

**DeKalb County School District
Cloud-based Managed Print Services (CMPS)
Request for Quote (RFQ 24-002)**

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PART I: SCOPE OF WORK

I. PURPOSE / PROJECT OVERVIEW / OBJECTIVE

The DeKalb County School District (DCSD) is seeking a highly qualified, experienced, capable, and responsible offeror to provide the implementation of a Cloud-based Managed Print Services (CMPS) solution. Implementation is defined as setup, configure, deploy and management of the proposed print services. This will replace the district's current managed print devices (one-to-one) and services. The district goals in offering this contract are as follows:

- Lower the total cost of ownership for Cloud-based Managed Print Services,
- Reduce the environmental impact (support sustainability),
- Reduce energy consumption,
- Increase security for sensitive documents,
- Streamline operations, standardize equipment, and increase efficiency,
- Defined Service level agreements for repairs,
- Provide proactive monitoring of equipment,
- Monitor and provide toner delivery when levels are low,
- Provide ability to proactively monitor the equipment for potential failures over the network,
- Utilize a single the offeror to manage and service all printers and multi-functional devices.

This program will include but is not limited to multifunctional devices (MFDs) and laser printers (black and white and color). The awarded the offeror shall furnish all necessary services, management, personnel, training, materials, equipment, uniforms, licenses, forms, printing, phones, and vehicles for the performance of professional Cloud-based Managed Print Services.

The awarded the offeror shall furnish and provide services in accordance with the specifications, requirements and terms and conditions stated herein. Services shall include all labor, materials, tools, specialized equipment, supplies, trained personnel, insurance, travel, per diem, direct and indirect administrative costs, overhead, tolls, parking, fuel, lodging, all other cost and charges, and all things and services necessary to provide District Wide Cloud-based Managed Print Services (CMPS) in accordance with the requirements of this Request for Quotation (RFQ).

II. GENERAL INFORMATION ABOUT THE DISTRICT

DeKalb County School District serves 91,702 students (February 2024) in 140 schools, centers, and administrative offices, and 14,769 employees. It is the third largest system in the State of Georgia but has the greatest number of school facilities in the State.

DCSD is seeking a Cloud-based Managed Print Services solution to replace our managed fleet of 753 devices. The offerors must provide a Cloud-based Managed Print Services solution addressing all requirements outlined in this solicitation. The current fleet consists of the following:

CURRENT FLEET SUMMARY			
Model Summary	Description	Accessories	Quantity
MX8X and MX82X (MX826ade)	Floor-standing mono MFD (A4)	550-tray + staple finisher	493
MX9X (CX942 / 943 / 944adxe)	Floor-standing mono MFD (A3)	Staple/punch finisher	102
MX5X and MX51X (MX432adwe)	Table-top mono MFD (A4)	550-sheet tray	68
MS6X (MS622de)	Table-top mono printer (A4)	N/A	5
CX86X (CX860dtfe)	Floor-standing color MFD (A4)	Staple finisher	21
CX5X, CX61X & CX62X (CX625ade)	Table-top color MFD (A4)	N/A	64
Total			753

III. CRITERIA

A. THE OFFEROR QUALIFICATIONS

_____ Please initial if you agree or responded to all requirements listed in this section. Failure to initial will be interpreted as you do not agree or have not provided the necessary information.

Appendix A - should be created and include the following:

The offeror Qualifications section determines the offeror's ability to respond to this Request for Proposal for a Cloud-based Managed Print Services solution.

1. Must have a state, federal, or cooperative contract. *(Upload a copy of your contract and contract number in the "Statewide Contract or Cooperative Contract" folder of the Bonfire tool).*

2. Provide an organization chart that would represent the support structure for DCSD.
3. Provide the following information about the service technician staff employed by the offeror's company:
 - a. Describe the team that will support the CMPS, include the number of service technicians that will support a fleet of 753 devices and their associated titles.
 - b. Provide the average years of experience of current service technicians that will support the district.
 - c. Provide the following information on the service technicians: Minimum training, required certifications, and background checks.
 - d. Indicate service technicians' factory training and certification required by the equipment manufacturer.
4. Briefly describe the degree of corporate support provided by the parent company, if you are part of a larger company.
5. Briefly describe the number of customers you support, the industries these customers represent, and the services you provide.
6. Describe your company's mission or corporate policy regarding providing Cloud-based Managed Print Services? What is your company's focus (cost, quality, etc.) in the Cloud-based Managed Print Services solutions provided? With respect to Cloud-based Managed Print Services, what differentiates your company from your competitors?
7. From what regional office or warehouse will equipment be dispatched? From what regional office or service location will service/maintenance be dispatched? Where is your corporate headquarters located?
8. Must provide a "Certificate of Authorization" that authorizes the offeror to sell the manufacturer's equipment, if responding to this bid.
9. In addition to office equipment, what other products and/or solutions does your organization provide that could help DCSD reduce and recover operational costs?

B. SOLUTIONS DEFINED – CLOUD-BASED MANAGED PRINT SERVICES PROGRAM

_____ **Please initial if you agree or responded to all requirements listed in this section. Failure to initial will be interpreted as you do not agree or have not provided the necessary information.**

Appendix B - should be created and include the following:

It is the intent of the DCSD to incorporate a Cloud-based Managed Print Services Program as part of this RFQ which includes the oversight, support and service of all devices included in the RFQ.

The offeror shall provide detailed information on the following:

1. Describe the Cloud-based Managed Print Services solution being proposed to DCSD. Include a detailed list of services which may be included.
2. Identify the manufacturer(s) of cloud-based Managed Print Services hardware provided by the offeror. DCSD requires new equipment be proposed as part of the offeror's response.
3. Describe capability for utilizing a Cloud-based Managed Print Services Solution with existing DCSD-owned hardware. Identify the manufacturer(s) of Cloud-based Managed Print Services hardware that is supported.
4. Describe the process for continued assessment and optimization of Cloud-based Managed Print Services to ensure fleet optimization.
5. Provide information concerning any "green" initiatives and how these initiatives would relate to the proposed solution.

C. FINANCIAL INFORMATION

____ Please initial if you agree or responded to all requirements listed in this section. Failure to initial will be interpreted as you do not agree or have not provided the necessary information.

Appendix C - should be created and include the following:

- Please describe any other cost-saving or incentive programs you may provide as the offeror. Describe how your company will strive to lower the costs incurred by DCSD over the contract length?

D. ACCOUNT MANAGEMENT

____ Please initial if you agree or responded to all requirements listed in this section. Failure to initial will be interpreted as you do not agree or have not provided the necessary information.

Appendix D - should be created and include the following:

1. Identify the account manager, service coordinator, local project manager, billing liaison, and other personnel who will be responsible for servicing DCSD's account.
2. Indicate the frequency of account management reviews. What type of information is provided and with whom are the reviews conducted?

3. Identify and provide examples of all standard reports. Indicate whether the system has customizable report function. Identify whether the reports can be created by and specific to the department, district, or other levels of management such as the school or facility level.
4. Describe the billing process. Indicate whether the solution can interface with Munis ERP system for billing purposes.
5. Provide a summary form of your requested invoice. (Final format of invoice and DCSD requested detailed breakdown shall be mutually agreed upon by DCSD and awarded the offeror.)

E. TECHNICAL SPECIFICATIONS

_____ Please initial if you agree or responded to all requirements listed in this section. Failure to initial will be interpreted as you do not agree or have not provided the necessary information.

Appendix E - should be created and include the following:

1. Provide a detailed description and diagram of the Cloud-based Managed Print Services Program and software being proposed for the district.
2. Describe if any additional hardware or software is required on-premises to support the Cloud-based Managed Print Services Program.
3. Describe all features and functionalities associated with printing, scanning, emailing, faxing, and copying, including the capability for specialized print (i.e., language translation, pin access, secure print, active directory integration, etc.).
4. Provide a table that includes proposed updated MFP models and features based on the district's current fleet listed in the table on page 2.
5. Describe how cloud print services jobs are released and the average time it takes for print jobs to be released.
6. Describe how the proposed solution will adapt to future technology.
7. Describe the administration tool and capabilities. Recommend typical customer IT roles required to support system administration and describe their roles.
8. Describe capability for remote management, how this is performed, and by whom.
9. Describe capability for "follow me" printing, print on demand and how these features are accessed.
10. Describe network, user, and hardware security features.

