



NORTH CAROLINA
State Board of Education
Department of Public Instruction

Report to the North Carolina General Assembly

School Connectivity Initiative

SL 2007-323 (HB1473), Section 7.28.(d)

Legislative Update (2023)

Data Provided for State Fiscal Year 2022-2023

E-rate Cycle Year 2022

Prepared by:

Office of School Connectivity, North Carolina Department of Public Instruction

The Friday Institute for Educational Innovation, North Carolina State University

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Executive Summary

The North Carolina School Connectivity Initiative (SCI) provides sufficient and reliable Internet access to every public school classroom across the state. Through the SCI, the NC Department of Public Instruction (NCDPI) also provides all PSUs with cooperative purchasing agreements, training, support, network engineering, content filtering, identity management and firewall services. North Carolina has been building this program for 17 years and is recognized as a national leader in providing equitable connectivity for public schools.

North Carolina utilizes the Federal Communications Commission's (FCC) [E-rate](#) program to the fullest extent possible and is a leading recipient of FCC funding on a per-student basis. This report details the significant accomplishments achieved over the State Fiscal Year 2023 (SFY23) and calendar years 2022 through 2023 (CY22 to CY23). Due to the schedule in which the FCC allocates funding, multiple calendar years are reported for some data. Included are financial and operational performance data, opportunities for improvement, risks, mitigation strategies, and recommendations for legislative action. Key graphs used in this report are available online and interactively at <https://go.ncsu.edu/SClreport> courtesy of the Friday Institute for Educational Innovation at NC State University.

Key Characteristics of The Program

- Schools and NCDPI recover Universal Service Fees paid by North Carolina residents in their telecommunications bills. These fees are distributed to schools through the E-rate program. Every school has a fiber internet connection, and every classroom has Wi-Fi access, all because of the SCI and the E-rate program. Over the last decade, the public schools in the state have averaged \$75 million in funding commitments from the FCC E-rate program. Despite North Carolina being a leader in utilizing the FCC E-rate program, in 2022 the state [recouped only 43% of the fees collected by the FCC](#) from North Carolina residents and businesses. See <https://go.ncsu.edu/2022USF> for more details.
- Aggregate K-12 Internet capacity is about 550 Gbps (billion bits per second) with the average peak network utilization just under 60%. Every school has enough bandwidth to support digital teaching and learning, with the capacity to grow, without overpaying for excess network capacity.
- Managed firewall, content filtering, and identity management services are provided at no cost to the PSUs, to protect students and school business systems.
- E-rate training programs for pertinent PSU staff are provided. Leadership training is provided through a partnership with the UNC School of Government for PSU Chief Technology Officer/Technology Leaders.

- The initiative provides network operations support, on-site technical assessments, and assistance is provided to PSUs to ensure the impact of the investment in infrastructure is maximized.
- In Fiscal Year 2023, each dollar of state funding spent on E-rate eligible goods and services delivers \$2.46 in value to the PSUs.
- Through analysis and modeling of E-rate filing scenarios performed by the Friday Institute, SCI continues to optimize E-rate Internet access applications to maximize the amount of E-rate funding the state receives.
- Internet utilization at every PSU increased significantly post-pandemic. Federal pandemic-related programs, such as the Emergency Connectivity Fund (ECF), provided PSUs funding to ensure every student and teacher had a device for remote learning and expand the use of digital teaching and learning methods. These devices and methods returned to the physical classroom, causing increased utilization. SCI provided policies, guidance, and resources to have sufficient room for unexpected growth such as this.
- In 2020, SCI predicted an increased need of \$4.6M per year in response to the FCC increasing the per-student E-rate budget by 12% in line with the Consumer Price Index. The General Assembly provided this funding and enabled SCI to meet the 15% increase in the amount requested by PSUs. In 2025 the FCC will again adjust the per-student budget for equipment based on inflation. The state should prepare for a modest increase in the required recurring appropriations in that year. Additionally, the FCC is considering making cybersecurity products E-rate eligible, which could have an appreciable effect on the amount of E-rate funds requested by public schools. If it is in the intent of the General Assembly to continue to fund the non-E-rate portion for procurements by PSUs, made under NCDPI SCI rules, then increased appropriations commensurate with new FCC rules will be required. The Friday Institute is available to model all scenarios and make recommendations which will maximize the impact of all state funding.

Considerations and Recommendations

Detailed within this report are several recommendations for legislative actions that are necessary for SCI to remain viable at the current service levels:

1. Improve E-rate Project Allocation Flexibility

Renew the intent of SL2017-57 SECTION 7.11.(d) to permanently permit these School Connectivity funds allocated to PSUs (PRC 073 and PRC 036) to carry-over to the next funding year. The federal E-rate cycle spans 18 months. PSU's make requests in March that may not be approved by the FCC until June or even later. PSUs must then wait for SCI funds to be allotted in August (at the earliest, due to OSBM and agency annual budget certification) before placing orders with vendors. As a result of COVID, vendors continue to struggle with supply chain and labor issues to deliver on time, and PSUs cannot pay invoices until delivery is complete.

If the PSU cannot receive the products in time, they experience financial challenges in managing state and local funds to prevent the loss of E-rate funding. This creates significant opportunity for audit exceptions and lack of transparency. The allocations of state funds are made for specific, approved projects, based on the actual cost the schools will incur, as filed with the FCC. The state should consider a new PRC specifically for allotments leveraged against E-rate with regulations concerning the timeframe in which the funds must be used. With the potential addition of cybersecurity to the E-rate program, this becomes even more of an issue.

2. Fund Cybersecurity for Shared Resources Already in Place and Utilized

The 2024 Biennium Budget provided additional funding for e-mail security in the SCI program. Unfortunately, there is currently no statewide program for e-mail security, and it is unlikely that e-mail security will ever be E-rate eligible. Today, the NC K-12 Cybersecurity Program is funded by one-time COVID-related funding that is set to expire in 2024. Current K-12 statewide cybersecurity shared resources that may be impacted include managed firewall, managed endpoint security, network enumeration and asset discovery services, web content filtering, and identity and access management. These shared resources are already in place, used by most PSUs, and at risk of being turned off or diminished in their capacity in 2024. Additionally, pending the currently outstanding FCC rulemaking process, many of these services may become E-rate eligible within the next year or two. Providing funds for these cybersecurity services paves the way for the state to capture even more E-rate funding and maximize economies of scale.

North Carolina has been recognized as a leader in school connectivity for a decade. Few states have had the foresight, wherewithal, and support of their General Assembly to build and operate such an initiative. With the advent of the K-12 Cybersecurity Program, North Carolina is again leading the way for the nation. We know of no other state that is protecting public schools in such a centralized and coordinated manner as North Carolina with a rich set of statewide cybersecurity services. North Carolina is a unique leader in terms of its ability to marshal all available resources and realize maximum value from the economies of scale obtained. This centralized coordination enables a high degree of local control while still ensuring equitable access to the internet for every single student in North Carolina public schools.

3. Add Additional Staff to the SCI Team to Support Charter Schools

With the addition of new charter schools each year, the amount of time required to manage the E-rate submissions, reviews and audits is unsustainable. In particular, charter schools often cannot justify the cost of an E-rate consultant and NCDPI is required to help the schools complete various forms and tasks in order to receive E-rate funding. With the addition of cybersecurity to the E-rate program, this problem will be exacerbated.

The state should fund two additional consultants to focus specifically on the needs of charter schools related to E-rate, internet access and cybersecurity.

4. Articulate a Clear Policy for SCI Funding for School Bus Wi-Fi

A study should be conducted to better understand the value of School Bus Wi-Fi. The FCC intends to make Wi-Fi on school buses eligible for E-rate in the coming year. The current SCI state appropriation was not selected arbitrarily. In fact, much detailed analysis went into the calculations to determine what amount of state funding would result in the maximum amount of E-rate funding and benefit to the state. Those calculations were completed when the FCC modernized E-rate rules in 2014 and then again in 2019 when the FCC increased the per-student budget from Category Two. As the FCC rules for school bus Wi-Fi are still being debated by the FCC, we have no way to calculate the exact amount of funding that would be required for the state to maximize E-rate receipts for school bus Wi-Fi. What is known is that the current appropriation will be fully consumed meeting the demand for classroom Wi-Fi and school fiber connections.

There is limited (and even contradictory) evidence supporting the educational value of school bus Wi-Fi. The State Board should initiate a rigorous evidence-based study of the impact of school bus Wi-Fi before taking a position. For now, school bus Wi-Fi should remain a local decision. There are some instances where it may provide excellent educational value, but that should remain a local decision to implement and fund until such a point the value of a statewide program can be established. The State Board should clearly articulate a policy that states SCI funds will **not** be allotted for E-rate applications for school bus Wi-Fi so that schools may plan accordingly.

5. Minor SCI Policy Adjustments to Improve Efficiency









Any nationwide program like FCC E-rate is bound to have corner cases and unintended consequences which may create loopholes or inefficiency. SCI does an outstanding job ensuring efficient use of funds, still there is always room for improvement.

The State Board and NCDPI should empower the SCI team to work with the Friday Institute to create a concrete list of actionable policy changes, to be approved by the State Board, which will ensure equity in the program, regardless of future changes the FCC may make to the E-rate program. This will be especially important as the FCC is set to make rule changes around school bus Wi-Fi and cybersecurity which could have a meaningful impact to SCI funds.

Background

The School Connectivity Initiative was launched in earnest with the publication of the Developing Regional Education Networks report in May 2006. In the 17 years since the inception of the SCI program, NC public schools have sought \$2.1 billion in network infrastructure and services of which \$1.5 billion was committed by the

Federal Communications Commission (FCC) E-rate¹ program. During this time, the telecommunications and computing markets have shifted dramatically, and the regulatory environment has been in near-constant flux. The NC legislature has called for and invested in a digital transition in public schools.

2006	Developing Regional Education Networks report published	
2007	NC Legislature Funds SCI with \$12M, recurring	
2008	NC Legislature adds \$10M for a total of \$22M, recurring	
2009	All 115 PSUs connected to NCREN	
2010	Inaugural class of 34 CeCTO students graduate	
2012	NC Education Cloud Identity and Access Management plan published	
2013	MCNC completes final phase of BTOP-GLF fiber expansion	
2014	First E-rate modernization order, paving the way for E-rate to provide Wi-Fi to all classrooms	
2015	NC Digital Learning Plan published. NC legislature adds \$12M recurring to SCI.	

¹ <https://www.fcc.gov/consumers/guides/universal-service-program-schools-and-libraries-e-rate>





2017	NC reaches \$1B in E-Rate disbursements	
2018	Modern Wi-Fi is available in every classroom in NC	
2021	NCDPI establishes new contracts for Internet, Firewall and Filtering with substantial cost savings and improved service	
2022	NC reaches \$300M in E-Rate procurement value for Wi-Fi since modernization (2015 to 2022)	
2023	NC reaches \$2B in total E-rate procurement value with \$1.5B being committed by the FCC	

Figure 1: SCI Milestone Timeline

Figure 1 illustrates how the SCI program has exhibited extraordinary productivity and adaptability over its history. Within its first year, it connected all 115 districts to the NC Research and Education Network using an opt-in approach. It established the Certified Educational Chief Technology Officer (CeCTO) training program through the UNC School of Government and developed and implemented the NCEdCloud Identity and Access Management (IAM) service. Through MCNC and the Golden Leaf Foundation, the program enabled the delivery of competitive fiber connectivity to rural NC schools and libraries, and adapted to the NC Digital Learning Plan, FCC E-rate modernization orders, and the growth of student device proliferation. From 2009 to 2023, the K-12 contracted Internet bandwidth grew from approximately 1 Gbps to 550 Gbps.

