

Professional Interpreting Services

AVAILABLE AROUND THE CLOCK

ALTA Language Services is an industry-leading language service company with ISO 9001:2015 certification, ensuring high-quality language solutions and excellent customer service.

We have over 30 years of interpretation experience in professional and technical fields including medical, legal, business meetings and conferences. With a network of 2500+ certified linguists, we provide both consecutive and simultaneous interpretation services in person.

With advance notice, our interpreters are available to come to your location for face-to-face interpreting, anywhere in the U.S. Pre-scheduling is required in most regions; however, we can supply an interpreter with last -minute notice in some areas.



For longer assignments, on-site interpreters are more effective and offer a better value. For shorter or international assignments, Over-the-Phone Interpreting and Video Remote Interpreting services are useful resources.

Assignments are always matched to a highly-skilled interpreter with the appropriate industry background/experience needed to execute the project accurately.

Face-to-Face Interpreters

ALTA offers two types of in-person interpreters: consecutive or simultaneous. A consecutive interpreter is one who interprets directly after the speaker(s) take a short break between sentences.

Simultaneous interpreters interpret at the same time as the presenter(s), without pausing. Simultaneous interpretation is often used during multilingual conferences and large

presentations. The interpreters typically work in pairs, alongside rental equipment. In instances where equipment is required, ALTA can provide complete and portable interpretation equipment systems.

Our complete interpretation equipment package includes: interpretation booths, transmitters, consoles, receivers, headsets, and more.

ALTA's mission is to provide complete, outstanding, and cost-effective interpretation services in whatever languages or fields of specialization our clients require.

Interpretation Equipment Rentals

For conferences or meetings in a fixed location, ALTA's interpretation equipment is available as a complete interpretation system, which include equipment for the presenters, interpreters, and audience members.

Our on-site technicians are responsible for setting up the equipment, testing it, and monitoring it throughout the duration of the meeting or event. Our on-site technicians are located throughout the U.S., providing you with a premium service at a low rate.

ALTA's portable system is a good alternative for smaller meetings that do not require traditional interpretation equipment, or where smaller budgets need to be accommodated.

Our portable system offers an optional wireless sound feed, which can amplify the sound for the interpreters.

Video Remote Interpreting (VRI)

ALTA's Video Remote Interpreting (VRI) service connects those who are Deaf and Hard-of-Hearing to a live-online interpreter instantly using a specially-designed application available on all devices. Our platform is available for use 24/7/365, giving our clients expanded access to professional ASL interpreters in areas where on-site interpreters may be unavailable. We can provide specialized ASL interpreters in various fields such as medical, legal, and technical, as well as interpreters for personal day-to-day use.

On-Demand Live Phone Interpreters in 200+ Languages

Our live phone interpreters enable communication between individuals who don't share a common language, whether that be English, Spanish, Chinese, Korean, or Arabic. Choosing telephonic interpreters is ideal for shorter assignments and for assignments that need interpretation for an extensive list of languages. By using ALTA's over-the-phone interpretation (OPI) services, you'll gain instant telephone access to more than 4,000 interpreters in more than 200 languages within seconds.

After creating an account with ALTA, you'll have around-the-clock access to our phone interpreters. We'll connect you to experienced interpreters with the highest ratings in client satisfaction.

ALTA's telephonic interpreters can benefit a variety of client requirements, as we offer three unique over-the-phone interpreting packages: Monthly Membership, Pre-scheduled Telephone Call, and On-Demand Request.



Contact us today!
ALTA Language Services
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Atlanta, GA 30326

Phone: 404.920.3860
Email: interpretation@altalang.com
www.altalang.com/interpretation-services



IN-PERSON / VIRTUAL INTERPRETING PRICING

Language	Price Per Hour Monday – Friday 8:00 AM to 5:00 PM	Price Per Hour Weekends and Holidays
Spanish	Regular: \$60.00 Last minute (*): \$65.00	Regular: \$65.00 Last minute (*): \$70.00
Amharic, Arabic, French, Japanese, Korean, Mandarin, Portuguese, Russian, Tigrinya, Vietnamese	Regular: \$70.00 Last minute (*): \$75.00	Regular: \$75.00 Last minute (*): \$80.00

(*) When the Company provides ALTA less than twenty-four (24) hours' notice for a new appointment.

(**) Company shall reimburse ALTA for travel fees at the current federal rate per mile for any in-person appointment. Assignments that require more than two hours travel time, round trip, will be billed at an additional travel fee of \$70/hour.

(***) Recording fee of \$100/flat will apply to any assignment that requires recording an interpreter.

(****) Virtual services—including scheduled phone and video sessions (via platforms such as Teams, Zoom, etc.)—are billed at the same hourly rate as in-person services, with a one-hour minimum or the full duration if it exceeds one hour.

MONTHLY OVER-THE-PHONE INTERPRETING (OPI) PRICING*

Minutes used per month	Rate (Spanish)	Rate (All other languages)
1 min to 2,000 mins	\$1.65/minute	\$1.75/minute
2,000 to 5,000 mins	\$1.58/minute	\$1.68/minute

(*) Rate for all on-demand calls placed on the Company's dedicated access code will be billed at a per minute rate. A minimum of \$150.00 applies to all monthly invoices, which will be credited towards the first 1-91 minutes used.

(**) 1-Hour minimum will apply to any scheduled over-the-phone assignment.

(***) Recording fee of \$100/flat will apply to any scheduled telephonic assignment that requires recording an interpreter.