11. Describe the process for management of users, rights, security, and identification of personnel required to perform this function.
12. Provide a list of operating system platforms supported by the managed print solution. (e.g., Windows, Linux, Macintosh, etc.).
13. Identify any client-side software/agents/drivers that need to be installed on end user machines. Describe the process for mapping print drivers to end user machines. Confirm that all proposed equipment utilizes print controller language (PCL) and PostScript versions of the print drivers.
14. Identify the frequency of software upgrades and the impact to DCSD during upgrades. Confirm that application and operating system upgrades are included in the proposed solution.

F. SERVICE

_____ **Please initial if you agree or responded to all requirements listed in this section. Failure to initial will be interpreted as you do not agree or have not provided the necessary information.**

Appendix F - should be created and include the following:

1. The offeror shall provide your company's detailed methodology and proposed strategy for providing **Cloud-based Managed Print Services (CPMS)** for DCSD and describe the components of the cloud-based services.
2. The offeror shall deliver, install, and hardwire the devices to the DCSD's Wide Area Network, at designated locations.
3. Relocation of equipment/service covered under this agreement will be accomplished at no cost to DCSD. Please indicate terms for relocation service.
4. Levels of service:
 - a. Describe the types of service provided for each level.
 - b. Describe the support options to system and technical administrators.
 - c. Describe the hours of availability including 24X7 and emergency after hours support.
 - d. The offeror shall provide the following SLA (Service Level Agreements) Response and Resolution Times:

User Class	Response/Resolution Time
VIP**	4 business hr. response time; next business day resolution
Non-VIP	4 business hr. response time; 3-business day resolution

****See Attachment B**

- e. Describe the ability to provide on-site assistance in the form of service technician or other personnel and availability of that service.
 - f. Describe the automatic supply fulfillment and service dispatch.
 - g. The offeror shall provide 24/7 network device monitoring and automatic supply ordering.
5. Describe service capability in Atlanta metro area.
 6. Describe what measurements are tracked to assess quality and effectiveness of support.
 7. Describe the process for requesting service and supplies including by telephone, web portal, etc., the proposed shipping method and lead-time for receiving products. How are users notified of confirmation of a request? What methods are available for users to track requests for service or supplies?
 8. Provide statistics regarding average service response time during regular business hours/after hours and weekends.
 9. Describe policies regarding escalation of support issues.
 10. If subcontractors are used, the awarded offeror will be the single point of contact.
 11. What is the procedure for resolving a device with frequent problems including replacement guarantee?
 - a. At what point and degree would a device be replaced due to continuous maintenance needs?
 - b. How long will an existing device be out of service when being replaced?
 - c. Describe spare parts inventory maintained by technicians.
 - d. Describe any "user replaceable" components that can help maintain uptime and minimize service technician intervention.
 12. Please confirm that you agree to the following:

Lemon Clause: If a device has been down for 10% of available time for two consecutive months, device is to be replaced with new unit and the old unit cannot be replaced in fulfillment for future use.

13. Some business areas may require quick turnaround on repair and replacement of devices. Describe how urgent needs can be accommodated including availability of on-site replacement devices. What, if any, is the role of DCSD IT staff in the support model? What is the normal turnaround time from request to installation of a temporary replacement?
14. Describe and provide your escalation process to handle issues that require quick turnaround. Include names of individuals and contact information.
15. Describe how your Help Desk integrates with client's Help Desk department.
16. Does your support system/help desk integrate into Incident IQ reporting system?
17. When the offeror devices are removed from DCSD, hard drives must be destroyed, and a certificate of destruction given to DCSD for record keeping within 30 days.
18. The offeror shall provide barcodes/labels to indicate which devices are in-scope of the CMPS contract. The vendor should provide contact information and trouble-shooting guide for issues that may arise.
19. Include shipping, delivery and return of equipment to and from various DCSD locations. Packing, crating, and shipping shall be at no cost to DCSD.
20. The offeror shall include an annual optimization assessment that will detail device under-utilization and over-utilization data per location and recommendations for fleet balancing/repositioning.
21. The offeror shall provide a description and strategy for supporting MFP copiers that schools and administrative sites staff may purchase above and beyond fleet for this project.

G. TRAINING AND COMMUNICATION

_____ **Please initial if you agree or responded to all requirements listed in this section. Failure to initial will be interpreted as you do not agree or have not provided the necessary information.**

Appendix G - should be created and include the following:

1. Include an outline and identify the amount of training provided by the offeror. Specify training required for technical staff and end users. Please provide the approach for end-user training. Describe specific training for the operation of the equipment functionality and basic operator troubleshooting that can be

accomplished without voiding the manufacturer/vendor warranty. The offeror shall provide semi-annual training.

2. Provide a list of all documentation materials available to DCSD. This list should include the following items: end-user documentation, training materials, technical documentation required for system administrators. Describe how reference material is made available (i.e., digital, print, or both). DCSD may post said items on its website for reference by DCSD users.
3. Describe the features of proposed equipment that assist with cost savings (i.e., duplex printing, black & white versus color, print versus scan, reduce wasteful printing). Please describe your project change request process for when additional equipment is needed.
4. Complete product information, including technical and descriptive literature shall be included with the proposal to substantiate that the proposal meets or exceeds the specified minimum requirements.

H. IMPLEMENTATION

_____ **Please initial if you agree or responded to all requirements listed in this section. Failure to initial will be interpreted as you do not agree or have not provided the necessary information.**

Appendix H should be created and include the following:

2. Explain in a detailed narrative form your approach to implementation of the CMPS Program in respective units across DCSD.
 - a. Provide by skill sets and responsibilities: The staff that the offeror proposes to use on the implementation project to transition departments from current state to managed print future state.
 - b. Provide by skill sets and responsibilities: The staff recommended for DCSD project team for implementation. Specifically address the role of DCSD IT staff and indicate the required DCSD's support role.
3. Describe physical dimensions, electrical requirements, and any other installation requirements required for equipment functionality.
4. Provide an installation plan:
 - a. Describe length of time to deliver and install devices indicated in Attachment C.
 - b. Describe staff training.
 - c. Describe any steps or tasks required to transition from an on-prem solution to a cloud solution.

I. EVIDENCE OF SUCCESSFUL PERFORMANCE

_____ **Please initial if you agree or responded to all requirements listed in this section. Failure to initial will be interpreted as you do not agree or have not provided the necessary information.**

Appendix I - should be created and include the following:

1. List the name, specific contact, address, telephone number and email address of six (6) references that DCSD may contact to discuss your company. References should include three (3) current customer references and three (3) past customer references that are K12/higher education/government and any other industries within our regional area or of like scope and size to this procurement.
2. Provide confirmation that all persons assigned to perform services shall be the offeror's employees or authorized subcontractors and shall be fully qualified and certified to perform services required under this RFQ.
3. Describe your inventory management processes that includes but is not limited to an onsite supply of consumable and services supplies (such as toner, staples, waste bottles, parts, drums, and rollers) to support contracted equipment and to meet the requirements of this RFQ.

J. OTHER INFORMATION

_____ **Please initial if you agree or responded to all requirements listed in this section. Failure to initial will be interpreted as you do not agree or have not provided the necessary information.**

Appendix J - should be created and include the following:

1. Describe additional hardware that may be needed to support the CMPS and provide details in the cost proposal (i.e., servers, specialized switches, etc.).
2. Please provide any additional information that the offeror feels should be considered when evaluating their proposal.
3. The offeror may present any creative approaches that might be appropriate. The offeror
may also provide supporting documentation that would be pertinent to this RFQ.
4. Describe any Managed Fax solutions that the offeror can provide.

K. WARRANTY

_____ **Please initial if your response includes all the following requirements and indicate in a separate Appendix where your information can be found. Failure to initial will be interpreted as you do not agree or provide necessary information.**

Appendix K - should be created and include the following:

1. Describe your conformance to applicable industry standards as pertains to items that are new and free from all defects in material, packaging and workmanship and those items meet all specifications as stated in this RFQ. Confirm your conformance for the contract term and any extensions/renewals.
2. Confirm that equipment and services are not in violation of any applicable law, rule, or regulation and that the offeror has or will obtain all permits and licenses required to comply with such laws and regulations.