Performance Overview

The vision of the SCI is to ensure all NC PSUs have equitable access to secure and reliable high-speed Internet access, sufficient to meet their instructional and professional needs, through efficient use of federal and state funding.

It is our mission to maximize the state and local use of the federal E-rate program to obtain the greatest discounts or reimbursements possible. This is accomplished with cooperative purchasing agreements (CPAs) and common shared services which enable PSU local control while leveraging economies of scale.

E-rate Utilization Rate by North Carolina

In SFY2023 or the 2022 E-rate filing cycle (January 2022 through September 2023):

- 183 PSUs submitted 382 requests for E-rate that were funded by the FCC. A total contract value of \$80M was sought with \$61M of that being provided by the FCC E-rate program.
- 92% of all funding requests were approved by USAC. This is significantly down from the typical 95% to 97%. This is likely the result of staff turnover challenges in many charter schools and small PSUs. The state should consider adding additional staff resources to the SCI team, even if only on a two-year time-limited basis, until more charter schools have experience with E-rate and the system can stabilize from the influx of work created by COVID. We can expect more reviews and federal reviews and audits related to COVID and the Emergency Connectivity Fund in the coming year.
- The average E-rate discount for NC public schools is about 75%. This is not expected to change in the near future.

These results are directly attributable to the work of SCI's regional E-rate coordinators providing:

- Direct assistance within PSUs for E-rate planning and filing
- Individualized support through multiple levels of FCC reviews, audits and appeals occurring throughout the year
- Multiple regional training events open to all E-rate eligible entities, including public libraries
- Planning, filing, and audit support of multiple state Internet consortia applications
- Assistance from The Friday Institute in data analytics and the development of algorithms to determine the optimal E-rate filing strategy to maximize E-rate discounts.

Financial Summary

The School Connectivity Initiative resulted in \$92 million in expenditures, supported by \$36.5 million in legislative funding.

Table 1 summarizes SFY2023 total SCI expenses, the portion paid by E-rate, and the portion paid by state funding. The FCC groups E-rate eligible expenses into two broad categories. Category One includes external connectivity expenses that deliver Internet and interconnect individual schools via fiber, and Category 2 consists of internal connectivity expenses that provide the wiring, switches, and wireless access points within each school building.

(all values in millions, rounded)	Total Cost	E-rate Portion	State Portion
Category 1 Consortium Internet	\$10.4	\$7.5	\$2.9
Category 1 School Fiber Connections (WAN)	\$28.8	\$20.0	\$8.8
Category 2 Classroom Connections (Wi-Fi)	\$40.3	\$27.2	\$13.2
E-Rate Eligible Totals	\$79.5	\$54.7	\$24.8
Identity and Access Management	\$1.7	not eligible	\$1.7
Client Network Engineering	\$1.8	not eligible	\$1.8
Program Administration NCDPI, FFL, FI	\$1.2	not eligible	\$1.2
Firewall Services	\$2.9	not eligible	\$2.9
Content Filtering Services	\$5.3	not eligible	\$5.3
E-rate Ineligible Totals	\$12.9		\$12.9
Grand Totals	\$92.5	\$54.7	\$37.8

Table 1: Financial Summary SFY23 (unaudited)

Each year approximately 85% of SCI expenditures are eligible for FCC E-rate discounts. Every E-rate-eligible purchase goes through multiple reviews by the Universal Services Administrative Company (USAC), a subcontractor to the FCC, to ensure the most cost-effective and technically sufficient solution is selected through an open and competitive bidding process. For most PSUs, SCI's E-rate Coordinators are involved in filings and at various levels during the review and audit processes. The SCI team is responsible for all filings and work related to NCREN (NC Research and Education Network) which provides internet connectivity from the various PSUs to the public internet.

For every \$1 of state funding spent on E-rate-eligible goods and services, North Carolina schools received \$2.46 in total value.

Consortium Internet

SCI offers all PSUs fiber-based Internet access to a single centralized location, often the district central office, through the NC Research and Education Network, (NCREN) operated by MCNC. This opt-in service is provided at no cost to all PSUs. For over a decade, all 115 districts have, and continue to, opt-in to this service.

Charter schools may opt-in to this service at no cost or receive an annual \$5,000 allocation for Internet service. 178 charter schools use the state-provided internet service through NCREN.

On behalf of all PSUs, SCI establishes NCREN Internet access through a contract with the NC Department of Information Technology (NCDIT). Cost containment is achieved by actively monitoring each PSUs actual internet usage and only procuring the capacity needed, based on industry-standard metrics, and observed bandwidth usage.

For SFY2023, NCDPI applied for Internet access at a cost of \$10.725 million with an E-rate funding commitment of \$8.28 million, making the worst-case cost to the State \$2.25 million assuming all PSU connections are fully covered by E-rate. The actual cost to the state can go higher if PSUs increase bandwidth beyond what was predicated at the time of the annual E-rate filing. For SFY2023, the actual cost for Internet was \$10.379 million with E-rate providing \$7.491 million leaving \$2.888 million to be covered by SCI.

In CY2022, NCDPI bid the consortium internet contract and, while capacity increased, costs decreased on a per-Megabit per second basis. For the current fiscal year, SFY24, total Internet access is expected to cost \$13.2 million with an expected E-rate commitment of \$10.3 million, leaving the State to cover \$2.9 million in a worst-case scenario, assuming no PSU increased their bandwidth above the amount filed with the FCC in February 2023. Anticipating bandwidth demand in the post-COVID world has become increasingly complex.

School Fiber Connections (Wide Area Network, WAN)

To distribute Internet access from a district central location to each school, districts use private service providers, such as Spectrum, AT&T, CenturyLink, or Conterra, to provide a fiber-based Wide Area Network (WAN). These WANs (Wide Area Network) aggregate all the district schools to a central location for upstream connection to NCREN and the public Internet. Each of these connections are eligible for E-rate discounts of up to 90%. Any PSU with multiple campuses may have a WAN that is funded by SCI.

With over 2,600 school buildings in NC and dozens of service providers in the state, it is not feasible for SCI to provide WAN services in the same manner as Internet service. Therefore, each district is responsible for the procurement, management, and E-rate filings for their WAN. The SCI E-rate coordinators provide each PSU guidance and assistance with each step. Upon FCC approval, the service provider bills E-rate directly for the discounted portion and invoices the PSU for the remaining cost of the service. SCI provides an allotment to the PSU to cover this discounted invoice, resulting in a net-zero cost to the PSU for E-rate eligible expenses. In fiscal year, SFY2023, PSUs received approximately \$28.8 million in WAN services with E-rate covering approximately \$20 million, leaving just \$8.7 million for SCI to cover. These

funds provide fiber connections to approximately 2,500 school buildings. Despite significant increases in bandwidth year after year, the cost to the state remains about the same as last year. See Appendices A and B for details on a per-PSU basis.

Classroom Connections (Wi-Fi)

With Internet service delivered to the individual school building, additional network infrastructure is necessary to distribute access to individual classrooms. Funding inside the school building is considered Category Two in E-rate terminology and has different rules than the funding used to provide fiber to the school building itself. Unlike Internet and WAN funding, this classroom connection funding is capped by the FCC on a per-student basis of \$167 per student over five years (2021 to 2025).

The procurement process is similar to that of the WAN: PSUs make the purchases, the vendor bills E-rate and then invoices the PSU for the balance (the non-E-rate portion), and finally, SCI allocates to the PSU an amount equal to the non-E-rate portion as committed by the FCC.

In July 2014, the FCC issued an E-rate Modernization Order establishing a five-year per-student "budget" to expand funding for robust classroom Wi-Fi. In response, SCI established Cooperative Purchasing Agreements providing numerous options for each PSU to select a vendor of their choice. The CPAs provide deep discounts that would not be available to most PSUs if they were to obtain services and equipment on their own. SCI continues to maintain and re-bid these contracts as necessary to meet state procurement laws and E-rate rules.

SCI has an established and tested methodology to track each PSU's use of E-rate funds and to budget for each funding year. If every PSU applies for every dollar allowed under the current 5-year E-rate budget cycle, PSUs could procure \$267 million of classroom connectivity equipment, with E-rate providing \$200M and SCI providing the remaining \$67 million. Over the next two years, for every \$1 of state funding, the PSUs would receive \$4 of equipment, on average, for Category Two procurements.

As of November 2023, all public schools combined have requested and committed \$155 million for Category Two. That represents 58% of the total available Category Two budget for all NC public schools. Given that this is year three of a five-year budget cycle, NC is perfectly on track to consume 95% or more of the available Category Two federal funds if the current expenditure patterns continue. The SCI program aims to enable schools to refresh their network equipment on a about-a-six-year basis. Rules in the program ensure useful equipment is not replaced before its expected lifetime is reached.

Note that the \$67 million state portion is not evenly split over the 5 years. This can create challenges as there is no way to predict which districts will file for Category Two each year. Large, low-discount districts can cause a funding shortage if they request is disproportionate amount of Category Two funding in any one single year.

A detailed analysis and tracking tool for Category Two has been developed by the Friday Institute and is available at: <https://go.ncsu.edu/2024cat2budgets>

The following figure is a screen shot of the Category Two Budget Dashboard which highlights (yellow) the districts with the most remaining Category Two funding as of November 2023.

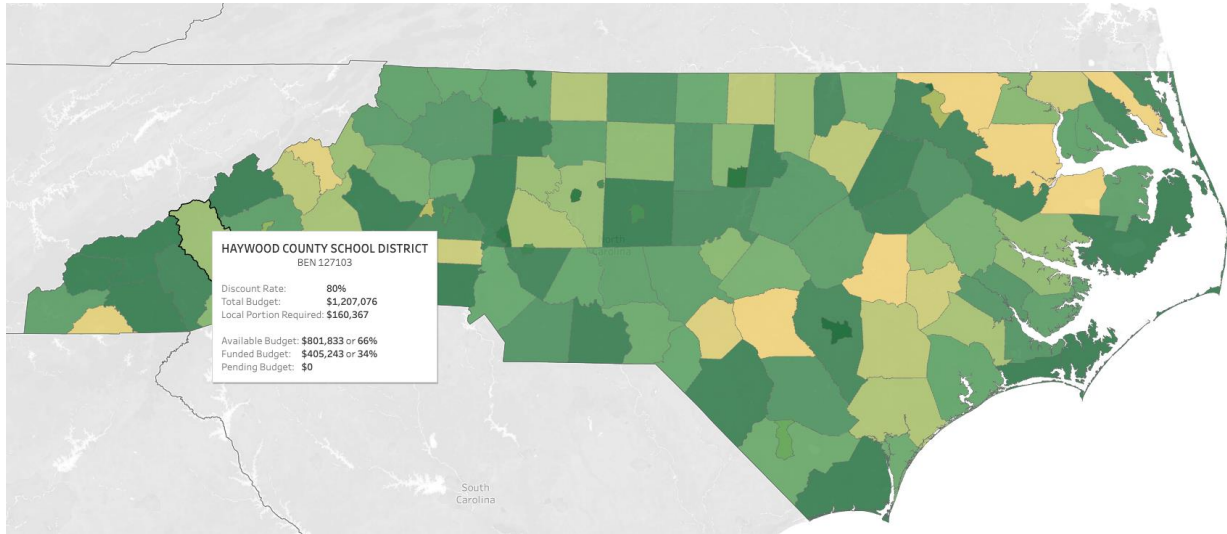


Figure 2. A screenshot of the Category Two budget tracking tool which can help PSUs and the state plan for maximum usage of the E-rate program.

