

525 TECHNOLOGIES

MAKING TECHNOLOGY SIMPLE

Response to



BIBB COUNTY SCHOOL DISTRICT

2026

*Bid # 26-027
Headsets - District Wide
Due January 5, 2026*

Prepared by

525 Technologies

1755 North Brown Road, Suite 200
Lawrenceville, GA 30043
(770) 281-9414

For all questions contact:

Sean Bevan

Inside Sales & Bid Manager
Email: sbevan@525technologies

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Elaine Wilson and the Bibb County School District,

525 Technologies appreciates the opportunity to respond to Bibb County School District's (BCSD) Bid #26-027 for Headsets. This proposal builds on a successful partnership that began in June 2024 with the deployment of approximately 9,500 TechProtectus headsets, followed by additional campus orders across the District.

Since that initial deployment, 525 has served as BCSD's primary headset partner, providing not only hardware, but ongoing advocacy, warranty management, and continuous improvement based on real classroom usage. From the original order, BCSD experienced an approximate 2.5% warranty claim rate, and in several cases 525 ensured devices were replaced at no cost, even when damage fell outside standard warranty coverage.

During early deployments, warranty trends and performance concerns were identified with prior headset models. Rather than deflect responsibility, 525 escalated these issues directly to the manufacturer on BCSD's behalf. As a result of BCSD feedback and 525's outreach, improvements were implemented to both internal audio components and external connection durability, resulting in updated models better suited for daily student use.

525 Technologies is a full-service education solutions partner focused on accountability, responsiveness, and long-term value. Our commitment has been to apply real-world experience to meet each customer's unique needs. For BCSD, that commitment has translated into proven performance, reduced risk, and a dependable partnership.

We look forward to continuing our work with Bibb County School District.

Travis Bozeman
Business Executive
tbozeman@525technologies.com
(334) 354-1811

Supporting Bibb County School District

Proven Experience

525 Technologies has supported Bibb County School District since 2024 through the delivery, warranty coordination, and ongoing support of student headset solutions. Our team is familiar with BCSD's ordering processes, support expectations, and operational environment, allowing us to execute efficiently with minimal disruption.

This proposal reflects experience gained through prior deployments, manufacturer coordination, and direct engagement with BCSD media teams. Lessons learned have been incorporated into product selection, warranty structure, and support services outlined in this response.

Key Personnel

Inside Sales and Bid Manager



Sean Bevan

Account Manager



Lexi Spohn

Customer Support

Sean Bevan, Inside Sales and Bid Manager, will be your primary contact for headsets. For any questions, you can contact him M-F, 8-5 at s.

We prioritize exceptional customer care in all technology and installation projects, ensuring our educational partners receive the best service. Backed by a knowledgeable and prepared team, we consistently deliver outstanding results.

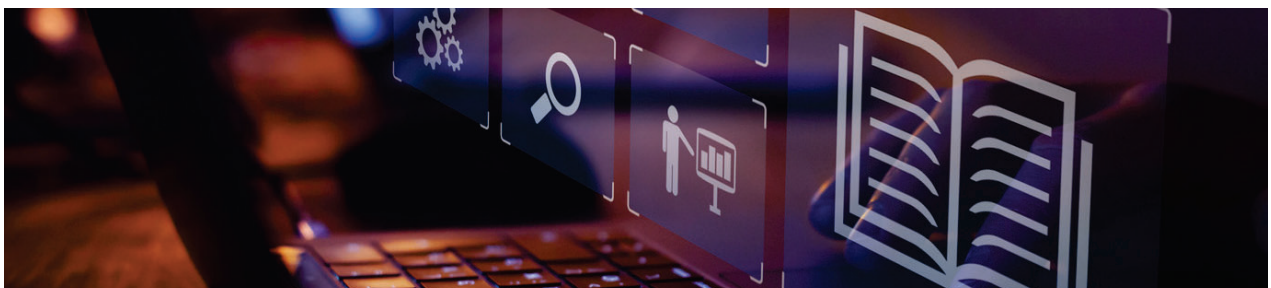
Operational Commitments

525 Technologies is committed to executing this engagement in alignment with Bibb County School District's operational needs and expectations. Our focus is on reliable delivery, clear communication, and accountable support throughout the lifecycle of the headset solution.

To support BCSD effectively, 525 will:

- Maintain clear points of contact for ordering, support, and escalation
- Provide timely responses to inquiries and service requests
- Coordinate directly with the manufacturer on warranty-related matters when required
- Minimize disruption to instructional environments through structured support and follow-through

Our operational approach emphasizes consistency, responsiveness, and simplicity. These commitments are designed to ensure BCSD receives dependable service while allowing district staff to remain focused on teaching and learning.



Warranty Resolution & Quality Improvements

During prior deployments, certain warranty trends were identified with earlier headset models. 525 Technologies proactively addressed these findings by escalating the concerns directly to the manufacturer on behalf of Bibb County School District.