3. SLA Replacement Time:

User Class	Replacement Time
VIP**	Next business day
Non-VIP**	Maximum 3-business days

****See Attachments B and C****L. MANAGEMENT REPORTS**

_____ **Please initial if you agree or responded to all requirements listed in this section. Failure to initial will be interpreted as you do not agree or have not provided the necessary information.**

Appendix L - should be created and include the following:

1. Describe your process for providing management reports with summary data and supporting detail in a format and media acceptable to DCSD. DCSD wants electronic reports submitted weekly, by device type, site name, location on site, IP address, and serial number, as well as usage reports and any quarterly and/or end of year reports. Requested reports may include:
 - a. Service log and equipment history processes to include a sample log that records downtime and service history for each device. Describe how logs and equipment history will be transmitted to DCSD.
 - b. Uptime reports
 - c. Preventative maintenance schedules for each device and actual service
 - d. Regular cleaning schedules for each and actual service
 - e. Warranty status reports for each device
 - f. Inventory of all equipment covered by the DCSD contract including serial numbers
 - g. Monthly and year-end volume reports by device
2. Provide samples of reports that display the requirements above.
3. Provide metrics comparing performance with contracted service standards.

4. Describe process for monitoring equipment performance, usage, and impressions per month.

M. LICENSE AND INTELLECTUAL PROPERTY RIGHTS

_____ **Please initial if you agree or responded to all requirements listed in this section. Failure to initial will be interpreted as you do not agree or have not provided the necessary information.**

Appendix M - should be created and include the following:

- The offeror hereby grants DCSD and all authorized users to use license and software provided under the CMPS contract.

N. INTERFACE CAPABILITIES, NETWORK INTERFACE CONNECTIONS AND SCANNING CAPABILITIES

_____ **Please initial if you agree or responded to all requirements listed in this section. Failure to initial will be interpreted as you do not agree or have not provided the necessary information.**

Appendix N - should be created and include the following:

- All equipment provided will interface, integrate and be functionally compatible with DCSD's hardware and software configuration(s). Unless otherwise agreed by the parties in writing, this requirement shall apply during the entire agreement term.

O. SECURITY

_____ **Please initial if you agree or responded to all requirements listed in this section. Failure to initial will be interpreted as you do not agree or have not provided the necessary information.**

Appendix O - should be created and include the following:

1. Provide your solutions for protection against viruses, hacker attacks or misuse.
2. Provide confirmation of employee and subcontractor compliance with DCSD's confidentiality and security requirements while on DCSD premises.
3. Describe your process for complete destruction and verification of residual data residing on the internal storage system of devices that have been installed and removed from DCSD premises. Include information regarding verification reports, confirming the success of data removal from each device, and the delivery time to DCSD of the verification reports.

PART II: EVALUATION CRITERIA

DCSD advertises this RFQ as an opportunity for interested and qualified firms specializing in **cloud-based managed print services** to submit responses consistent with the scope of work stated herein. Respondents to this RFQ are encouraged to submit their most comprehensive, innovative, and creative proposals for services for DCSD. We may select or reject all or portions of the service(s) proposed from the responsive offeror. As a part of the evaluation process, DCSD may find it necessary to evaluate the addition or deletion of components of an offeror's proposal to make equivalent comparisons to other proposals. DCSD will select the offeror whose proposal DCSD determines best meets the needs of DCSD, based on the requirements and evaluation criteria set forth herein.

The successful proposal will be determined based on information supplied by the offeror in the RFQ response and on other information obtained by DCSD as it deems necessary. Proposal conformance to RFQ instructions, terms, conditions, and requirements is critical to offeror responsiveness. **Note:** The lowest-cost proposal submitted may not necessarily be determined to be the most responsive and responsible proposal when all factors have been considered. However, the quoted price is an important factor in the determination of the selected proposal.

An Evaluation Committee will evaluate the proposals using the following criteria:

1. **Firm's Overview (15 Points) - Please add the information below in Appendix A**
 - a. Provide a full and complete company profile to include, but not limited to Firm's name, address, headquarters and or branch office handling this project, as well as primary contact name, title, related telephone/fax numbers and email address.
 - b. State how many years licensed to do business under the name stated above. Describe firm ownership structure and history.
 - c. List the number of permanent employees and provide an organizational chart of the firm.
 - d. Provide a professional biographical summary (resume) including certifications and detailed outline of the role and responsibility of executive/management staff and any staff or subcontractors assigned to manage the CMPS environment.
 - e. Provide the total number of current clients/owners and industries served.
2. **Scope of Services (30 points) - Please add the information below in Appendix H**
 - a. Please provide your company's detailed methodology and proposed strategy for providing Cloud-based Managed Print Services (CPMS) for DCSD and describe the components of the cloud-based services.
 - b. Provide a detailed implementation strategy for project rollout in DCSD. Refer to section H. Implementation and the site and device location table in Attachment C.
 - c. Provide the name and telephone number of the individual(s) that can be contacted in case of an emergency or for services needed after hours, holidays or weekend.

3. Firm's Relevant Experience and Expertise (20 points) - Please add the information below in Appendix A

- a. Please list experience providing Cloud-based Managed Print Services (CPMS) for other K-12 school districts that are comparable in size to DCSD. Experience with K-12 school districts comparable in size is preferred; however, experience with other public/governmental agencies comparable to DCSD is allowed. List five clients and do not list clients you provided services over 5 years ago. Please include the following for each project:
 1. Owner/Client Name and location.
 2. Nature of services provided.
 3. Owner/Client representative name, title, email address, and phone number
 4. Dates of Service (Start mm/yyyy and end mm/yyyy)
 5. Owner/Client size (number of facilities, employees/students, number of WAN core sites, etc.)
 6. List of staff involved in providing the services who will also be assigned to DCSD include their names and titles.

4. Professional References (15 points) - Please add the information below in Appendix P

- a. The company shall submit at least three written recommendations from current or previous clients/owners. (K-12 Institutions are preferred.)
- b. DCSD reserves the option of contacting any of the references provided to confirm information provided.

5. Cost Proposal (20 points)

- a. Please provide all pricing breakdowns requested on the *Attachment A-Cost Proposal Form*.
- b. The *Attachment A-Cost Proposal Form* shall not be altered. Any alterations to the provided cost proposal form may cause your company to be deemed non-responsive and disqualified from further consideration.

Relative Weight	Evaluation Criteria	Score
15	Firm's Overview	
30	Scope of Services	
20	Firm's Relevant Experience and Expertise	
15	Professional References	
20	Cost Proposal	
100 points	TOTAL SCORE	

PART III: ATTACHMENT A COST

The offeror must provide a cost proposal for components listed on the following Cost Tables.

The offeror must be willing to honor this cost proposal and additional components cost for up to 60 months after Board approval and acceptance of the RFQ.

COST PROPOSAL TABLES

	Copiers	COST TO DCSD
1.	Fixed monthly rate for a print volume of 160M/year along with an all-inclusive pricing structure to include replacing current fleet, service, equipment, software, and supplies (excluding paper)	Flat Rate: _____
2.	Cost to add or relocate device within same building (Please indicate if no charge)	
3.	Cost to add or relocate device to another building (Please indicate if no charge)	
4.	Cost to add or relocate device after 90-day storage (Please indicate if no charge)	
5.	Cost of services and support for printing devices DCSD may want to include but not provided by the offeror (see Criteria, Section F (19))	
6.	Per unit cost for School or Office MFP purchases to add to managed print services (refer to Section F (21))	
7.	Other cost not included (Describe)	

	Printers (B/W)	COST TO DCSD
1.	Fixed monthly rate for a print volume of 160M/year along with an all-inclusive pricing structure to include replacing current fleet, service, equipment, software, and supplies (excluding paper)	Flat Rate: _____
2.	Cost to add or relocate device within same building (Please indicate if no charge)	
3.	Cost to add or relocate device to another building (Please indicate if no charge)	
4.	Cost to add or relocate device after 90-day storage (Please indicate if no charge)	
5.	Cost of services and support for printing devices DCSD may want to include but not provided by the offeror (see Criteria, Section F (19))	
6.	Per unit cost for School or Office MFP purchases to add to managed print services (refer to Section F (21))	
7.	Other cost not included (Describe)	

COMPANY NAME/ CERTIFYING OFFICIAL SIGNATURE

	Printers (Color)	COST TO DCSD
1.	Fixed monthly rate for a print volume of 160M/year along with an all-inclusive pricing structure to include replacing current fleet, service, equipment, software, and supplies (excluding paper)	Flat Rate: _____
2.	Cost to add or relocate device within same building (Please indicate if no charge)	
3.	Cost to add or relocate device to another building (Please indicate if no charge)	
4.	Cost to add or relocate device after 90-day storage (Please indicate if no charge)	
5.	Cost of services and support for printing devices DCSD may want to include but not provided by the offeror (see Criteria, Section F (19))	
6.	Per unit cost for School or Office MFP purchases to add to managed print services (refer to Section F (21))	
7.	Other cost not included (Describe)	