A detailed accounting of Category Two funding for E-rate year 2022 (SFY23), which includes calendar years 2022 and 2023 is provided below. This data is broken out by E-rate discount, which is based on district rurality and the percentage of students eligible to participate in NSLP (National School Lunch Program). **Pre-discount** is the full contract value of the equipment and services. **Requested** is the portion of the total cost requested from the FCC. **Committed** is the amount that the FCC agrees to provide. **Disbursed** is the actual amount that the PSUs received from the FCC. Sometimes projects require less funding than expected. PSUs can only be reimbursed for actual expenses incurred thus the disbursed amount may be slightly less than what the FCC committed.

NCDPI must ensure that state funds are allotted based on actual expenses, not committed. Some for-profit E-rate consultants charge their clients based on the amount committed, and thus may request more funds than necessary. While the FCC will not pay for expenses that have not been invoiced, this is a potential issue for the SCI program. Excessive requests of Category Two results in reversion of SCI funds which could otherwise be used by other districts. NCDPI must ensure that allotted SCI funds only match invoiced expenses, otherwise inequitable distribution of funding will occur.

	Discount %	Requests	Pre-Discount	Requested	Committed	Disbursed
Charters	20% - 29%	3	\$64,582	\$13,730	\$13,730	\$13,730
	40% - 49%	32	\$518,765	\$207,506	\$207,506	\$129,561
	50% - 59%	16	\$576,552	\$288,276	\$288,276	\$188,160
	60% - 69%	11	\$181,971	\$109,183	\$109,183	\$59,212
	80% - 89%	19	\$316,497	\$263,689	\$263,689	\$222,884
	Charters Total	81	\$1,658,365	\$882,383	\$882,383	\$613,547
Districts	50% - 59%	5	\$2,403,634	\$1,201,817	\$1,201,817	\$1,073,274
	60% - 69%	12	\$4,748,419	\$2,849,052	\$2,849,052	\$2,842,057
	70% - 79%	9	\$1,152,931	\$807,051	\$807,051	\$803,306
	80% - 89%	111	\$28,776,480	\$23,377,638	\$23,377,638	\$21,138,129
		Districts Total	137	\$37,081,464	\$28,235,558	\$28,235,558
Grand Total		218	\$38,739,829	\$29,117,941	\$29,117,941	\$26,470,312

Table 2. E-rate Year 2022, State Fiscal Year 2023 Category Two by discount rate.

The FCC will reevaluate the Category Two program and reset the budgets in 2026. The original budget in 2015 was \$150 per student. In 2021 the budget was adjusted to \$167 per student, over a 5-year period, based on inflation. On average, the E-rate discount is 74% across the state.

The Friday Institute closely monitors the usage and produces the dashboard mentioned above annually. As seen in the table above and compared to last year's Legislative Report, the total contract value for Category Two decreased by \$14.9 million or 27% year over year.

Preliminary data for E-rate Year 2023 (State Fiscal Year 2024), which is the current cycle, shows \$67.7 million in total contract value with SCI expected to provide \$18.6 million of that amount. The current fiscal year (the subject of *next year's* Legislative Report) may prove to be challenging, as the demand for Category Two in state fiscal year 2024 is much higher than SFY23. Fiscal Year 2024 Category Two expenditures are on target to be 25% higher than Fiscal Year 2022 and 74% higher than Fiscal Year 2023. This is an example of why it may be necessary to make at least some portion of the SCI appropriation non-reverting. The state will eventually, over the 5-year budget, expend all the Category Two funding; however, it will not and cannot be evenly spaced over the five years while allowing local flexibility in procurement.

Year	Requests	Pre-Discount	Requested	Committed	Disbursed	Utilization %
2021	398	\$53,562,313.03	\$39,124,687.49	\$39,124,687.49	\$36,018,008.77	92%
2022	228	\$38,944,035.46	\$29,215,763.07	\$29,215,763.07	\$26,622,990.11	91%
2023	337	\$67,668,137.63	\$49,114,873.38	\$49,114,873.38	\$12,765,609.00	26%
	963	\$160,174,486.12	\$117,455,323.94	\$117,455,323.94	\$75,406,607.88	

Table 3. Category Two E-rate utilization in the current 5-year budget cycle (as of December 4, 2023).

See Appendix C for more data regarding historic E-rate utilization and trends.

E-rate Ineligible Expenses Detail

While most SCI expenses are leveraged against E-rate, there are several items that are not E-rate eligible:

- Firewall Services:** PSUs may opt-in to the SCI firewall service offered at no charge to the PSUs through a contract with NCDIT. This firewall service enforces network policies designed to protect school networks. In SFY23, 87 districts and 136 charters utilized this service at a cost of \$2.93 million in state funding.
- Content Filtering Services:** PSUs may opt-in to the SCI Content Filtering Service offered at no charge to the PSU through a contract with NCDIT. Each PSU's acceptable use policy is enforced on school-issued student devices regardless of the device's location on or off campus. This type of filtering is required by E-rate and the Children's Internet Protection Act but is not E-rate eligible. Currently, NCDIT is billing NCDPI for 87 districts and 142 charters for this service at a cost of \$5.34 million in state funding.
- Identity and Access Management (IAM):** The 2015 appropriations act expanded the SCI budget by \$12M annually effective SFY2017 and included IAM services. Processing logins for every student and staff member daily, IAM automates the provisioning and management of accounts for every student and school employee, over 1.8 million accounts. Integration of those accounts with cloud-based applications and services allows for more consistent security across applications and across PSUs. NCDPI manages the NCEdCloud IAM service through a contract with an identity services provider at an annual cost of \$1.5M. Note that this contract was just bid in 2023 for the first time in ten years, and it is likely that the cost will be significantly higher in fiscal year 2025. The need for enhanced and more modern identity management will likely lead to higher costs going forward.
- Client Network Engineering (CNE):** Network infrastructure requires knowledge and skill to deliver reliable and secure access. PSUs are responsible for technology planning and the daily operation and maintenance of their

infrastructure, but they need assistance at times. SCI contracts with MCNC to assist PSUs with high-level troubleshooting, network design consultation, and related training events through its CNE team. For 2023, CNE directly supported 112 PSUs with 308 specific engagements. SCI is invoiced quarterly for services provided by MCNC and the actual expenses incurred for each PSU engagement at a cost not-to-exceed \$1.8M annually. A critical focus in 2023 was migrating to the new managed-firewall service, which includes advanced threat protection to better secure the K-12 community. In 2023, CNE team led 198 complex migrations to new state-of-the-art firewalls. The SCI team often receives reports of the MCNC CNE team's dedication to supporting the schools, sometimes in the most trying of situations.

- **Program Administration:** Program administration includes SCI staff salaries and operational costs, licenses, NCDIT program management fees and contracts with E-rate consulting firms and the Friday Institute. For most of SFY23, four, regionally based NCDPI staff members and a manager provided technical consulting, E-rate training, and related support at a combined compensation and benefit expense of \$763,932. A Friday Institute contract provides for strategic planning, design, forecasting, modeling, and documentation support at an annual budget of up to \$280,000, billed monthly based on actual effort. Total Program Administration costs are less than 1.3% of the total value delivered to PSUs or 3% of State appropriations for the program.

K12 Internet Utilization and Capacity Analysis

The following diagrams are available in an interactive dashboard at <https://go.ncsu.edu/SClreport>

NCREN provides for bulk purchase of Internet for all K-12 schools. NCREN peers with several major commercial carriers as well as Internet2. North Carolina schools all receive excellent Internet access, no matter how remote. By combining the purchasing power of the entire state, the cost is spread out among all the schools, enabling even the most remote or economically disadvantaged schools to have the same quality Internet access as the most urban or wealthy schools.

Between May 2022 and May 2023, contracted bandwidth increased from 420 Gbps to 515 Gbps. As of September 2023, the total contracted bandwidth is over 530 Gbps. Contracted bandwidth represents the maximum sustainable transmission rate between all K-12 schools, in aggregate, and the public Internet. The average daily usage is significantly below the peak. This is because the network must be prepared to handle high utilization spikes, such as may be seen during end-of-grade testing. By aggregating the access across all PSUs, the amount of capacity required per student is lowered as compared to a network design in which each PSU connects to the Internet separately. This is because the likelihood that all PSUs will be at peak capacity on the *same day* is extremely low. This allows SCI to procure reasonable, and sufficient bandwidth, while giving each PSU the appearance of having unlimited capacity.

Note that the data represented in the graph below is only downstream, from the Internet to the school; a similar graph for upstream traffic also exists. Per common industry practice, the highest 5% of usage readings have are discarded and not used in the billing calculation. This ensures that MCNC is not aggressively billing based on transient spikes but rather the long-term average based on the lower 95% of the usage readings, taken only during weekdays from 7 AM to 5 PM.

The graph below clearly shows the impact of the return from COVID. Summers are excluded from this data.



Figure 3: Statewide Contracted Bandwidth, Peak, and Average Utilization for all PSUs using NCREN.

As the pandemic waned, students returned to schools with thousands of new student devices creating increased demand. It is likely that many schools that were not fully engaged in digital teaching and learning prior to the pandemic will have, by necessity, embraced it and will continue to use digital teaching techniques henceforth. Despite a massive increase in bandwidth capacity over the last ten years, the actual cost of the Internet has remained flat. One key point of distinction is that the aggregated Internet cost of NCREN includes not only peering with the public Internet providers, but also the cost of circuits (fibers) from the various PSUs to the NCREN backbone.

The following diagram shows the growth of district (excluding charter schools) contracted bandwidth, color-coded by circuit speed. The green portions of the bars represent the circuits at 100 and 250 Mbps, while the blue bars represent the 30 and 40 Gbps circuits. There are 14 unique capacity levels in use across LEAs on NCREN. This granular billing ensures that schools are only being charged for their actual need and helps conserve funding. Over time, slower-speed circuits are migrated to higher-speed circuits, as demand dictates.

