



106 Northpoint Parkway
Building 2, Suite 350
Acworth, GA 30102
O: [\(866\) 923-0513](tel:(866)923-0513)
C: [\(470\) 316-4607](tel:(470)316-4607)
E: Fred.Bridges@ProLogicITS.com
www.ProLogicITS.com
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Scope of work

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Scope of Work – Fleet Tablet Repair & Maintenance Services

Overview:

ProLogic ITS will provide comprehensive repair and maintenance services for bus driver tablets used throughout the D762010ekalb County School District Fleet/Transportation Department. This

service plan ensures uninterrupted access to routing, communication, and compliance systems, supporting safe and efficient daily operations.

Service Inclusions:

- Coverage for **up to 40 tablet repairs** within a 12-month period.
- **One scheduled pickup and drop-off** per month for collection and return of devices.
- Repairs include diagnostics, parts replacement (as applicable), and full functionality testing prior to return.
- **Additional repairs beyond the included 40 units** will be billed at **\$120.00 per tablet**.
- **Unused repair credits** do not roll over into the following contract year.
- All work will be coordinated with the Fleet/Maintenance Coordinator to align with operational schedules and minimize downtime for drivers.

Service Period:

- 12 Months from the effective start date of contract activation.