PART IV:
Attachment B - VIP Copier Tables

Item No.	MFP Model	Description	Accessories
Copier 1	MX912	Floor-standing mono MFD (A3)	Staple/punch finisher
Copier 2	CX860	Floor-standing color MFD (A4)	Staple finisher
Copier 3	MX812	Floor-standing mono MFD (A4)	550-tray + staple finisher
Copier 4	MX812	Floor-standing mono MFD (A4)	550-tray + staple finisher

Austin Elementary	MX522adhe
Austin Elementary	MX912dxe
Austin Elementary	MX912dxe
Austin Elementary	MX912dxe
Austin Elementary	MX912dxe
Austin Elementary	MX912dxe
Austin Elementary	MX912dxe
Austin Elementary	MX912dxe
Austin Elementary	MX912dxe
Austin Elementary	MX912dxe
Austin Elementary	MX912dxe
Austin Elementary	MX912dxe
Austin Elementary	MX826ade
Austin Elementary	MX826ade
Austin Elementary	MX826ade
Austin Elementary	MX826ade
Austin Elementary	MX826ade
Austin Elementary	MX826ade
Austin Elementary	MX826ade
Austin Elementary	MX826ade
Austin Elementary	MX826ade
Austin Elementary	MX826ade
Austin Elementary	MX826ade
Austin Elementary	MX826ade
Austin Elementary	CX625ade
Austin Elementary	CX625ade
Austin Elementary	CX625ade
Austin Elementary	CX625ade
Austin Elementary	CX625ade
Austin Elementary	CX625ade
Austin Elementary	CX625ade
Austin Elementary	CX625ade
Austin Elementary	CX625ade
Austin Elementary	CX860dte
AVONDALE ELEMENTARY	MX812dtfe
AVONDALE ELEMENTARY	MX812dtfe
AVONDALE ELEMENTARY	MX812dtfe
Barack H. Obama Elementary Magnet School of Technology	MX912dxe
Barack H. Obama Elementary Magnet School of Technology	MX812dtfe
Barack H. Obama Elementary Magnet School of Technology	MX812dtfe
Barack H. Obama Elementary Magnet School of Technology	MX812dtfe
Barack H. Obama Elementary Magnet School of Technology	MX812dtfe
BETHUNE MIDDLE SCH / #584	MX812dtfe
BETHUNE MIDDLE SCH / #584	MX812dtfe
BETHUNE MIDDLE SCH / #584	MX812dtfe
BETHUNE MIDDLE SCH / #584	MX812dtfe
BOB MATHIS ELEMENTARY SCH	MX912dxe
BOB MATHIS ELEMENTARY SCH	MX912dxe
BOB MATHIS ELEMENTARY SCH	MX812dtfe
BOUIE THEME SCHOOL	MX812dtfe
BOUIE THEME SCHOOL	MX812dtfe

BOUIE THEME SCHOOL	MX812dtfe
BOUIE THEME SCHOOL	MX812dtfe
BRIAR VISTA ELEMENTARY	MX812dtfe
BRIAR VISTA ELEMENTARY	MX812dtfe
BRIARLAKE ELEMENTARY	MX812dtfe
BRIARLAKE ELEMENTARY	MX812dtfe
BROCKETT ELEMENTARY	MX812dtfe
BROCKETT ELEMENTARY	MX812dtfe
BROWNS MILL ELEMENTARY	MX812dtfe
BROWNS MILL ELEMENTARY	MX812dtfe
BROWNS MILL ELEMENTARY	MX812dtfe
BROWNS MILL ELEMENTARY	MX812dtfe
CANBY LANE ELEMENTARY	MX912dxe
CANBY LANE ELEMENTARY	MX812dtfe
CANBY LANE ELEMENTARY	MX812dtfe
CANBY LANE ELEMENTARY	MX812dtfe
CAREY REYNOLDS ELEMENTARY	MX912dxe
CAREY REYNOLDS ELEMENTARY	MX812dtfe
CAREY REYNOLDS ELEMENTARY	MX812dtfe
CAREY REYNOLDS ELEMENTARY	MX812dtfe
CAREY REYNOLDS ELEMENTARY	MX812dtfe
CAREY REYNOLDS ELEMENTARY	MX812dtfe
CAREY REYNOLDS ELEMENTARY	MX812dtfe
CEDAR GROVE ELEMENTARY	MX812dtfe
CEDAR GROVE ELEMENTARY	MX812dtfe
CEDAR GROVE ELEMENTARY	MX812dtfe
CEDAR GROVE HIGH SCH	MX812dtfe
CEDAR GROVE HIGH SCH	MX812dtfe
CEDAR GROVE HIGH SCH	MX812dtfe
CEDAR GROVE HIGH SCH	MX812dtfe
CEDAR GROVE HIGH SCH	MX812dtfe
CEDAR GROVE MID SCH	MX912dxe
CEDAR GROVE MID SCH	MX812dtfe
CEDAR GROVE MID SCH	MX812dtfe
CEDAR GROVE MID SCH	MX812dtfe
CEDAR GROVE MID SCH	MX812dtfe
CHAMBLEE HIGH SCHOOL	MX912dxe
CHAMBLEE HIGH SCHOOL	MX812dtfe
CHAMBLEE HIGH SCHOOL	MX812dtfe
CHAMBLEE HIGH SCHOOL	MX812dtfe
CHAMBLEE HIGH SCHOOL	MX812dtfe
CHAMBLEE HIGH SCHOOL	MX826ade
CHAMBLEE MIDDLE	MX812dtfe
CHAMBLEE MIDDLE	MX812dtfe
CHAMBLEE MIDDLE	MX812dtfe
CHAMBLEE MIDDLE	MX812dtfe
CHAMBLEE MIDDLE	MX812dtfe
CHAMPION THEME SCHOOL	MX912dxe

CHAMPION THEME SCHOOL	MX812dtfe
CHAMPION THEME SCHOOL	MX812dtfe
CHAPEL HILL ELEMENTARY	MX812dtfe
CHAPEL HILL ELEMENTARY	MX812dtfe
CHAPEL HILL ELEMENTARY	MX812dtfe
CHAPEL HILL MID SCH#523	MX812dtfe
CHAPEL HILL MID SCH#523	MX812dtfe
CHAPEL HILL MID SCH#523	MX812dtfe
CHAPEL HILL MID SCH#523	MX812dtfe
CHESTNUT ELEMENTARY	MX812dtfe
CHESTNUT ELEMENTARY	MX812dtfe
CLARKSTON HIGH SCHOOL	MX912dxe
CLARKSTON HIGH SCHOOL	MX812dtfe
CLARKSTON HIGH SCHOOL	MX812dtfe
CLARKSTON HIGH SCHOOL	MX812dtfe
CLARKSTON HIGH SCHOOL	MX812dtfe
CLARKSTON HIGH SCHOOL	MX812dtfe
COLUMBIA ELEMENTARY	MX912dxe
COLUMBIA ELEMENTARY	MX812dtfe
COLUMBIA HIGH SCHOOL	MX812dtfe
COLUMBIA HIGH SCHOOL	MX812dtfe
COLUMBIA HIGH SCHOOL	MX812dtfe
COLUMBIA HIGH SCHOOL	MX812dtfe
COLUMBIA HIGH SCHOOL	MX812dtfe
COLUMBIA MIDDLE SCHOOL	MX812dtfe
COLUMBIA MIDDLE SCHOOL	MX812dtfe
COLUMBIA MIDDLE SCHOOL	MX812dtfe
COLUMBIA MIDDLE SCHOOL	MX812dtfe
COLUMBIA MIDDLE SCHOOL	MX812dtfe
CORALWOOD CENTER	MX912dxe
CORALWOOD CENTER	MX912dxe
CORALWOOD CENTER	CX625ade
CORALWOOD CENTER	CX625ade
CROSS KEYS HIGH	MX812dtfe
CROSS KEYS HIGH	MX812dtfe
CROSS KEYS HIGH	MX812dtfe
CROSS KEYS HIGH	MX812dtfe
CROSS KEYS HIGH	MX812dtfe
DEK CO DEPT OF TRANSPORTATION	MX912dxe
DEK CO DEPT OF TRANSPORTATION	MX812dtfe
DEK CO DEPT OF TRANSPORTATION	MX812dtfe
DEK CO PSYCHOLOGICAL SERVICES	MX812dtfe
DEK CO PSYCHOLOGICAL SERVICES	MX812dtfe
DEK CO SCH PUBLIC SAFETY	MX812dtfe
DEK CO SCH PUBLIC SAFETY	MX812dtfe
DEK CO SPECIAL ED RECORDS	MX912dxe
DEK CO SPECIAL ED RECORDS	MX812dtfe
DEK CO STUDENT RELATIONS	MX812dtfe