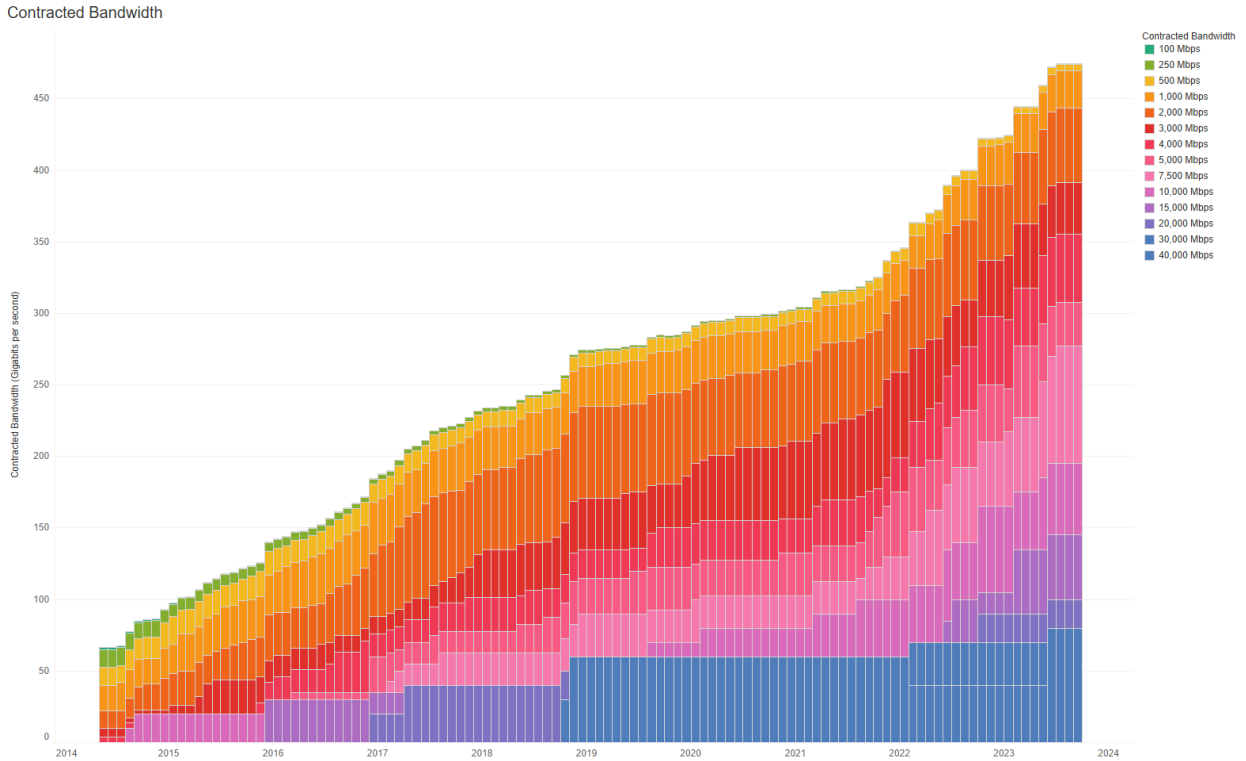


Figure 4: Aggregate Contracted Bandwidth 2015 through 2023, districts only.

The following diagram shows the relationship between district size and peak Internet utilization. The size of the LEA, along the x-axis, is logarithmic in scale to spread out the data for better readability. This graph shows that the larger the LEA, the lower the peak utilization. Larger districts typically have more variety in activities that may or may not require the internet at the same time. Larger districts also typically have staggered school schedules. Contrasted with smaller districts, where there is a higher likelihood that all students are in class at the same time, the utilization is spread across a smaller number of hours in the school day.

The graph is color-coded by circuit speed. Rural districts are represented with open circles while urban districts are represented with filled circles. While rural districts tend to be smaller, the graph shows there is not a particular bias for rural districts to have slower connections than urban ones. In fact, most districts with the highest usage are rural. This is probably because students at these schools are most likely to not have internet access at home, thus they rely on the school internet connection more than their urban counterparts.

Peak Utilization per Student vs Enrollment

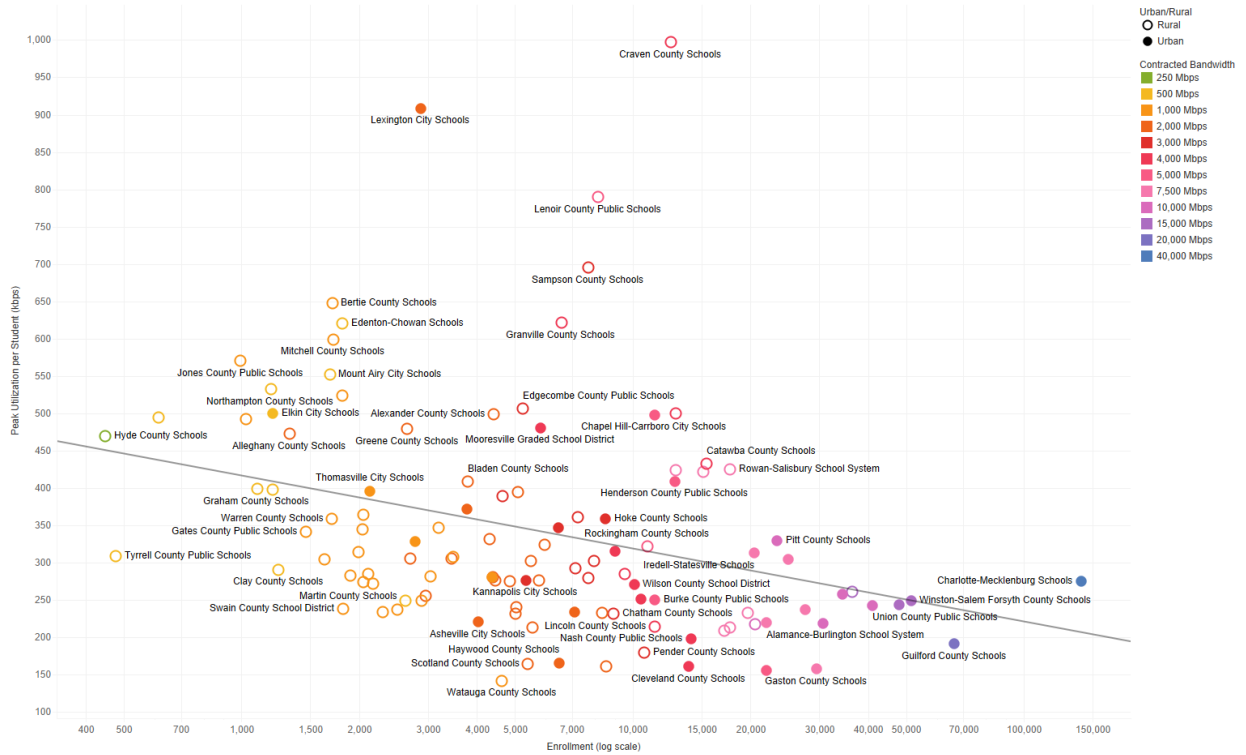


Figure 5: Peak Per-Student Utilization versus enrollment, color-coded by contracted bandwidth. September 2023, districts only. Open circles are rural districts, while filled circles are urban.

The gradient of color shows that the contracted bandwidth increases with the number of students in the district.

Equity in Access

The final graph related to utilization and capacity is a high point for North Carolina and speaks to the success of the School Connectivity Initiative. The x-axis shows the percentage of students eligible to participate in the National School Lunch Program and the y-axis shows the average utilization per student. The graph is color-coded by contracted bandwidth per student.

Utilization vs NSLP

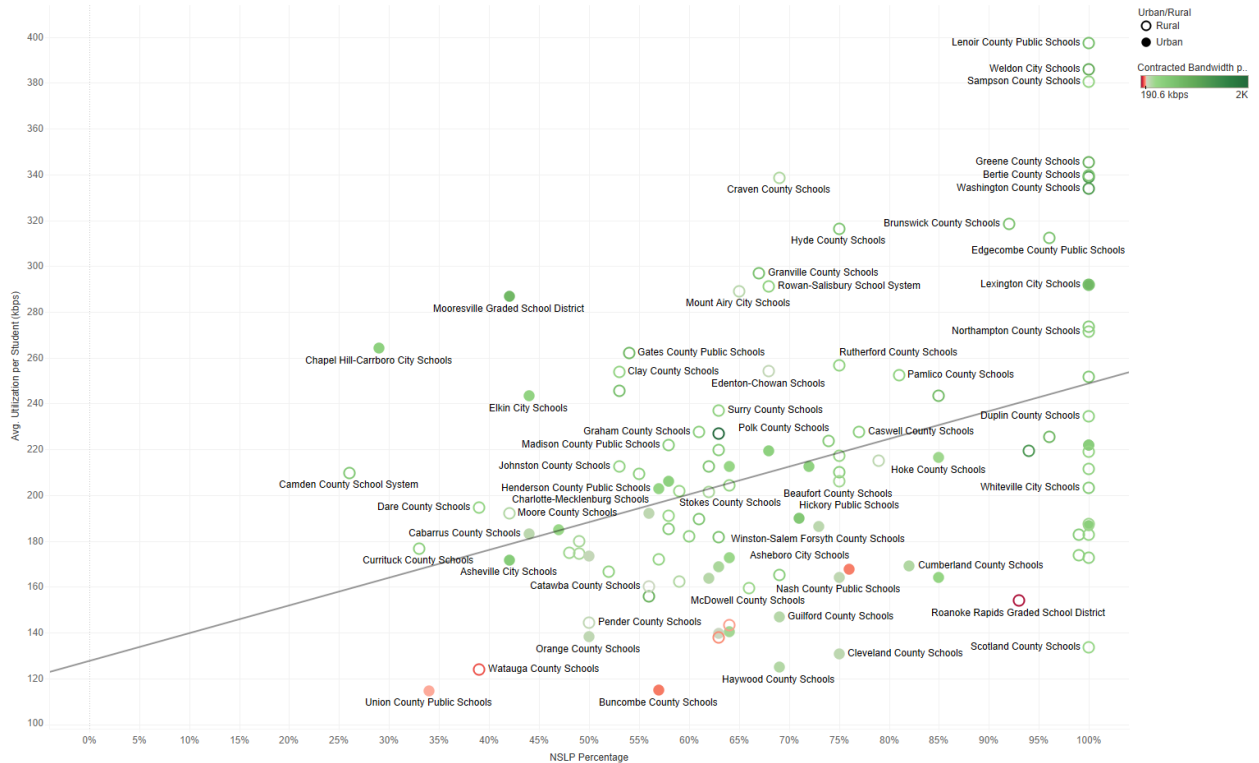


Figure 6: Average Per-Student Utilization versus NSLP% by District, color-coded by bandwidth per student (September 2023)

The y-axis is measured in kilobits per second, per student. One megabit is 1,000 kilobits. This graph visualizes the average usage on a per-student basis allowing for a more accurate comparison between PSUs.

There is no correlation between district wealth level (as measured by NSLP percentage) and utilization. This implies there is no bias in the way Internet access is provided to the PSUs by the SCI program. The wide variation of usage per student is likely a function of the teaching methodologies used in the school, school schedules, and the student’s likelihood to have home internet access.

Also apparent is the value of procuring Internet access centrally by NCDPI. The cost per Mbps varies widely in the state, because of geography, topology, and service provider used for the circuits from the PSU to the NCREN backbone. By aggregating the purchasing power and procuring Internet centrally, at the state level, districts located in difficult-to-service areas are not disadvantaged compared to those in locations with multiple service providers and competition.

