranet site.

Manage resources and direct administrative activities for IT employees (30 full-time employees and contractors), Provide management oversight over team leads; Monitor, evaluate and assess the processes and procedures of information systems operations to improve efficiency and ensure quality; Organize and facilitate technical training in the latest development technologies; Lead the Department in Information Technology Innovation using the latest technologies; Have led over 20 development initiatives within the last year.

Act as assistant to the Chief Information Officer. Provide oversight and direction in the design and development of department initiatives. Responsible for ensuring that the voice of the customer is addressed in the implementation of the SDLC. Provide effective management in the time of declining resources. Act as a mentor to peers and subordinate managers. Responsible for clear communication to the executive team and information technology staff on objectives and processes. Manage fiscal resources for application development. Act as a liaison between the Information Technology Department and contracted vendors.

Serve as the Technical Director for Georgia on the SCUBI Initiative to build a common Unemployment Insurance Benefits system for the Southeast Consortium composed of North Carolina, South Carolina and Georgia. Direct activities for data conversion, migration, and establishment of data warehouse, internal and external interfaces, including IVR and connection to the department's Enterprise Content Management system, and web services to peripheral systems. Provide oversight over system and architectural design consideration for Georgia on the project. Communicate technical needs and objectives to the vendor. Manage state resource needs for the project.

Technical Lead, UI Tax, Wage, Liability

(2007 – 2010)

Accomplishments: Selected to the Department's leadership development program. Influenced peers that traditionally developed in mainframe legacy development languages to attend classes to begin learning distributed architectures. Led project team to create first full applications in Java/Struts frameworks to form the foundation for future development.

Responsibilities: Managed Information Technology projects from inception to closeout; provided advanced technical expertise to application development staff in computer languages and development tools. Made technical recommendations to management; Analyzed customers' information needs, business problems and business opportunities to determine the most efficient and effective systems/programming solutions; was the lead on a team of six development staff.

Programmer/Programmer/Analyst I,III,III, UI Tax, Wage, Liability

(2000 – 2007)

Accomplishments: Selected to participate on feasibility (pilot) team to begin web development in Java. Within the first few months after employment resolved a reoccurring problem that had existed in code over five years. Received several letters of commendations from business users and Chief Information Officer for work on high-profile projects on financial audits and tax rates. Developed a reputation for solving complex problems and delivering superior customer service. Proven record of success that has led to continual advancement.

Responsibilities: Analyzed customers' information needs, business problems and business opportunities to determine the most efficient and effective systems/programming solutions. Utilized SDLC methodology; Designed, maintained and coded programs of increasing complexity using COBOL, SQL/DB2, CICS, Java, HTML, and JavaScript. ; Evaluated, updated and altered existing applications to meet the customer's current business requirements or to correct existing or potential problems; Developed systems documentation including program amendments, definitions, flowcharts, file layouts, data dictionaries, use cases, and test plans; Led complex projects. Ensured tasks assigned to project team were completed within established time frame and accomplish desired goals and objectives per work schedule or work plan.