DEKALB ALTERNATIVE	MX812dtfe
DEKALB ELEMENTARY SCHOOL	MX912dxe
DEKALB ELEMENTARY SCHOOL	MX812dtfe
DEKALB ELEMENTARY SCHOOL	MX812dtfe
DEKALB SCHOOL OF ARTS	MX912dxe
DEKALB SCHOOL OF ARTS	MX812dtfe
DEKALB SCHOOL OF ARTS	MX812dtfe
DEKALB SCHOOL OF ARTS	MX812dtfe
DEKALB SCHOOL OF ARTS	MX812dtfe
DEKALB SCHOOL OF ARTS	MX812dtfe
Doraville United ES	MX522adhe
Doraville United ES	MX522adhe
Doraville United ES	MX522adhe
Doraville United ES	MX522adhe
Doraville United ES	MX522adhe
Doraville United ES	MX912dxe
Doraville United ES	MX912dxe
Doraville United ES	MX912dxe
Doraville United ES	MX912dxe
Doraville United ES	MX912dxe
Doraville United ES	MX912dxe
Doraville United ES	MX912dxe
Doraville United ES	MX912dxe
Doraville United ES	MX826ade
Doraville United ES	MX826ade
Doraville United ES	MX826ade
Doraville United ES	MX826ade
Doraville United ES	MX826ade
Doraville United ES	MX826ade
Doraville United ES	MX826ade
Doraville United ES	MX826ade
Doraville United ES	MX826ade
Doraville United ES	MX826ade
Doraville United ES	CX625ade
Doraville United ES	CX625ade
Doraville United ES	CX625ade
Doraville United ES	CX625ade
Doraville United ES	CX625ade
Doraville United ES	CX625ade
Doraville United ES	CX625ade
Doraville United ES	CX625ade
Doraville United ES	CX625ade
Doraville United ES	CX860dte
Doraville United ES	CX860dte
DRESDEN ELEMENTARY	MX812dtfe
DRESDEN ELEMENTARY	MX812dtfe
DRESDEN ELEMENTARY	MX812dtfe
DRESDEN ELEMENTARY	MX812dtfe
DRUID HILLS HIGH SCHOOL	MX812dtfe
DRUID HILLS HIGH SCHOOL	MX812dtfe

DRUID HILLS HIGH SCHOOL	MX812dtfe
DRUID HILLS HIGH SCHOOL	MX812dtfe
DRUID HILLS HIGH SCHOOL	MX812dtfe
DRUID HILLS HIGH SCHOOL	MX812dtfe
DRUID HILLS HIGH SCHOOL	MX812dtfe
DRUID HILLS MIDDLE SCHOOL	MX912dxe
DRUID HILLS MIDDLE SCHOOL	MX812dtfe
DUNAIRE ELEMENTARY	MX812dtfe
DUNAIRE ELEMENTARY	MX812dtfe
DUNAIRE ELEMENTARY	MX812dtfe
DUNWOODY ELEMENTARY	MX912dxe
DUNWOODY ELEMENTARY	MX812dtfe
DUNWOODY ELEMENTARY	MX812dtfe
DUNWOODY ELEMENTARY	MX812dtfe
DUNWOODY HIGH	MX912dxe
DUNWOODY HIGH	MX812dtfe
DUNWOODY HIGH	MX812dtfe
DUNWOODY HIGH	MX812dtfe
DUNWOODY HIGH	MX812dtfe
DUNWOODY HIGH	MX812dtfe
DUNWOODY HIGH	MX812dtfe
DUNWOODY HIGH	MX812dtfe
EAGLE WOODS ACADEMY	MX912dxe
ELDRIDGE L MILLER	MX912dxe
ELDRIDGE L MILLER	MX812dtfe
ELDRIDGE L MILLER	MX812dtfe
ELIZABETH ANDREWS HIGH	MX812dtfe
EVANSDALE ELEMENTARY	MX812dtfe
EVANSDALE ELEMENTARY	MX812dtfe
EVANSDALE ELEMENTARY	MX812dtfe
EVANSDALE ELEMENTARY	MX812dtfe
FAIRINGTON ELEM SCH #187	MX812dtfe
FAIRINGTON ELEM SCH #187	MX812dtfe
FAIRINGTON ELEM SCH #187	MX812dtfe
FAIRINGTON ELEM SCH #187	MX812dtfe
FERNBANK ELEMENTARY	MX812dtfe
FERNBANK ELEMENTARY	MX812dtfe
FERNBANK ELEMENTARY	MX812dtfe
FERNBANK ELEMENTARY	MX812dtfe
FERNBANK ELEMENTARY	MX812dtfe
FERNBANK SCIENCE CENTER	MX812dtfe
FLAT ROCK ELEMENTARY	MX912dxe
FLAT ROCK ELEMENTARY	MX812dtfe
FLAT ROCK ELEMENTARY	MX812dtfe
FLAT ROCK ELEMENTARY	MX812dtfe
FLAT SHOALS ELEMENTARY	MX812dtfe
FLAT SHOALS ELEMENTARY	MX812dtfe

FLAT SHOALS ELEMENTARY	MX812dtfe
FREEDOM MIDDLE SCHOOL	MX812dtfe
FREEDOM MIDDLE SCHOOL	MX812dtfe
FREEDOM MIDDLE SCHOOL	MX812dtfe
FREEDOM MIDDLE SCHOOL	MX812dtfe
HAMBRICK ELEMENTARY	MX812dtfe
HAMBRICK ELEMENTARY	MX812dtfe
HAMBRICK ELEMENTARY	MX812dtfe
HAWTHORNE ELEM SCH.#213	MX912dxe
HAWTHORNE ELEM SCH.#213	MX812dtfe
HENDERSON MIDDLE SCH #549	MX912dxe
HENDERSON MIDDLE SCH #549	MX912dxe
HENDERSON MIDDLE SCH #549	MX812dtfe
HENDERSON MIDDLE SCH #549	MX812dtfe
HENDERSON MIDDLE SCH #549	MX812dtfe
HENDERSON MIDDLE SCH #549	MX812dtfe
HENDERSON MIDDLE SCH #549	MX812dtfe
HENDERSON MIDDLE SCH #549	MX812dtfe
HENDERSON MILL ELEMENTARY	MX812dtfe
HENDERSON MILL ELEMENTARY	MX812dtfe
HENDERSON MILL ELEMENTARY	MX812dtfe
HENDERSON MILL ELEMENTARY	MX812dtfe
HENDERSON MILL ELEMENTARY	MX812dtfe
HIGHTOWER ELEMENTARY	MX812dtfe
HIGHTOWER ELEMENTARY	MX812dtfe
HIGHTOWER ELEMENTARY	MX812dtfe
HIGHTOWER ELEMENTARY	MX812dtfe
HIGHTOWER ELEMENTARY	MX812dtfe
HUNTLEY HILLS ELEMENTARY	MX912dxe
HUNTLEY HILLS ELEMENTARY	MX812dtfe
IDLEWOOD ELEMENTARY	MX812dtfe
IDLEWOOD ELEMENTARY	MX812dtfe
IDLEWOOD ELEMENTARY	MX812dtfe
IDLEWOOD ELEMENTARY	MX812dtfe
INDIAN CREEK ELEM SCH#230	MX522adhe
INDIAN CREEK ELEM SCH#230	MX522adhe
INDIAN CREEK ELEM SCH#230	MX522adhe
INDIAN CREEK ELEM SCH#230	MX522adhe
INDIAN CREEK ELEM SCH#230	MX912dxe
INDIAN CREEK ELEM SCH#230	MX912dxe
INDIAN CREEK ELEM SCH#230	MX912dxe
INDIAN CREEK ELEM SCH#230	MX912dxe
INDIAN CREEK ELEM SCH#230	MX812dtfe
INDIAN CREEK ELEM SCH#230	MX812dtfe
INDIAN CREEK ELEM SCH#230	MX812dtfe
INDIAN CREEK ELEM SCH#230	MX812dtfe
INDIAN CREEK ELEM SCH#230	MX826ade
INDIAN CREEK ELEM SCH#230	MX826ade