Readers are encouraged to visit <https://go.ncsu.edu/SCIReport> to view the interactive version of Figures 4, 5 and 6 for more details. All PSUs, including charter schools, are shown in the interactive dashboard on the website.

Cost Containment

A per-student capacity goal of 1 Mbps per student has been proposed by various national coalitions and the FCC. On the contrary, SCI employs a capacity management process based upon data-driven predictions and demonstrated need through continuous utilization monitoring. This has proven to be a much more efficient and cost-effective approach than simply using an arbitrary Mbps per student target. We estimate that to blindly provide every student with 1 Mbps of internet access, despite data showing no justification for this, the state would expend an additional \$20 million of which at least \$5 million of that would not be covered by E-rate.

Considerations and Recommendations for 2023

Improve SCI Allocation Flexibility

Issue: The federal E-rate cycle spans 18 months. PSU's make requests in March that may not be approved by the FCC until June or even later. PSUs must then wait for SCI funds to be allotted in August (at the earliest, due to OSBM (Office of State Budget and Management) and agency annual budget certification) before placing orders with vendors. As a result of COVID, vendors continue to struggle with supply chain and labor issues to deliver on time, and PSUs cannot pay invoices until delivery is complete. If the PSU cannot receive the products in time, they experience financial challenges in managing state and local funds to prevent the loss of E-rate funding. This creates significant opportunity for audit exceptions and lack of transparency. The allocations of state funds are made for specific, approved projects, based on the actual cost the schools will incur, as filed with the FCC.

Recommendation: SCI recommends the legislature renew the intent of SL2017-57 SECTION 7.11.(d) on a recurring basis to prevent these funds from reverting. The state should also consider a new PRC specifically for allotments leveraged against E-rate with regulations concerning the timeframe in which the funds must be used. With the potential addition of cybersecurity to the E-rate program, this becomes even more of an issue.

Fund Cybersecurity for Shared Resources Already in Place and Utilized

Issue: The 2024 Biennium Budget provided additional funding for e-mail security through the SCI program. Unfortunately, there is currently no statewide program for e-mail security, and it is unlikely that e-mail security will ever be E-rate eligible. Today, the NC K-12 Cybersecurity Program is funded mostly by one-time COVID-related funding that is set to expire in 2024. Current K-12 statewide cybersecurity shared resources that may be impacted include managed firewall, managed endpoint security, network enumeration and asset discover services, web content filtering, and identity and access management.

Recommendation: SCI recommends that the shared resources already in place, used by most PSUs, and at risk of being turned off or greatly diminished in their capacity in 2024, be funded on a recurring basis. Pending the currently outstanding FCC

rulemaking process, many of these services may become E-rate eligible within the next year or two. Providing funds for these cybersecurity services paves the way for the state to capture even more E-rate funding and maximize economies of scale of the SCI program and the K-12 Cybersecurity Program. Without additional funding, many schools may resort to reduced function cybersecurity solutions which may leave them vulnerable to attack and increase cybersecurity insurance premiums.

Additional E-rate Advisors for Charter Schools

Issue: With the addition of new charter schools each year, the amount of time needed to manage the E-rate submissions, reviews and audits is unsustainable with the current staff at DPI. In particular, charter schools often cannot justify the cost of an E-rate consultant and DPI is required to help the schools complete various forms and tasks to receive E-rate funding. With the addition of cybersecurity to the E-rate program, this problem will be exacerbated.

The amount of effort required to file for E-rate for a charter school is almost the same as a large district; there is a significant step function in effort before the first E-rate dollar is received. NCDPI can help minimize the impact to charter schools by consolidating the effort of many charters across a small team or vendor which offers E-rate consulting services. Charter schools could also benefit from more advice in determining their technology needs and could benefit from staff skilled in Wi-Fi and network architecture as they select products for Category Two.

Recommendation: SCI recommends the state fund two additional staff members or contractors to focus specifically on the needs of charter schools related to E-rate, internet access, network architecture and cybersecurity.

Articulate a Clear Policy for SCI Funding for School Bus Wi-Fi

Issue: The FCC has proposed that Wi-Fi on school buses be eligible for E-rate. The current state appropriation for SCI is based on detailed modeling of expected expenses based on the rules set forth by the FCC in the E-rate modernization order of 2014. Currently, there is no funding in SCI to provide the non-E-rate portion of the cost of school bus Wi-Fi in the SCI appropriation. Some districts utilized FCC Emergency Connectivity Funding during COVID to provide school bus Wi-Fi, with varying degrees of success. A conservative estimate for the worst-case cost of School Bus Wi-Fi would mean an additional \$5 million state appropriation would be needed. However, it is not clear that the educational value of school bus Wi-Fi has been demonstrated to warrant a statewide program.

Regardless of the state's position on bus Wi-Fi, the changes in FCC rules will require additional resources and time from the SCI team to ensure that PRC 073 and PRC 036 funds are not allotted for the purpose of bus Wi-Fi since that would result in a shortage for funds used for classroom Wi-Fi and school fiber connections.

Recommendation: School bus Wi-Fi should remain a local decision. There are some instances where it may provide excellent educational value, but its use should remain a local decision to implement and fund. The State Board should clearly articulate a policy that SCI funds will not be allotted for E-rate applications for school bus Wi-Fi so that schools may plan accordingly before they begin expending funds in the 2024 E-rate cycle starting in July 2024.

Technology Deficit Created by the FCC Emergency Connectivity Fund (ECF)

Issue: Since 2021, many North Carolina public schools have utilized the FCC ECF program. This program was a one-time extension of the E-rate program, with substantially different rules than are normally used. The program was funded by a one-time Congressional appropriation rather than Universal Service Fund fees used to cover the costs of E-rate.

The Friday Institute has analyzed the ECF data on a nationwide basis and developed an interactive dashboard: <https://go.ncsu.edu/nationwideECF>

From this analysis we have discovered that NC public schools will receive approximately \$180 million of one-time funding from this program. Of that, approximately \$140 million will be used to procure laptops and tablets. Unlike normal E-rate funds, ECF can be used for student devices, and NC schools have taken advantage of this fact. However, this is one-time funding and in three years when the ECF-funded laptops begin to fail, they will need to be replaced. With COVID there was an accelerated move to digital resources and as such the state needs to plan for the sustainable use of digital teaching and learning.

Recommendation: Form a team comprised of NCDPI, PSUs, Fiscal Research, the Friday Institute, and other technology and policy experts to devise potential funding models, cooperative purchasing agreements, and best practices for PSUs to enable sustainable digital teaching and learning. The state should investigate the creation of statewide cooperative purchasing agreements with educational discounts, for a specific range of devices commonly used in K-12 education. Funding for student laptops and tablets should not be part of SCI; however, the state may wish to build a similar program using the successful framework set forth by SCI. The allotment strategies, economies of scale and deep vendor discounts offered by the SCI could provide a meaningful template for other technology procurement in the state.

Minor Policy Adjustments and Efficiency Improvements for SCI

Issue: No matter how well-planned, a nationwide program like FCC E-rate results in some corner cases and unintended consequences which may create loopholes or inefficiency. SCI does an outstanding job ensuring efficient use of funds, still there is always room for improvement.

An example of a corner case is the use of Category Two funding for cabling in leased buildings that do not have at least five years remaining on their lease. Should state

SCI funds be used to purchase cable that has a twenty-year life span, knowing it will be abandoned in less than five year?

Another example of an inefficiency is regarding how PRC funds are allotted. If a PSU requests an amount of funding from the FCC higher than required, they may be allocated more funding in a PRC than needed. Even if the school only spends the appropriate amount of funding from the PRC, commensurate with their invoiced charges, the remaining funds are lost since SCI funds revert. It is admittedly very hard to exactly predict the cost of an installation, so some loss is expected. However, with additional rules and data analysis this loss could be minimized. Once cybersecurity is E-rate eligible, the complexity will compound.

Recommendation: Additional rules should be established by the State Board after careful review and input from the various stakeholders. All schools seek the best outcomes possible for their students, but some practices may inadvertently result in inequitable distribution of SCI funds, with no ill intent. NCDPI should empower the SCI team to work with the Friday Institute to create a concrete list of actionable policy changes which will ensure equity in the program, regardless of future changes the FCC may make to the E-rate program. This will be especially important as the FCC is set to make rule changes around school bus Wi-Fi and cybersecurity which could have a meaningful impact to SCI funds.

Supporting Documentation

An interactive dashboard that illustrates PSU Internet utilization, as well as statistics about the costs of E-rate-related services, may be found at:

<http://go.ncsu.edu/SCIReport>

An interactive map showing Internet utilization may be found at:

https://portal.mcnc.org/reporting/ncren_utilization_map

An interactive data dashboard of for NC Category Two budgets, as well as national ECF funding and Universal Service Fee utilization may be found at:

<https://go.ncsu.edu/2024cat2budgets>

<https://go.ncsu.edu/nationwideECF>

<https://go.ncsu.edu/2022usf>

The balance of this report includes supporting data as follows.

APPENDIX	DATA
A	Fiscal Year 2023 LEA PRC 073 allotments and shared services distributions
B	Fiscal Year 2023 Charter School PRC 036 allotments and shared services distributions
C	North Carolina E-rate Funding History Report

Appendix A: Fiscal Year 2023 LEA Allotments and Shared Services

Presented below are details of the direct funding received by districts from SCI through PRC 073 allocations and the direct costs paid by SCI for each shared service (Content Filtering, Firewall, and Internet services) for SFY23. Districts request E-rate funds for WAN and Wi-Fi during spring for service/delivery within the funding year between July 1 and June 30. SCI issues allocations during each fiscal year to cover the costs for eligible expenses that E-rate does not.

