

Chronology: Blue Mantis

Over the past three years, DeKalb County School District has partnered with Blue Mantis (formerly GreenPages Technologies) to strengthen its IT infrastructure and support strategic initiatives. Services have included network monitoring through a dedicated Network Operations Center (NOC), advanced technical support, staff augmentation, and HPE GreenLake server infrastructure support.

For the 2025–26 school year, the Division of Instructional and Information Technology (DIIT) is requesting the continuation of Blue Mantis services to support HPE GreenLake server infrastructure at the William Bradley Bryant Center (WBBC). This site serves as the district’s main distribution frame (MDF), currently running nearly 100 virtual servers, with additional servers being added. Older systems including the district’s phone system are being consolidated into this new environment.

These services will include:

WBBC Production site w/out GMS 12 MO - Cost \$288,600

Blue Mantis is providing advanced HPE hardware to support the DeKalb County School District’s core on-site server and storage needs. This setup includes:

- **High-performance storage** using HPE Alletra all-flash systems for fast, reliable data access
- **Powerful servers** (HPE ProLiant DL360) with large memory and processing power to support heavy workloads
- **High-speed network switches** to ensure fast and stable connections between systems

Greenlake Managed Services – Cost: \$61,668

Technical Support

- Incident Management- Handles both regular and security-related IT issues—tracking, investigating, and resolving them efficiently
- Availability Management- Ensures systems stay up and running by maintaining and adjusting configurations based on needs and performance data
- Relationship Management- Keeps communication and collaboration smooth between Blue Mantis and DCSD for successful partnership and service delivery
- Capacity Management- Monitors system usage and performance, then recommends and makes updates to keep everything running efficiently

IT Service Management

- Event & Release Management- Watches systems closely for unexpected changes or alerts, ensuring timely action and organized software updates
- Configuration Management- Keeps accurate records of the system setup and changes, ensuring consistency and control
- Problem Management- Finds and fixes the root cause of recurring or critical issues to prevent future problems
- Change Management- Coordinates system changes in a controlled way, while DCSD oversees final approvals
- Service Request Management- Handles routine, low-risk requests (like access or setup changes) quickly and efficiently

Financial Impact

Year	Amount Approved
2024	\$6,308,609
2025	\$4,718,039
2026	\$350,268 Amount Requested