INDIAN CREEK ELEM SCH#230	MX826ade
INDIAN CREEK ELEM SCH#230	MX826ade
INDIAN CREEK ELEM SCH#230	MX826ade
INDIAN CREEK ELEM SCH#230	MX826ade
INDIAN CREEK ELEM SCH#230	MX826ade
INDIAN CREEK ELEM SCH#230	MX826ade
INDIAN CREEK ELEM SCH#230	MX826ade
INDIAN CREEK ELEM SCH#230	CX625ade
INDIAN CREEK ELEM SCH#230	CX625ade
INDIAN CREEK ELEM SCH#230	CX625ade
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INDIAN CREEK ELEM SCH#230	CX625ade
INDIAN CREEK ELEM SCH#230	CX625ade
INDIAN CREEK ELEM SCH#230	CX625ade
INDIAN CREEK ELEM SCH#230	CX625ade
INDIAN CREEK ELEM SCH#230	CX860dte
INDIAN CREEK ELEM SCH#230	CX860dte
Information Technology (WBBC)	MX912dxe
Information Technology (WBBC)	MX812dtfe
Information Technology (WBBC)	MX812dtfe
INTERNATIONAL STUDENT CTR	MX912dxe
INTERNATIONAL STUDENT CTR	MX812dtfe
INTERNATIONAL STUDENT CTR	MX812dtfe
JOHN LEWIS ELEMENTARY	MX522adhe
JOHN LEWIS ELEMENTARY	MX522adhe
JOHN LEWIS ELEMENTARY	MX522adhe
JOHN LEWIS ELEMENTARY	MX522adhe
JOHN LEWIS ELEMENTARY	MX522adhe
JOHN LEWIS ELEMENTARY	MX522adhe
JOHN LEWIS ELEMENTARY	MX912dxe
JOHN LEWIS ELEMENTARY	MX912dxe
JOHN LEWIS ELEMENTARY	MX812dtfe
JOHN LEWIS ELEMENTARY	MX812dtfe
JOHN LEWIS ELEMENTARY	MX826ade
JOHN LEWIS ELEMENTARY	MX826ade
JOHN LEWIS ELEMENTARY	MX826ade
JOHN LEWIS ELEMENTARY	MX826ade
JOHN LEWIS ELEMENTARY	MX826ade
JOHN LEWIS ELEMENTARY	MX826ade
JOHN LEWIS ELEMENTARY	MX826ade
JOHN LEWIS ELEMENTARY	MX826ade
JOHN LEWIS ELEMENTARY	MX826ade
JOHN LEWIS ELEMENTARY	MX826ade
JOHN LEWIS ELEMENTARY	CX625ade
JOHN LEWIS ELEMENTARY	CX625ade
JOHN LEWIS ELEMENTARY	CX625ade
JOHN LEWIS ELEMENTARY	CX625ade

JOHN LEWIS ELEMENTARY	CX625ade
JOHN LEWIS ELEMENTARY	CX625ade
JOHN LEWIS ELEMENTARY	CX625ade
JOHN LEWIS ELEMENTARY	CX625ade
JOHN LEWIS ELEMENTARY	CX625ade
JOHN LEWIS ELEMENTARY	CX860dte
JOLLY ELEMENTARY	MX812dtfe
JOLLY ELEMENTARY	MX812dtfe
KELLY LAKE ELEM SCH# 235	MX912dxe
KELLY LAKE ELEM SCH# 235	MX812dtfe
KINGSLEY ELEMENTARY	MX812dtfe
KINGSLEY ELEMENTARY	MX812dtfe
KINGSLEY ELEMENTARY	MX812dtfe
KITTREDGE MAGNET	MX522adhe
KITTREDGE MAGNET	MX522adhe
KITTREDGE MAGNET	MX522adhe
KITTREDGE MAGNET	MX912dxe
KITTREDGE MAGNET	MX912dxe
KITTREDGE MAGNET	MX826ade
KITTREDGE MAGNET	MX826ade
KITTREDGE MAGNET	MX826ade
KITTREDGE MAGNET	CX625ade
KITTREDGE MAGNET	CX625ade
KITTREDGE MAGNET	CX860dte
KITTREDGE MAGNET SCHOOL	MX912dxe
KITTREDGE MAGNET SCHOOL	MX812dtfe
LAKESIDE HIGH SCHOOL #555	MX912dxe
LAKESIDE HIGH SCHOOL #555	MX812dtfe
LAKESIDE HIGH SCHOOL #555	MX812dtfe
LAKESIDE HIGH SCHOOL #555	MX812dtfe
LAKESIDE HIGH SCHOOL #555	MX812dtfe
LAKESIDE HIGH SCHOOL #555	MX812dtfe
LAKESIDE HIGH SCHOOL #555	MX812dtfe
LAKESIDE HIGH SCHOOL #555	MX812dtfe
LAKESIDE HIGH SCHOOL #555	MX812dtfe
LAUREL RIDGE ELEMENTARY	MX912dxe
LAUREL RIDGE ELEMENTARY	MX812dtfe
LITHONIA HIGH SCHOOL	MX812dtfe
LITHONIA HIGH SCHOOL	MX812dtfe
LITHONIA HIGH SCHOOL	MX812dtfe
LITHONIA HIGH SCHOOL	MX812dtfe
LITHONIA MIDDLE SCHOOL	MX812dtfe
LITHONIA MIDDLE SCHOOL	MX812dtfe
LITHONIA MIDDLE SCHOOL	MX812dtfe
LITHONIA MIDDLE SCHOOL	MX812dtfe
LITHONIA MIDDLE SCHOOL	MX812dtfe
LITHONIA MIDDLE SCHOOL	MX812dtfe

[illegible]

COMPANY NAME/ CERTIFYING OFFICIAL SIGNATURE

MCNAIR MIDDLE SCHOOL #544	MX826ade
MCNAIR MIDDLE SCHOOL #544	MX826ade
MCNAIR MIDDLE SCHOOL #544	MX826ade
MCNAIR MIDDLE SCHOOL #544	MX826ade
MCNAIR MIDDLE SCHOOL #544	MX826ade
MCNAIR MIDDLE SCHOOL #544	MX826ade
MCNAIR MIDDLE SCHOOL #544	MX826ade
MCNAIR MIDDLE SCHOOL #544	MX826ade
MCNAIR MIDDLE SCHOOL #544	CX625ade
MCNAIR MIDDLE SCHOOL #544	CX625ade
MCNAIR MIDDLE SCHOOL #544	CX625ade
MCNAIR MIDDLE SCHOOL #544	CX625ade
MCNAIR MIDDLE SCHOOL #544	CX625ade
MCNAIR MIDDLE SCHOOL #544	CX625ade
MCNAIR MIDDLE SCHOOL #544	CX625ade
MCNAIR MIDDLE SCHOOL #544	CX625ade
MCNAIR MIDDLE SCHOOL #544	CX625ade
MCNAIR MIDDLE SCHOOL #544	CX860dte
MCNAIR MIDDLE SCHOOL #544	CX860dte
MIDVALE ELEMENTARY	MX912dxe
MIDVALE ELEMENTARY	MX812dtfe
MIDVALE ELEMENTARY	MX812dtfe
MILLER GROVE HIGH SCHOOL	MX812dtfe
MILLER GROVE HIGH SCHOOL	MX812dtfe
MILLER GROVE HIGH SCHOOL	MX812dtfe
MILLER GROVE HIGH SCHOOL	MX812dtfe
MILLER GROVE MID SCH#568	MX812dtfe
MILLER GROVE MID SCH#568	MX812dtfe
MILLER GROVE MID SCH#568	MX812dtfe
MONTCLAIR ELEMENTARY SCH	MX912dxe
MONTCLAIR ELEMENTARY SCH	MX812dtfe
MONTCLAIR ELEMENTARY SCH	MX812dtfe
MONTCLAIR ELEMENTARY SCH	MX812dtfe
MONTCLAIR ELEMENTARY SCH	MX812dtfe
MONTGOMERY ELEMENTARY	MX812dtfe
MONTGOMERY ELEMENTARY	MX812dtfe
MONTGOMERY ELEMENTARY	MX812dtfe
MURPHY CANDLER ELEMENTARY	MX912dxe
MURPHY CANDLER ELEMENTARY	MX812dtfe
MURPHY CANDLER ELEMENTARY	MX812dtfe
NARVIE HARRIS THEME	MX912dxe
NARVIE HARRIS THEME	MX812dtfe
NARVIE HARRIS THEME	MX812dtfe
NARVIE HARRIS THEME	MX812dtfe
OAK GROVE ELEM SCH #305	MX812dtfe
OAK GROVE ELEM SCH #305	MX812dtfe
OAK GROVE ELEM SCH #305	MX812dtfe
OAK VIEW ELEMENTARY	MX812dtfe