\$\$UPDATE THIS IS 2022 DATA AS A PLACEHOLDER

PSU	PSU Name	District WAN	Category 2 Wi-Fi	Content Filtering	Firewall	Internet	Total
10	Alamance-Burlington Schools	51,675	270,959	73,226	35,530	175,604	606,994
20	Alexander County Schools	28,496	71,498	21,008	9,946	39,989	99,994
30	Alleghany County Schools	17,280	11,447			44,607	28,727
40	Anson County Schools	19,890	13,422			39,989	33,312
50	Ashe County Schools	22,080	19,521		9,946	39,989	41,601
60	Avery County Schools	14,760	1,562	21,008	9,946	39,989	16,322
70	Beaufort County Schools	13,987	14,766	34,319		64,775	28,753
80	Bertie County Schools	11,849		21,008	9,946	39,989	11,849
90	Bladen County Schools	37,261	18,019	38,414	20,211	96,279	55,280
100	Brunswick County Schools	85,618	62,918			114,209	148,536
110	Buncombe County Schools	106,920	361,517	53,960		125,922	468,437
111	Asheville City Schools	52,860	79,965	23,716		56,231	132,825
120	Burke County Schools	73,416	177,718	55,820	35,530	104,334	251,134
130	Cabarrus County Schools	128,102	238,940	100,666	35,508	168,579	367,042
132	Kannapolis City Schools	11,708	39,650	55,820	20,211	104,334	51,358
140	Caldwell County Schools	80,425	96,292		20,211	71,789	176,717
150	Camden County Schools	20,495	24,861	12,307	9,946	27,416	45,356
160	Carteret County Public Schools	33,934	29,811	38,414	20,211	78,825	63,745
170	Caswell County Schools	10,036		12,307	9,946	27,416	10,036
180	Catawba County	96,048	72,633			137,027	168,681

	Schools						
181	Hickory City Schools	49,236				68,297	49,236
182	Newton Conover City Schools	7,300	25,097	21,008	9,946	51,348	32,397
190	Chatham County Schools	23,864		38,414	20,211	90,522	23,864
200	Cherokee County Schools		16,864	21,008	9,946	105,732	16,864
210	Edenton-Chowan Schools	12,810	8,118	12,307	9,946	27,416	20,928
220	Clay County Schools		13,870			95,234	13,870
230	Cleveland County Schools	24,300		55,820	20,211	104,334	24,300
240	Columbus County Schools	23,506	12,983	21,008	9,946	39,989	36,489
241	Whiteville City Schools	7,300	5,878			39,989	13,178
250	Craven County Schools	10,000		55,820	35,530	104,334	10,000
260	Cumberland County Schools	141,817		134,152	65,701	215,046	141,817
270	Currituck County Schools	35,435	80,377	21,008	9,946	39,989	115,812
280	Dare County Schools	28,457	49,142	38,414	20,211	63,854	77,599
290	Davidson County Schools	72,785		55,820	20,211	109,686	72,785
291	Lexington City Schools	5,417	25,339	21,008	9,888	49,933	30,756
292	Thomasville City Schools	3,698	12,384	13,353	9,888	29,721	16,082
300	Davie County Schools	1,940	35,812	26,582	18,856	60,089	37,752
310	Duplin County Schools	21,892		57,299	20,211	137,290	21,892
320	Durham Public Schools	104,400	235,038	73,226	35,530	133,927	339,438
330	Edgecombe County Public Schools	22,283		38,414	20,211	71,789	22,283
340	Winston Salem/Forsyth County Schools	115,172	394,817			275,297	509,989
350	Franklin County Schools	54,827	36,187	38,414	20,211	82,145	91,014
360	Gaston County Schools	90,221				187,441	90,221
370	Gates County Schools	22,342	2,954	12,307	9,946	27,416	25,296
380	Graham County Schools	3,000	9,340	7,955	4,800	18,856	12,340
390	Granville County Schools	25,543	74,639	55,820	20,211	104,334	100,182
400	Greene County	12,336	4,567	21,008	9,946	46,343	16,903

	Schools						
410	Guilford County Schools	327,718	516,702	144,020		271,334	844,420
420	Halifax County Schools	10,112	5,460	21,008		46,343	15,572
421	Roanoke Rapids City Schools	12,480		12,307	9,946	27,416	12,480
422	Weldon City Schools	5,700		7,955	4,895	18,817	5,700
430	Harnett County Schools	91,020	151,074	73,226	35,530	175,213	242,094
440	Haywood County Schools	28,274	39,873			200,384	68,147
450	Henderson County Schools	42,372	77,059	42,302		104,334	119,431
460	Hertford County Schools	7,865	15,303	12,307	9,946	27,416	23,168
470	Hoke County Schools	20,932	65,613	38,414	20,211	90,522	86,545
480	Hyde County Schools	2,889	4,537	7,955	4,895	18,817	7,426
490	Iredell-Statesville Schools	447,664	83,590	134,152	65,701	213,634	531,254
491	Mooresville Graded School District	10,445	123,457	38,414	20,211	71,789	133,902
500	Jackson County Schools	17,700	30,081			39,989	47,781
510	Johnston County Schools	238,680	236,467		65,268	464,696	475,147
520	Jones County Schools	3,540			9,888	27,895	3,540
530	Lee County Schools	65,304	81,523	46,372	20,211	97,403	146,827
540	Lenoir County Public Schools	29,898	12,250			175,213	42,148
550	Lincoln County Schools	78,964	192,905		-766	76,730	271,869
560	Macon County Schools	64,500	36,248			114,396	100,748
570	Madison County Schools	13,440	26,065	21,008	9,888	42,653	39,505
580	Martin County Schools	13,604		12,307	9,946	27,416	13,604
590	McDowell County Schools	42,828			20,211	71,303	42,828
600	Charlotte-Mecklenburg Schools	221,011	468,116	525,781		770,084	689,127
610	Mitchell County Schools	20,112	15,022	15,096	9,946	41,333	35,134
620	Montgomery County Schools	57,974	34,495		9,946	46,343	92,469
630	Moore County Schools	225,035	117,569	55,820		107,963	342,604
640	Nash-Rocky Mount	78,971	98,330	55,820	35,530	104,334	177,301

	Schools						
650	New Hanover County Schools	103,021			35,530	152,995	103,021
660	Northampton County Schools	10,272		12,307	9,946	27,416	10,272
670	Onslow County Schools	102,492	182,466	73,226	35,508	129,873	284,958
680	Orange County Schools	48,220	76,072	38,414	20,211	82,145	124,292
681	Chapel Hill-Carrboro City Schools	42,281	214,830	55,820	35,530	104,334	257,111
690	Pamlico County Schools	10,000	2,669			19,188	12,669
700	Elizabeth City-Pasquotank Public Schools	30,944	33,436	38,414	20,211	71,789	64,380
710	Pender County Schools	53,769		38,414		119,519	53,769
720	Perquimans County Schools	12,583	14,927	12,307	9,946	27,416	27,510
730	Person County Schools	27,848	48,026	38,414	20,211	71,789	75,874
740	Pitt County Schools	279,925	261,541	90,631	35,530	155,708	541,466
750	Polk County Schools	10,706	13,718		9,946	27,416	24,424
760	Randolph County Schools	108,511	88,592	38,414	20,211	71,789	197,103
761	Asheboro City Schools	13,546	27,514	21,008	9,946	39,391	41,060
770	Richmond County Schools	26,471	28,812	38,414	20,211	71,789	55,283
780	Public Schools of Robeson County	45,273	106,248	90,631	35,530	152,332	151,521
790	Rockingham County Schools	40,982	128,856	55,820	35,530	109,426	169,838
800	Rowan-Salisbury Schools	145,458	69,231			175,604	214,689
810	Rutherford County Schools	15,912	51,884	55,820	35,530	104,334	67,796
820	Sampson County Schools	31,458	48,038	38,414	20,211	90,522	79,496
821	Clinton City Schools	8,850	9,890		9,946	46,343	18,740
830	Scotland County Schools	33,846	56,687		20,211	71,789	90,533
840	Stanly County Schools	118,598	62,883		20,211	82,145	181,481
850	Stokes County Schools	27,862	38,037	21,008	9,946	39,989	65,899
860	Surry County Schools	53,841	68,163	38,414	20,211	71,789	122,004
861	Elkin City Schools	7,000	16,094		9,888	30,767	23,094
862	Mount Airy City Schools	16,668	12,106	12,307	9,946	27,416	28,774
870	Swain County	15,000				39,989	15,000

	Schools						
880	Transylvania County Schools	20,052	47,345	21,008	9,946	39,989	67,397
890	Tyrrell County Schools	3,000	4,833		4,895	18,817	7,833
900	Union County Public Schools	489,216	663,293			155,708	1,152,509
910	Vance County Schools	23,921	20,698	38,414	20,211	71,789	44,619
920	Wake County Schools	663,612	2,102,322			762,084	2,765,934
930	Warren County Schools	27,841	15,469	21,008	9,946	39,989	43,310
940	Washington County Schools	9,530		12,307	9,888	27,416	9,530
950	Watauga County Schools	39,240	43,271	21,008	9,888	39,989	82,511
960	Wayne County Public Schools	42,869			35,508	137,027	42,869
970	Wilkes County Schools	44,760	30,363	38,414		90,522	75,123
980	Wilson County Schools	38,640	47,618	38,414	20,211	71,789	86,258
990	Yadkin County Schools	22,687	34,203	21,008	9,946	49,933	56,890
995	Yancey County Schools	17,985		12,307	9,946	27,416	17,985
	Grand Totals	\$6,900,443	\$9,750,779	\$3,698,507	\$1,670,476	\$11,198,883	\$16,935,582

Table A1: SCI Funding to LEAs Through PRC073 and for shared services, FY23

Appendix B: Fiscal Year 2023 Charter/Residential/Lab School Allotments and Shared Services

Presented below are the details of direct funding received by Charter Schools from SCI through PRC 036 allocations as well as funding to Residential and Lab schools.

The direct costs paid by SCI for each shared service (Content Filtering, Firewall, and Internet services) is provided.

Charter schools may choose to receive a \$5,000 allotment in lieu of connecting to NCREN for Internet service. Charters request E-rate funds for WAN and Wi-Fi during spring for service/delivery within the funding year between July 1 and June 30. SCI issues allocations during each fiscal year to cover the costs for eligible expenses that E-rate does not.

\$\$\$UPDATE THIS IS 2022 PLACEHOLDER DATA

PSU ID	PSU Name	WAN	Category 2 Wi-Fi	Content Filtering	Firewall	Internet	Total
01B	River Mill Academy			7,955	4,800	20,698	33,453
01C	Clover Garden		23,878			13,102	36,980
01D	The Hawbridge School			7,955	4,895	22,664	35,514
01F	Alamance Community School		54,199				54,199
06B	Williams Academy (Crossnore)			7,955	4,895	22,664	35,514
07A	Washington Montessori					10,183	10,183
09A	Paul R Brown Leadership Academy			3,954	4,800	9,886	18,640
09B	Emereau: Bladen		28,888			13,275	42,163
10A	Charter Day School		10,345	8,747	4,800	28,300	52,192
10B	South Brunswick Charter School			5,992	8,000	21,399	35,391
11A	Evergreen Community Charter					22,664	22,664
11B	ArtSpace Charter		9,532	4,472	4,895	11,025	29,924
11C	Invest Collegiate - Imagine		3,432			22,664	26,096
11D	The Franklin School of Innovation		12,279	7,967	9,888	22,864	52,998
11K	Francine Delany New School			4,479	4,895	11,050	20,424
12A	The New Dimensions School			4,898	4,800	12,044	21,742
13A	Carolina International School		42,278			18,939	61,217
13B	Cabarrus Charter Academy	5,000					5,000
13C	A.C.E. Academy		8,453	6,179	4,800	15,780	35,212
13D	Concord Lake	5,000					5,000