Through this outreach and collaboration, the manufacturer acknowledged the issues and implemented product improvements. These updates addressed both internal audio performance and port connection durability, resulting in revised headset models better suited for daily student use.

These improvements have been incorporated into the products proposed in this response. As part of our ongoing support, 525 will continue to monitor performance, coordinate warranty resolution, and advocate for BCSD should additional issues arise.

This approach ensures potential risks are addressed early and that BCSD benefits from solutions refined through real-world classroom experience.



Headset Options

525 Technologies is providing multiple options for BCSD. Our primary recommendation is the specified TechProtectus headsets, which have undergone quality improvements since 2024. These enhancements were driven largely by direct feedback from your media team and include reinforced connection ports and strengthened audio cabling to improve durability and longevity in daily classroom use.

In addition to the recommended model, we have included several alternative headset options for consideration. All proposed models have been tested and validated for K-12 classroom environments.

The following pages include feature tables aligned with the specifications outlined in the quote request. For clarity, definitions of key headset features referenced in this response are provided below.

Noise canceling headsets use Active Noise Cancellation (ANC) technology to electronically detect and counteract ambient sounds. Tiny microphones pick up low-frequency background noise—like classroom chatter or HVAC hum—and the headset generates opposing sound waves to reduce what the listener hears. This creates a quieter experience, which is especially helpful for students who need focused listening, language learning, or special education support.

Noise reduction headsets rely on passive design elements—such as padded ear cushions and over-ear enclosures—to physically block ambient noise. While they do not electronically cancel sound, they effectively reduce background distractions and improve speech clarity for most students. Passive noise reduction models are durable, cost-effective, and well suited for general classroom use.

Boom Microphone:

A boom mic is attached to an adjustable arm that positions the microphone close to the student's mouth. Because it sits near the speaker's mouth, it captures clearer, more focused audio with less background noise. This is especially useful for speech-based learning, language labs, virtual lessons, and assessments where clarity matters. Boom mics can be rotated up and out of the way when not in use, and are ideal for students who need consistent voice input accuracy.

Inline Microphone:

An inline mic is built into the cable of the headset, usually near the chest area. Inline mics are a good quality option without the bulk of a boom arm, making them a solid choice for general classroom use, remote instruction, and group calls where absolute voice precision is not as critical.

Integrated Microphone:

An integrated mic (nub mic) is a compact microphone built into the headset cable or earcup, usually just a tiny bump or "nub" rather than a full boom arm or inline module. Nub microphones offer improved durability due to fewer moving parts and reduced risk of breakage compared to boom microphones. They provide adequate voice pickup for classroom calls, video-based instruction, and group activities where simplicity and headset longevity are a priority.

Boom Mic



Inline Mic



Integrated Mic



Boom Headset with 3.5

3,200 noise-cancelling headsets with a boom mic and 3.5mm jack

Boom Mic Comparison - 3.5mm				
Quantity: 3,200 Units				
Model	Classroom Noise	Microphone	Connector	Warranty
TechProtectus 3.5mm Rugged Headset	Noise Canceling	Boom Mic	3.5mm	2 Years
ThinkWrite TW110	Noise Reduction	Boom Mic	3.5mm	2 Years
PowerTechnologies Premium Headset	Noise Reduction	Integrated Mic	3.5mm	1 Year
Logitech H111	Noise Reduction	Boom Mic	3.5mm	2 Years
Logitech Zone Learn Headsets - Over-Ear	Noise Reduction	Boom Mic	3.5mm	3 Years
Gumdrop Droptech Headphones	Noise Reduction	Boom Mic	3.5mm	2 Years

Protect your motherboards:

We can provide an optional Breakaway 3.5mm adapter. This creates a flexible breakpoint between the headset plus and the computer port allowing the headset to disconnect without putting a strain on pins or motherboards.

\$7.05 each



Boom Headset with USB

6,400 noise-cancelling headsets with a boom mic and standard USB connection

Boom Mic Comparison - USB				
Quantity: 6,400 Units				
Model	Classroom Noise	Microphone	Connector	Warranty
TechProtectus USB Rugged Headset	Noise Canceling	Boom Mic	USB	2 Years
ThinkWrite TW120	Noise Reduction	Boom Mic	USB	2 Years
Logitech H390	Noise Canceling	Boom Mic	USB	2 Years
Logitech Zone Learn Headsets - Over-Ear	Noise Reduction	Boom Mic	USB	3 Years
Grumdrop DropTech	Noise Reduction	Boom Mic	USB	2 Years



Intergrated Mic with USB

10,600 noise-cancelling headsets with an integrated mic and standard USB connection

Integrated Mic Comparison - USB				
Quantity: 10,600 Units				
Model	Classroom Noise	Microphone	Connector	Warranty
TechProtectus USB Rugged Headset	Noise Canceling	Integrated Mic	USB	2 Years
PowerTechnologies Premium Headset	Noise Reduction	Integrated Mic	USB	1 Year