OAK VIEW ELEMENTARY	MX812dtfe
OAK VIEW ELEMENTARY	MX812dtfe
OAKCLIFF ELEMENTARY	MX812dtfe
OAKCLIFF ELEMENTARY	MX812dtfe
OAKCLIFF ELEMENTARY	MX812dtfe
PANOLA WAY ELEMENTARY	MX812dtfe
PANOLA WAY ELEMENTARY	MX812dtfe
PANOLA WAY ELEMENTARY	MX812dtfe
PEACHCREST ELEMENTARY	MX912dxe
PEACHCREST ELEMENTARY	MX812dtfe
PEACHCREST ELEMENTARY	MX812dtfe
PEACHCREST ELEMENTARY	MX812dtfe
PEACHCREST ELEMENTARY	MX812dtfe
PEACHTREE MIDDLE	MX912dxe
PEACHTREE MIDDLE	MX812dtfe
PEACHTREE MIDDLE	MX812dtfe
PEACHTREE MIDDLE	MX812dtfe
PEACHTREE MIDDLE	MX812dtfe
PEACHTREE MIDDLE	MX812dtfe
PEACHTREE MIDDLE	MX812dtfe
PINE RIDGE ELEMENTARY	MX912dxe
PINE RIDGE ELEMENTARY	MX812dtfe
PLEASANTDALE ELEMENTARY SCHOOL	MX522adhe
PLEASANTDALE ELEMENTARY SCHOOL	MX522adhe
PLEASANTDALE ELEMENTARY SCHOOL	MX522adhe
PLEASANTDALE ELEMENTARY SCHOOL	MX522adhe
PLEASANTDALE ELEMENTARY SCHOOL	MX522adhe
PLEASANTDALE ELEMENTARY SCHOOL	MX912dxe
PLEASANTDALE ELEMENTARY SCHOOL	MX912dxe
PLEASANTDALE ELEMENTARY SCHOOL	MX812dtfe
PLEASANTDALE ELEMENTARY SCHOOL	MX812dtfe
PLEASANTDALE ELEMENTARY SCHOOL	MX812dtfe
PLEASANTDALE ELEMENTARY SCHOOL	MX826ade
PLEASANTDALE ELEMENTARY SCHOOL	MX826ade
PLEASANTDALE ELEMENTARY SCHOOL	MX826ade
PLEASANTDALE ELEMENTARY SCHOOL	MX826ade
PLEASANTDALE ELEMENTARY SCHOOL	MX826ade
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PLEASANTDALE ELEMENTARY SCHOOL	MX826ade
PLEASANTDALE ELEMENTARY SCHOOL	MX826ade
PLEASANTDALE ELEMENTARY SCHOOL	CX625ade
PLEASANTDALE ELEMENTARY SCHOOL	CX625ade
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PLEASANTDALE ELEMENTARY SCHOOL	CX625ade

PLEASANTDALE ELEMENTARY SCHOOL	CX625ade
PLEASANTDALE ELEMENTARY SCHOOL	CX625ade
PLEASANTDALE ELEMENTARY SCHOOL	CX625ade
PLEASANTDALE ELEMENTARY SCHOOL	CX860dte
PLEASANTDALE ELEMENTARY SCHOOL	CX860dte
PRINCETON ELEMENTARY SCHL	MX812dtfe
PRINCETON ELEMENTARY SCHL	MX812dtfe
PRINCETON ELEMENTARY SCHL	MX812dtfe
PRINCETON ELEMENTARY SCHL	MX812dtfe
RAINBOW ELEMENTARY	MX812dtfe
RAINBOW ELEMENTARY	MX826ade
REDAN ELEM. SCH# 320	MX812dtfe
REDAN ELEM. SCH# 320	MX812dtfe
REDAN ELEM. SCH# 320	MX812dtfe
REDAN HIGH	MX812dtfe
REDAN HIGH	MX812dtfe
REDAN HIGH	MX812dtfe
REDAN HIGH	MX812dtfe
REDAN HIGH	MX812dtfe
REDAN MIDDLE SCHOOL	MX912dxe
REDAN MIDDLE SCHOOL	MX812dtfe
REDAN MIDDLE SCHOOL	MX812dtfe
REDAN MIDDLE SCHOOL	MX812dtfe
ROBERT SHAW THEME SCHOOL	MX912dxe
ROBERT SHAW THEME SCHOOL	MX812dtfe
ROCK CHAPEL ELEMENTARY	MX812dtfe
ROCK CHAPEL ELEMENTARY	MX812dtfe
ROCKBRIDGE ELEMENTARY	MX812dtfe
ROCKBRIDGE ELEMENTARY	MX812dtfe
ROCKBRIDGE ELEMENTARY SCHOOL	MS610de
ROCKBRIDGE ELEMENTARY SCHOOL	MS610de
ROCKBRIDGE ELEMENTARY SCHOOL	MS610de
ROCKBRIDGE ELEMENTARY SCHOOL	MS610de
ROCKBRIDGE ELEMENTARY SCHOOL	MS610de
ROCKBRIDGE ELEMENTARY SCHOOL	MX511dhe
ROCKBRIDGE ELEMENTARY SCHOOL	MX511dhe
ROCKBRIDGE ELEMENTARY SCHOOL	MX511dhe
ROCKBRIDGE ELEMENTARY SCHOOL	MX511dhe
ROCKBRIDGE ELEMENTARY SCHOOL	MX511dhe
ROCKBRIDGE ELEMENTARY SCHOOL	MX511dhe
ROCKBRIDGE ELEMENTARY SCHOOL	MX511dhe
ROCKBRIDGE ELEMENTARY SCHOOL	MX511dhe
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ROCKBRIDGE ELEMENTARY SCHOOL	MX511dhe
ROCKBRIDGE ELEMENTARY SCHOOL	MX511dhe
ROCKBRIDGE ELEMENTARY SCHOOL	MX511dhe
ROCKBRIDGE ELEMENTARY SCHOOL	MX511dhe
ROCKBRIDGE ELEMENTARY SCHOOL	MX511dhe
ROCKBRIDGE ELEMENTARY SCHOOL	MX511dhe

ROCKBRIDGE ELEMENTARY SCHOOL	MX511dhe
ROCKBRIDGE ELEMENTARY SCHOOL	MX511dhe
ROCKBRIDGE ELEMENTARY SCHOOL	MX511dhe
ROCKBRIDGE ELEMENTARY SCHOOL	MX511dhe
ROCKBRIDGE ELEMENTARY SCHOOL	MX511dhe
ROCKBRIDGE ELEMENTARY SCHOOL	MX511dhe
ROCKBRIDGE ELEMENTARY SCHOOL	MX511dhe
ROCKBRIDGE ELEMENTARY SCHOOL	MX511dhe
ROCKBRIDGE ELEMENTARY SCHOOL	MX912dxe
ROCKBRIDGE ELEMENTARY SCHOOL	MX812dtfe
ROCKBRIDGE ELEMENTARY SCHOOL	MX812dtfe
ROCKBRIDGE ELEMENTARY SCHOOL	MX812dtfe
ROCKBRIDGE ELEMENTARY SCHOOL	MX812dtfe
ROCKBRIDGE ELEMENTARY SCHOOL	MX812dtfe
ROCKBRIDGE ELEMENTARY SCHOOL	CX510de
ROCKBRIDGE ELEMENTARY SCHOOL	CX510de
ROCKBRIDGE ELEMENTARY SCHOOL	CX510de
ROCKBRIDGE ELEMENTARY SCHOOL	CX860dte
ROCKBRIDGE ELEMENTARY SCHOOL	CX860dte
ROWLAND ELEMENTARY	MX912dxe
ROWLAND ELEMENTARY	MX812dtfe
ROWLAND ELEMENTARY	MX812dtfe
SAGAMORE HILLS ELEMENTARY	MX812dtfe
SAGAMORE HILLS ELEMENTARY	MX812dtfe
SALEM MIDDLE SCHOOL #569	MX912dxe
SALEM MIDDLE SCHOOL #569	MX812dtfe
SALEM MIDDLE SCHOOL #569	MX812dtfe
SALEM MIDDLE SCHOOL #569	MX812dtfe
SALEM MIDDLE SCHOOL #569	MX812dtfe
SAM MOSS SERVICE CENTER	MX912dxe
SAM MOSS SERVICE CENTER	MX912dxe
SAM MOSS SERVICE CENTER	MX812dtfe
SAM MOSS SERVICE CENTER	CX860dte
SEQUOYAH MIDDLE SCH #570	MX912dxe
SEQUOYAH MIDDLE SCH #570	MX812dtfe
SEQUOYAH MIDDLE SCH #570	MX812dtfe
SEQUOYAH MIDDLE SCH #570	MX812dtfe
SEQUOYAH MIDDLE SCH #570	MX812dtfe
SHADOW ROCK ELEMENTARY	MX912dxe
SHADOW ROCK ELEMENTARY	MX912dxe
SHADOW ROCK ELEMENTARY	MX912dxe
SHADOW ROCK ELEMENTARY	MX812dtfe
SHADOW ROCK ELEMENTARY	MX812dtfe
SMOKE RISE ELEMENTARY	MX522adhe
SMOKE RISE ELEMENTARY	MX522adhe
SMOKE RISE ELEMENTARY	MX522adhe
SMOKE RISE ELEMENTARY	MX522adhe
SMOKE RISE ELEMENTARY	MX522adhe