	STEAM Academy						
16B	Tiller School	5,000					5,000
19A	Chatham Charter		6,333	5,504	4,800	12,161	28,798
19B	Woods Charter School			7,955	4,895	22,664	35,514
19C	Willow Oak Montessori			3,954	4,800	9,886	18,640
20A	The Learning Center			4,472	4,800	18,708	27,980
23A	Pinnacle Classical Academy	6,732				22,664	29,396
24B	Thomas Academy	5,000					5,000
24N	Columbus Charter School		2,750	4,953	5,200	12,065	24,968
26B	Alpha Academy			2,618		11,966	14,584
26C	The Capitol Encore Academy			4,940	4,800	10,995	20,735
27A	Water's Edge Village School			3,778	1,917	8,463	14,158
296	Eastern NC School for the Deaf			5,342	4,895	11,420	21,657
297	North Carolina School for the Deaf			5,342	4,895	13,102	23,339
298	Governor Morehead School			5,285	4,895	12,801	22,981
29A	Davidson Charter Academy: CFA		12,392	4,519	4,800	11,134	32,845
32A	Maureen Joy Charter		4,971	7,955		20,698	33,624
32B	Healthy Start Academy			7,955	9,559	20,698	38,212
32C	Carter Community Charter			5,342		12,934	18,276
32D	Kestrel Heights School	15,778	10,110			20,698	46,586
32H	Research Triangle Charter	5,000					5,000
32K	Central Park School For Children	12,840	13,704	8,251	4,800	21,562	61,157
32L	Voyager Academy			12,307	9,946	30,767	53,020
32M	Global Scholars Academy		1,549	5,342	4,895	12,934	24,720
32N	Research Triangle High School			12,307	9,946	27,383	49,636
32P	The Institute for the Development of You		565	4,519	4,800	11,134	21,018
32Q	Reaching All Minds Academy			4,472	4,895	11,037	20,404
32R	Excelsior Classical Academy			5,013	4,800	12,540	22,353
32S	KIPP Durham College Preparatory			5,342	4,800	12,934	23,076
32T	Discovery Charter			5,235	4,800	13,342	23,377
33A	North East Carolina Preparatory School		1,889	7,955		18,512	28,356

34B	Quality Education Academy		2,702	5,504	4,800	13,717	26,723
34D	Carter G Woodson School		254	4,732	4,895	11,909	21,790
34F	Forsyth Academy	5,000					5,000
34G	Arts Based School	5,000					5,000
34H	The North Carolina Leadership Academy		36,371	7,955	4,800	22,664	71,790
35A	Crosscreek Charter School	5,806	4,531				10,337
35B	Youngsville Academy	5,000					5,000
36B	Piedmont Community Charter	13,297	27,869	10,087	9,983	25,633	86,869
36C	Mountain Island Charter			12,307	9,946	33,982	56,235
36F	Ridgeview Charter School			3,954		9,779	13,733
36G	Team CFA - Community Public Charter		10,225	3,954		9,779	23,958
39A	Falls Lake Academy		12,856			20,698	33,554
39B	Oxford Preparatory High School		34,798		4,800	18,512	58,110
41B	Greensboro Academy	5,000					5,000
41C	Guilford Preparatory Academy	1,076	570	4,472	4,800	11,025	21,943
41D	Phoenix Academy Inc	22,572	2,666	4,634		11,378	41,250
41F	Triad Math and Science Academy			7,955	4,895	22,664	35,514
41G	Cornerstone Charter Academy		75,668	6,623	9,888	17,814	109,993
41H	The College Preparatory and Leadership A			5,342	4,895	12,934	23,171
41J	Summerfield Charter Academy	5,000					5,000
41K	Piedmont Classical High School			7,955	4,895	20,698	33,548
41L	Gate City Charter Academy	5,000					5,000
41M	Next Generation Academy					10,226	10,226
41N	The Experiential School of Greensboro			3,954	4,800	9,779	18,533
41Q	Revolution Academy		31,144				31,144
42A	KIPP Halifax College Preparatory	4,890	4,671	7,955		18,512	36,028
42B	Hobgood Charter School		4,263	4,269		10,277	18,809
43C	Anderson Creek Club Charter School		6,252	4,472	4,895	9,924	25,543

43D	Achievement Charter Academy		14,675				14,675
44A	Shining Rock Classical Academy: CFA			5,342	4,895	13,102	23,339
45A	The Mountain Community Sch			3,954	4,800	9,779	18,533
45B	FernLeaf Community Charter School		16,062	3,954	4,895	9,779	34,690
49B	American Renaissance School	6,984		7,955	4,800	20,698	40,437
49D	Success Charter School				1,917	9,361	11,278
49E	Pine Lake Preparatory			12,307	9,946	33,982	56,235
49F	Langtree Charter Academy	5,000					5,000
49G	Iredell Charter Academy	5,000					5,000
50A	Summit Charter		6,576			18,867	25,443
51A	Neuse Charter School			7,955	4,895	18,670	31,520
51B	Johnston Charter School	5,000					5,000
53B	Ascend Leadership Academy		15,655	4,056	4,800	24,445	48,956
53C	MINA Charter School of Lee County		33,695				33,695
54A	Children's Village Academy	1,050		7,955		21,446	30,451
55A	Lincoln Charter School	7,038	50,478	12,307	9,946	33,982	113,751
55B	West Lake Preparatory Academy	5,000					5,000
58B	Bear Grass Charter School		7,280	7,955	4,895	18,512	38,642
60B	Sugar Creek Charter	1,464	11,162			22,664	35,290
60D	Lake Norman Charter		15,082	12,307		27,416	54,805
60F	Metrolina Regional Scholars Academy			4,598	4,895	11,324	20,817
60G	Queens Grant Community School		25,155	7,955	4,800	22,664	60,574
60I	Community School of Davidson	5,400	10,868	7,955	4,895	22,664	51,782
60J	Socrates Academy		24,287	7,955	4,800	20,698	57,740
60K	Charlotte Secondary School			5,342	4,895	13,102	23,339
60L	KIPP: Charlotte	7,398	6,825				14,223
60M	Corvian Community School	3,683	35,741	7,955	4,800	22,664	74,843
60N	Aristotle Preparatory Academy			4,133	4,895	10,226	19,254
60P	Eastside STREAM			4,472	4,800	11,025	20,297

	Charlotte Choice Charter						
60Q	Invest Collegiate		64,982			11,785	76,767
60S	Bradford Preparatory School		42,051	10,423	5,743	26,410	84,627
60U	Commonwealth High School					11,025	11,025
60Y	Pioneer Springs Community School		20,114	3,954	4,895	9,779	38,742
61J	Lakeside Charter Academy		7,035	4,472	4,895	11,025	27,427
61K	United Community School			4,472	4,800	11,045	20,317
61L	Stewart Creek High School					11,808	11,808
61M	Charlotte Lab School	14,946	20,388	7,955	9,983	22,664	75,936
61N	Queen City STEM School			7,955	4,800	22,664	35,419
61P	VERITAS Community School			5,216	4,895	13,418	23,529
61Q	Mallard Creek STEM Academy			5,743	4,800	14,597	25,140
61R	Matthews-Mint Hill Charter Academy	5,000					5,000
61S	Unity Classical Charter School	5,000					5,000
61T	Movement School		6,408		8,000	22,664	37,072
61U	UpROAR Leadership Academy			4,472	4,800	11,025	20,297
61V	Bonnie Cone Classical Academy		16,227	4,578		11,808	32,613
61W	East Voyager Academy			5,342	4,895	13,102	23,339
61X	Mountain Island Day Community Charter		45,431	7,955	4,800	22,664	80,850
61Y	Steele Creek Preparatory Academy	5,000					5,000
62A	Tillery Charter Academy		1,524			13,007	14,531
62J	Southwest Charlotte STEM Academy			4,634		11,408	16,042
62K	Movement School Eastland		7,215			7,319	14,534
63A	The Academy of Moore County			4,787	4,800	11,730	21,317
63B	Sandhills Theatre Arts Renaiss	5,000					5,000
63C	Moore Montessori Community School			3,954	4,800	8,833	17,587
64A	Rocky Mount Preparatory		2,278	7,955	4,895	18,512	33,640
65A	Cape Fear Center for Inquiry			7,955	4,800	22,664	35,419

65B	Wilmington Preparatory Academy	5,000					5,000
65C	Douglass Academy			4,893	4,800	12,827	22,520
65D	Island Montessori Charter			4,472	4,800	11,025	20,297
65F	Coastal Preparatory Academy		39,928	6,346	4,895	16,867	68,036
65G	Girls Leadership Academy of Wilmington		2,306	4,695	4,800	11,785	23,586
65H	Wilmington School of the Arts		7,464				7,464
65Z	DC Virgo Prep Academy				4,895		4,895
66A	Gaston College Preparatory			7,955		18,512	26,467
67B	Z.E.C.A. School of Arts and Technology			4,472	4,800	9,924	19,196
68A	Eno River Academy		4,405	7,955	4,895	18,512	35,767
68C	The Expedition School		26,501			11,037	37,538
69A	Arapahoe Charter School		5,339	4,480	4,895	9,822	24,536
70A	Northeast Academy of Aerospace & AdvTech		38,663	6,346	4,800	14,357	64,166
73A	Bethel Hill Charter			4,787	4,800	9,734	19,321
73B	Roxboro Community School		16,938	7,955	4,895	18,512	48,300
74C	Winterville Charter Academy	5,000					5,000
76A	Uwharrie Charter Academy	9,245			4,800	19,039	33,084
78A	CIS Academy			3,954	4,800	9,779	18,533
78B	Southeastern Academy			4,472	4,895	11,025	20,392
79A	Bethany Community Middle			3,605	4,800	16,188	24,593
80B	Essie Mae Kiser Foxx Charter School			3,954		9,779	13,733
81A	Thomas Jefferson Classical Academy	5,340	60,497	7,955	4,895	22,664	101,351
81B	Lake Lure Classical Academy		6,628	7,955	4,895	22,664	42,142
84B	Gray Stone Day School		10,595	7,955	4,895	20,698	44,143
86T	Millennium Charter Academy	5,000					5,000
87A	Mountain Discovery Charter School			3,778	1,896	19,222	24,896
88A	Brevard Academy			4,519	4,800	16,633	25,952
90A	Union Academy Charter School		17,246	9,347	4,895	23,907	55,395

90B	Union Day School					10,856	10,856
90C	Union Preparatory Academy at Indian Trail	5,000					5,000
90D	Monroe Charter Academy		10,870			10,735	21,605
90F	Apprentice Academy HS of North Carolina		9,326	3,954		9,886	23,166
91A	Vance Charter School			7,955		18,512	26,467
91B	Henderson Collegiate	1,040	8,543	10,982	4,895	24,934	50,394
92B	Exploris Middle School	7,533	5,243	4,528	4,895	11,157	33,356
92D	Magellan Charter			4,883	4,895	12,007	21,785
92E	Sterling Montessori Academy			7,955	4,895	22,664	35,514
92F	Franklin Academy					20,881	20,881
92G	East Wake Academy			12,307	9,946	33,982	56,235
92K	Raleigh Charter High School			7,955	4,800	22,664	35,419
92L	Torchlight Academy			5,351	4,895	13,702	23,948
92M	PreEminent Charter School	5,000					5,000
92N	Quest Academy	5,000					5,000
92P	Southern Wake Academy			7,955	4,895	18,512	31,362
92R	Casa Esperanza Montessori		36,691	4,088	4,895	15,496	61,170
92S	Endeavor Charter		2,862	6,157	4,800	16,693	30,512
92T	Triangle Math and Science Academy			7,955	4,895	22,664	35,514
92U	Longleaf School of the Arts		5,694	4,269	4,800	9,485	24,248
92V	Wake Forest Charter Academy	5,000					5,000
92W	Cardinal Charter	5,000					5,000
92Y	Envision Science Academy		22,245	7,955	4,895	22,664	57,759
93A	Haliwa-Saponi Tribal School		570	4,472	4,895	9,924	19,861
93J	PAVE Southeast Raleigh Charter		2,749	6,059	4,800	15,403	29,011
93L	Central Wake Charter High School					13,187	13,187
93M	Peak Charter Academy	5,000					5,000
93N	Pine Springs Preparatory Academy		40,533	7,955	4,800	22,664	75,952
93P	Rolesville Charter Academy	5,000					5,000
93Q	Carolina Charter Academy: CFA			7,955		20,698	28,653
93R	Raleigh Oak Charter			4,133	4,800	10,226	19,159
93T	Cardinal Charter	5,000					5,000

	Academy at Wendell Falls						
94A	Pocosin Innovative Charter		3,664	3,137		7,022	13,823
94Z	Northeast Regional School - Biotech/Agri			4,472	4,895	9,924	19,291
95A	Two Rivers Community School		8,932	4,472	4,895	11,025	29,324
96C	Dillard Academy			4,898	4,800	12,044	21,742
96F	Wayne Preparatory			7,955	4,800	22,664	35,419
97D	Bridges Academy			4,472	4,895	9,924	19,291
98A	Sallie B Howard School	3,855					3,855
98B	Wilson Preparatory Academy			7,955	4,990	18,512	31,457
	Grand Totals	\$307,967	\$1,404,013	\$859,602	\$650,685	\$2,659,556	\$5,881,823

Table B1: SCI Funding to Charter, Residential, and Lab Schools for shared services, Fiscal Year 2023

Appendix C: North Carolina E-rate Funding History

Since the inception of the E-rate program, North Carolina public schools have procured \$2.1 billion in services and equipment. Over \$1.3 billion of that total cost has been disbursed to the schools in the form of E-rate discounts.

