
Employee Ombuds

SY 2024 - 2025
Quarter 3 Update

Mr. Franklin McCune
Ombuds & Board Specialist

Monday, March 10, 2025



A woman with long brown hair, wearing a light green cardigan over a patterned top, is leaning over a yellow table. She is smiling and pointing her right index finger towards two children. The children, a girl with long dark hair in a pink shirt and a boy with short dark hair in a blue shirt, are sitting at the table. The boy is holding a pink card. On the table are various items including a purple box, a pink card, and a worksheet with drawings. In the background, there is a desk with a green water bottle, a white printer, a wicker basket, and shelves with books and supplies. The text "Reminder of our why." is overlaid in white on the left side of the image.

Reminder of our why.

“We work for children.”

IOA Standards of Practice

Confidentiality

Independence

Impartial

Informal





Reminder of IOA Uniform Reporting Categories

Ombuds Office Uniform Reporting Categories

1. Compensation & Benefits
2. Evaluative Relationships
3. Peer and Colleague Relationships
4. Career Progression and Development
5. Legal, Regulatory, Financial and Compliance
6. Safety, Health and Physical Environment
7. Services/Administrative Issues
8. Organizational, Strategic, and Mission Related
9. Values, Ethics and Standards



Use of Uniform Reporting Categories

- My K-12 Ombuds Group provided me with the following feedback:
 - I asked how do you code visitors and do you add additional layers of data collection to include the subset categories on the IOA Uniform Reporting categories?
 - The group confirmed that they use the nine uniform reporting categories.
 - Some also mentioned this allows for a focus on the core issue.



Ombuds Office Report

School Year 2024-2025 Quarter 3 Report

- I have met with 30 visitors since August 2024
- Job Classification
 - **87% Certified**
 - 13% Classified
- Uniform Reporting Categories Reported
 - **Peer and Colleague Relationships - 47%**
 - Services/Administrative Issues - 43%
 - Safety, Health and Physical Environment - 7%
 - Compensation and Benefits - 3%
- They have been individuals and in groups (*allowed per policy.*)
- **No** general trends, broader issues or systemic concerns across the whole District to report at this time (*as detailed in policy.*)



Contact Information

Any staff member can reach out directly to me for support.



Franklin McCune

Ombuds & Board Specialist

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Questions?





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