

Chronology- Identity Automation

The Division of Information and Instructional Technology (DIIT) implemented an automated identity lifecycle management solution to strengthen cybersecurity and improve operational efficiency across the DeKalb County School District. This initiative replaced the district's former homegrown identity provisioning process, which relied on custom scripting maintained by individual staff members and presented risks related to continuity, scalability, and security.

Identity Automation's RapidIdentity Lifecycle Management solution was deployed as a centralized, enterprise-grade platform to manage the full lifecycle of student and staff user accounts. The system automates identity creation, modification, and deactivation based on real-time data from the district's MUNIS ERP system, ensuring that access is consistently aligned to employment or enrollment status while reducing manual intervention, improving data accuracy, and minimizing the potential for human error.

Initial implementation activities included platform configuration, system integrations, and the establishment of automated provisioning and deprovisioning workflows. Professional services supported system deployment and knowledge transfer to district staff, establishing a stable and sustainable operational environment. Since implementation, RapidIdentity has enabled timely onboarding by providing immediate access to required systems for staff and students, while automatically removing access when individuals leave the district or change roles, strengthening compliance with data protection requirements and reducing the risk of unauthorized access.

Building on this foundation, the proposed renewal and expansion includes continued platform support as well as Phase 2 and Phase 3 enhancements designed to further advance automation, system integration, and secure authentication capabilities across the district.

Key Services Provided:

Core Renewal Identity Lifecycle Management Platform \$227,225

- Continued access to the RapidIdentity platform supporting districtwide identity lifecycle management
- Automated creation, modification, and deactivation of user accounts for staff and students
- Role-based access control aligned to job functions, student enrollment, and organizational structure
- Ongoing integration with core systems including MUNIS, Active Directory, Google, Microsoft 365, and other enterprise platforms
- Maintenance of secure authentication and identity governance processes
- Vendor support, system updates, and platform maintenance to ensure reliability and performance

Phase 2- Platform Expansion \$58,000

- Transition of staff system of record from EnumDB to MUNIS to establish a single authoritative source for employee data
- Integration with Incident IQ to support workflow intake and service request automation

- Design and deployment of nine (9) automated account lifecycle workflows supporting onboarding, role changes, and offboarding
- Implementation of a provisioning pipeline integrating Frontline, RapidIdentity, and Canvas to support instructional system access
- Expansion of automated identity provisioning and deprovisioning across district systems to reduce manual intervention and improve accuracy

Phase 3- Authentication & Student Domain Enablement \$116,210

- Implementation of enhanced authentication capabilities, including passwordless pictograph authentication for students
- Configuration and deployment of student domain provisioning across Active Directory, Google, and Microsoft 365 environments
- Establishment of Microsoft 365 student domain federation with RapidIdentity to streamline access and authentication
- Alignment of student identity services with district security standards and age-appropriate access controls

Collectively, the renewal and expansion of RapidIdentity will strengthen the district's cybersecurity posture through centralized identity governance, real-time system integration, and automated lifecycle management. These efforts reduce reliance on manual processes and custom scripting, improve operational efficiency, and provide a scalable, enterprise-level framework to support ongoing district growth and technology initiatives.

This initiative supports the district's long-term technology strategy by enhancing security, improving operational reliability, and establishing a sustainable identity and access management environment aligned with district standards.

Procurement:

In accordance with Board of Education Purchasing Policy DJE III.D.3.d., purchases may be made through contracts formally solicited and obtained through inter-governmental and educational cooperatives, alliances, and consortiums to achieve cost savings and administrative efficiencies. Therefore, this purchase will utilize General Services Administration (GSA) Contract #47QTCA19D003G.

Financial Impact

Year	Cost
2025-26	\$291,225
2026-27	\$401,435 requested (includes expansion)