
Employee Ombuds

SY 2024 - 2025

Mr. Franklin McCune
Ombuds & Board Specialist

Monday, September 23, 2024



Ombuds Office Report

**Note: Due to recent start of the position, there is not enough data for trends at this time.*

- Office Startup & Design
- Outreach & Professional Networking
- Next Steps
- Contact Information



Principles of Ombuds Office

- ☐ Independent
- ☐ Impartial
- ☐ Informal
- ☐ Confidential



Office Startup & Design

Official start date: Monday, August 19, 2024

- Built on International Ombuds Association (IOA) Standards of Practice & Code of Ethics and Policy 7960 Employee Ombuds.
- Created Disclaimer & Welcome Message to read to all clients
- Created an Ombuds FAQ
- Built a page for staff on the Employee Handbook site



Outreach & Professional Networking

These are outreach efforts to OCS, networking & professional development

School & Department Outreach

- School Visits
- Staff meetings
- Departmental meetings

International Ombuds Association (IOA)

- Joined as a member
- Foundations Training

NC Regional Ombuds Group

- Extended an invite to join
- Bi-annual meetings



Next Steps

- Join future Human Resources Onboarding
- Involvement in NC Regional Ombuds Group
- Involvement in the International Ombuds Association (IOA)
- Ombuds Day - October 10



Contact Information

Staff can reach out for support.



Franklin McCune

Ombuds & Board Specialist

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Questions?





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