Table C1 below, shows North Carolina public school E-rate funding requests for all 115 districts as well as charter schools that are open, as of November 22, 2023. (Closed charters are filtered out.) This represents the entire history of the E-rate program.

The total pre-discount amount for all requested services, the amount of E-rate funding requested, the amount of funding committed by the FCC, the amount of funding ultimately disbursed, and the utilization (ratio of disbursed to committed) are provided for each year that E-rate has been available.

Since the modern E-rate rules went into effect in 2015, the average total contract value for all E-rate funding sought by public schools was \$103 million per year. Of that, the FCC covers about \$76 million per year, with state and local funding being responsible for about \$26 million per year, on average. However, as the data shows, the procurement cycle is "lumpy" and it is impossible to predict, or even regulate how schools will seek funding from year to year.

Each year NC schools receive significant increases in capacity, both in the NCREN internet backbone and in each district's WAN. However, due to improved technology and increased competition, prices have remained stable while service levels have increased steadily. With the introduction of Category Two, whereby the FCC funds Wi-Fi networks on a per student budget calculation, we can predict a five-year total contract value by multiplying the number of students by the FCC per student budget. For the 2021 to 2026 E-rate years, the budget is \$167 per student. With an estimated 1.5 million students, \$250 million in procurement for Wi-Fi, cabling, and other inside-the-school network equipment is expected.

E-rate funding for fiber connections to schools is not based on a budget, but purely on prevailing rates as discovered by public bidding. So, while Category Two spending is kept in check by the per-student budget, and the fact that all schools may purchase via highly discounted NCDPI cooperative purchasing agreements, the WAN connections are not regulated. Furthermore, the presence, or lack of competition, plays a distinct role in the costs of WANs. This means that WAN costs may vary widely even between districts that are geographically adjacent. This may be an area of focus in the future if it is determined that some schools are seeking more WAN capacity than is warranted based on their actual utilization. The Friday Institute has performed detailed analysis beyond the scope of this report.

Year	Pre-Discount	Requested	Committed	Disbursed	Requests	Utilization %
1998	\$31,248,326	\$21,645,083	\$21,511,196	\$17,384,524	1,889	81%
1999	\$42,380,935	\$29,274,407	\$28,605,610	\$24,662,986	1,596	86%
2000	\$30,508,564	\$21,002,184	\$20,915,884	\$17,740,889	1,006	85%
2001	\$30,523,010	\$20,651,680	\$20,144,577	\$16,038,416	1,199	80%
2002	\$64,699,501	\$50,042,884	\$48,117,223	\$39,627,468	1,645	82%
2003	\$63,794,563	\$48,166,547	\$45,339,691	\$37,042,927	1,733	82%
2004	\$53,567,285	\$39,003,187	\$37,480,433	\$30,336,639	1,757	81%
2005	\$69,417,671	\$52,303,301	\$51,371,153	\$43,935,035	1,480	86%
2006	\$65,879,854	\$48,875,401	\$47,887,208	\$40,370,952	1,040	84%
2007	\$80,792,022	\$60,984,017	\$58,100,273	\$49,841,069	1,418	86%
2008	\$76,163,946	\$57,568,968	\$56,887,067	\$50,518,264	1,060	89%
2009	\$84,401,239	\$63,457,778	\$61,784,681	\$53,100,467	1,065	86%
2010	\$103,111,421	\$80,929,601	\$78,383,086	\$66,437,425	1,194	85%
2011	\$93,713,659	\$73,263,883	\$71,739,371	\$63,832,428	998	89%
2012	\$102,410,695	\$80,803,818	\$80,199,245	\$71,535,281	947	89%
2013	\$88,454,499	\$67,817,838	\$67,383,173	\$60,484,292	824	90%
2014	\$89,784,592	\$68,951,432	\$68,504,594	\$60,406,953	812	88%
2015	\$141,914,738	\$107,275,132	\$107,253,515	\$102,747,826	1,680	96%
2016	\$136,451,141	\$96,818,647	\$96,818,647	\$88,953,554	1,238	92%
2017	\$89,560,596	\$59,898,790	\$59,701,049	\$55,379,235	982	93%
2018	\$87,887,458	\$63,367,419	\$63,367,419	\$55,716,671	1,093	88%
2019	\$90,285,212	\$69,619,304	\$69,607,213	\$65,141,129	1,588	94%
2020	\$88,555,866	\$67,322,778	\$67,322,778	\$63,703,927	2,149	95%
2021	\$101,635,000	\$76,881,291	\$76,881,291	\$70,146,191	567	91%
2022	\$79,801,143	\$61,082,866	\$61,082,866	\$54,792,616	384	90%
2023	\$109,574,549	\$82,258,773	\$82,258,773	\$15,837,667	497	19%
TOTAL	\$2,096,517,487	\$1,569,267,008	\$1,548,648,015	\$1,315,714,830	31,841	

Table C1: 1998-2023 NC public school E-rate Utilization

Table C2 shows only Category Two funds associated with the Wi-Fi Expansion Program, which began in 2015, funded initially by the State with Race to the Top grant. Under this program, NCDPI developed statewide convenience contracts. The educational discounts offered by the vendors provided significantly lower pricing for even the small districts, enabling all schools to maximize their buying power while allowing choices from multiple vendors. In February 2020, new CPAs, with 23 original equipment vendors and 30 resellers, were established for five years. Assuming the FCC continues the Category Two program, we can expect another five-year budget cycles for 2026 to 2031 and, these contracts will need to be re-bid under FCC and state procurement regulations in 2025.

The utilization for 2022 and 2023 is low because these funding years are still in progress. Schools have until September 30 of the following year, or 180 days after the FCC commits funding to complete their procurements. This is one of the reasons that reporting E-rate data is so complex; each E-rate funding year spans three state fiscal years.

Year	Pre-Discount	Requested	Committed	Disbursed	Requests	Utilization
2015	\$43,420,879	\$35,170,639	\$35,169,921	\$34,848,226	577	99%
2016	\$51,094,095	\$38,350,865	\$38,350,865	\$37,701,108	615	98%
2017	\$25,482,163	\$17,432,517	\$17,234,775	\$17,081,820	492	99%
2018	\$28,373,120	\$19,394,868	\$19,394,868	\$19,046,346	752	98%
2019	\$30,740,604	\$22,617,750	\$22,605,659	\$22,004,160	1,054	97%
2020	\$40,560,051	\$29,487,953	\$29,487,953	\$28,461,794	1,950	97%
2021	\$53,735,800	\$39,272,722	\$39,272,722	\$36,161,574	390	92%
2022	\$38,745,167	\$29,122,212	\$29,122,212	\$26,481,447	219	91%
2023	\$67,455,759	\$48,964,970	\$48,964,970	\$11,527,146	324	24%
Grand Total	\$379,607,638	\$279,814,495	\$279,603,945	\$233,313,621	6,373	

Table C2: NC Category Two E-rate Utilization Through NCDPI Contracts (2015-2023)

The following figure show the unpredictability of Category Two funding requests and supports the need for at least a portion of the SCI appropriations not to revert. In an optimized program, the state should expect \$250 million in total E-rate procurement over the five years, 2021 to 2025. During that time, the cost to the state, in a perfectly optimized SCI program would be about \$62 million. Except during the COVID year, the state has an outstanding record of utilizing Category Two funds that were approved by the FCC; this is depicted by how close the yellow Requested line is to the green Disbursed line. Schools are still in the process of submitting reimbursement request for the 2022 and 2023 years and thus the deviation is expected. The redline which shows total contract value of all procurements under Category Two gyrates wildly and has reached an all-time high in FY 2024.

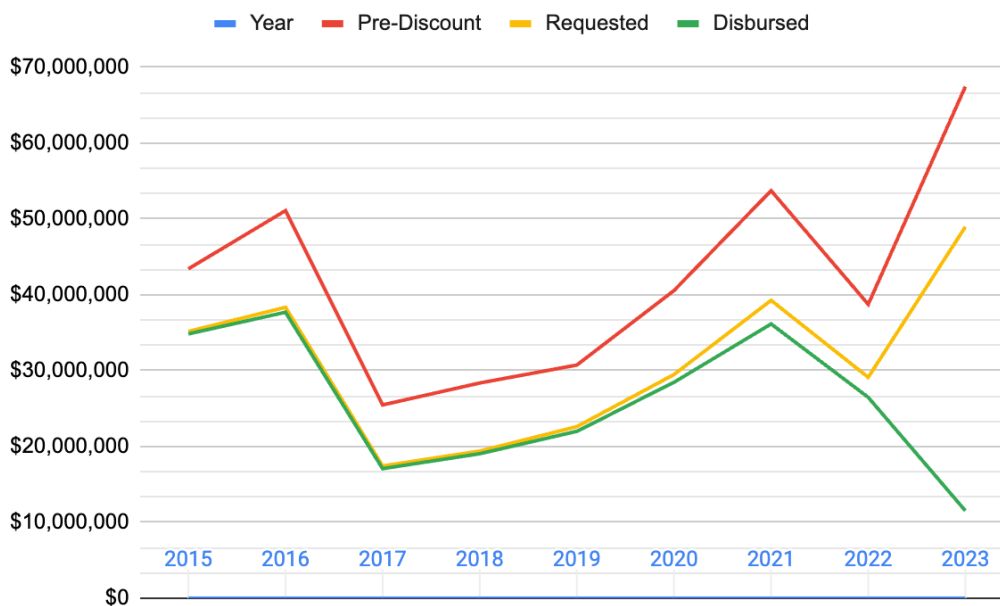


Figure C1: NC Category Two E-rate Utilization Through NCDPI Contracts (2015-2023)