

Internet Content Filter




Technology Services Division

Listening to Our **Community, Educators & Students**

Students, staff, and families raised concerns about the effectiveness of our internet content filtering



Key Concerns

-  Inconsistent blocking of inappropriate content
-  Instructional distractions from YouTube
-  Limited visibility into student online activity

Our responsibility is to provide **safe & reliable access that supports learning**



Proof of Concept (POC)

Technology Services conducted a **Proof of Concept** to evaluate content filtering improvements

Evaluation focus:

- Student safety and compliance
- Instructional access and flexibility
- Visibility, reporting and responsiveness



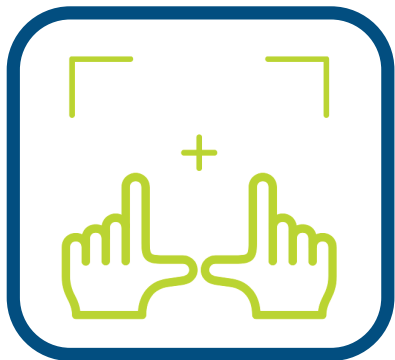
What We Learned:

- Filtering accuracy improved
- Instructional disruptions reduced
- Visibility and insight into student online activity strengthened



Next Steps: **Improving Safety** and **Learning**

- Implement the **new internet content filtering** approach district-wide



Focus areas:

- More consistent and real-time protection
 - Clean YouTube interface
 - Clearer reporting and transparency
- Continuous monitoring and adjustment as online risks and instructional needs evolve

We listened, validated concerns, and took action—reinforcing our commitment to **student safety** and **instructional access**.



WAKE COUNTY
PUBLIC SCHOOL SYSTEM

New Web Filter Rollout Timeline

Pilot Phase

August 2025-
February 13,
2026

Initial Testing

Launch

February 13,
2026

Rollout begins

Gradual Deployment

February 13-
March 20, 2026

Site by site
rollout

Full Deployment

April 1, 2026

Rollout complete

Post- Deployment Optimization

April – December
2026

Operational
refinement



Questions?