SMOKE RISE ELEMENTARY	MX912dxe
SMOKE RISE ELEMENTARY	MX912dxe
SMOKE RISE ELEMENTARY	MX912dxe
SMOKE RISE ELEMENTARY	MX812dtfe
SMOKE RISE ELEMENTARY	MX812dtfe
SMOKE RISE ELEMENTARY	MX812dtfe
SMOKE RISE ELEMENTARY	MX826ade
SMOKE RISE ELEMENTARY	MX826ade
SMOKE RISE ELEMENTARY	MX826ade
SMOKE RISE ELEMENTARY	MX826ade
SMOKE RISE ELEMENTARY	MX826ade
SMOKE RISE ELEMENTARY	MX826ade
SMOKE RISE ELEMENTARY	MX826ade
SMOKE RISE ELEMENTARY	MX826ade
SMOKE RISE ELEMENTARY	CX625ade
SMOKE RISE ELEMENTARY	CX625ade
SMOKE RISE ELEMENTARY	CX625ade
SMOKE RISE ELEMENTARY	CX625ade
SMOKE RISE ELEMENTARY	CX625ade
SMOKE RISE ELEMENTARY	CX625ade
SMOKE RISE ELEMENTARY	CX625ade
SMOKE RISE ELEMENTARY	CX625ade
SMOKE RISE ELEMENTARY	CX860dte
SMOKE RISE ELEMENTARY	CX860dte
SNAPPINGER ELEMENTARY	MX912dxe
SNAPPINGER ELEMENTARY	MX812dtfe
SNAPPINGER ELEMENTARY	MX812dtfe
SNAPPINGER ELEMENTARY	MX812dtfe
SOUTHWEST DEKALB HIGH	MX812dtfe
SOUTHWEST DEKALB HIGH	MX812dtfe
SOUTHWEST DEKALB HIGH	MX812dtfe
SOUTHWEST DEKALB HIGH	MX812dtfe
STEPHENSON HIGH SCH#578	MX912dxe
STEPHENSON HIGH SCH#578	MX812dtfe
STEPHENSON HIGH SCH#578	MX812dtfe
STEPHENSON HIGH SCH#578	MX812dtfe
STEPHENSON HIGH SCH#578	MX812dtfe
STEPHENSON HIGH SCH#578	MX812dtfe
STEPHENSON HIGH SCH#578	MX812dtfe
STEPHENSON MIDDLE	MX812dtfe
STEPHENSON MIDDLE	MX812dtfe
STEPHENSON MIDDLE	MX812dtfe
STEPHENSON MIDDLE	MX812dtfe
STONE MILL ELEMENTARY	MX812dtfe
STONE MILL ELEMENTARY	MX812dtfe
STONE MOUNTAIN ELEMENTARY	MX812dtfe
STONE MOUNTAIN ELEMENTARY	MX812dtfe

STONE MOUNTAIN HIGH	MX912dxe
STONE MOUNTAIN HIGH	MX812dtfe
STONE MOUNTAIN HIGH	MX812dtfe
STONE MOUNTAIN MIDDLE	MX912dxe
STONE MOUNTAIN MIDDLE	MX812dtfe
STONE MOUNTAIN MIDDLE	MX812dtfe
STONE MOUNTAIN MIDDLE	MX812dtfe
STONE MOUNTAIN MIDDLE	MX812dtfe
STONEVIEW ELEMENTARY	MX812dtfe
STONEVIEW ELEMENTARY	MX812dtfe
STONEVIEW ELEMENTARY	MX812dtfe
Terry Mill Elementary	MX912dxe
Terry Mill Elementary	MX912dxe
Terry Mill Elementary	MX912dxe
TONEY ELEMENTARY	MX812dtfe
TONEY ELEMENTARY	MX812dtfe
TOWERS HIGH	MX812dtfe
TOWERS HIGH	MX812dtfe
TOWERS HIGH	MX812dtfe
TUCKER HIGH SCHOOL	MX912dxe
TUCKER HIGH SCHOOL	MX812dtfe
TUCKER HIGH SCHOOL	MX812dtfe
TUCKER HIGH SCHOOL	MX812dtfe
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TUCKER HIGH SCHOOL	MX812dtfe
TUCKER HIGH SCHOOL	MX812dtfe
TUCKER HIGH SCHOOL	MX812dtfe
TUCKER HIGH SCHOOL	MX812dtfe
TUCKER HIGH SCHOOL	MX812dtfe
TUCKER MIDDLE SCHOOL	MX912dxe
TUCKER MIDDLE SCHOOL	MX812dtfe
TUCKER MIDDLE SCHOOL	MX812dtfe
TUCKER MIDDLE SCHOOL	MX812dtfe
TUCKER MIDDLE SCHOOL	MX812dtfe
TUCKER MIDDLE SCHOOL	MX812dtfe
TUCKER MIDDLE SCHOOL	MX812dtfe
TUCKER MIDDLE SCHOOL	MX812dtfe
VANDERLYN ELEMENTARY	MX812dtfe
VANDERLYN ELEMENTARY	MX812dtfe
VANDERLYN ELEMENTARY	MX812dtfe
WADSWORTH ELEMENTARY	MX812dtfe
WARREN TECHNICAL CENTER	MX812dtfe
WOODRIDGE ELEMENTARY	MX912dxe
WOODRIDGE ELEMENTARY	MX812dtfe
WOODRIDGE ELEMENTARY	MX812dtfe
WOODWARD ELEMENTARY	MX812dtfe

WOODWARD ELEMENTARY	MX812dtfe
WOODWARD ELEMENTARY	MX812dtfe
WOODWARD ELEMENTARY	MX812dtfe
WOODWARD ELEMENTARY	MX812dtfe
WYNBROOKE THEME	MX912dxe
WYNBROOKE THEME	MX812dtfe
WYNBROOKE THEME	MX812dtfe
WYNBROOKE THEME	MX812dtfe

PART VI: RESPONSE REQUIREMENT FORMAT

Please provide a proposal explaining how your company would complete the requested scope of services. Be sure to provide explanations and costs as requested in the requirements and cost table, respectively.

- Describe fully your technical support options, including the assistance request process, escalation process, support hours, response times (for emergency and non-emergency support requests), staffing levels, and staff expertise.
- Describe any documentation and support (e.g., user manuals, online help, interactive demos, web-based seminars, and online knowledge base) that will be available, both from the technical perspective and the end-user perspective.
- Address any user training and technical training options required by DIIT staff.

Submission Process

All proposals and supporting documentation must be submitted electronically by **2:00 PM on Friday, May 10, 2024**, via the Bonfire tool by which you have received the link in the email invitation to respond. Submit all questions up to **9:00 AM on Wednesday, May 8, 2024**.

Proposals should be presented in a PDF format. All attachments must be identified properly for easy recognition and association and uploaded in the appropriate folder.

- Each page of the response must be numbered.
- Each proposal must contain a detailed Table of Contents and must be organized in the same order as the requirements are outlined in this RFQ document. Each requirement/criterion must be addressed individually.
- Responses shall be organized simply and economically. Emphasis must be placed on completeness and clarity. Proposals that do not include all the required information may be disqualified.

Important Information to Consider

- DCSD is planning for the selection process to be completed by **May 15, 2024**, and presented to the Board of Education for approval by **June 10, 2024**.
- This district is targeting to start the project by **July 1, 2024**.
- Renewal of services will require annual review and approval from the Board of Education.

If additional information is required, please submit it as a question in the Bonfire tool.