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# Employee Ombuds

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School Year 2025 - 2026  
Annual Report

Mr. Franklin McCune  
Ombuds & Board Specialist

Monday, June 15, 2026



# IOA Standards of Practice

**Confidentiality**

**Independence**

**Impartial**

**Informal**



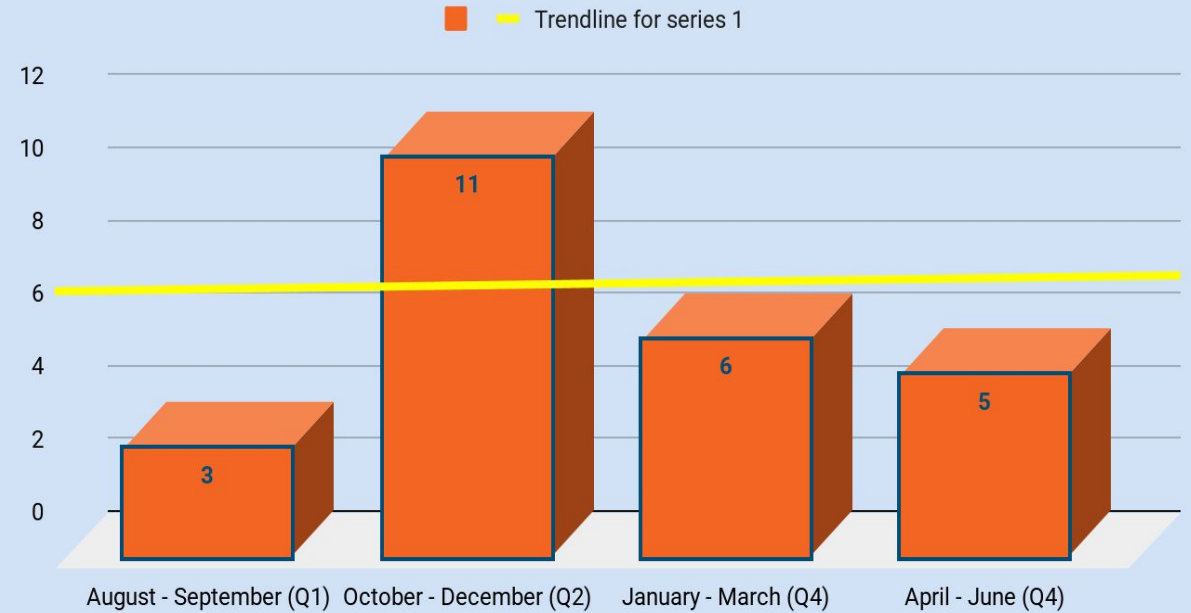
# Ombuds Office Annual Report

School Year 2025 - 2026

### Visitors by Month



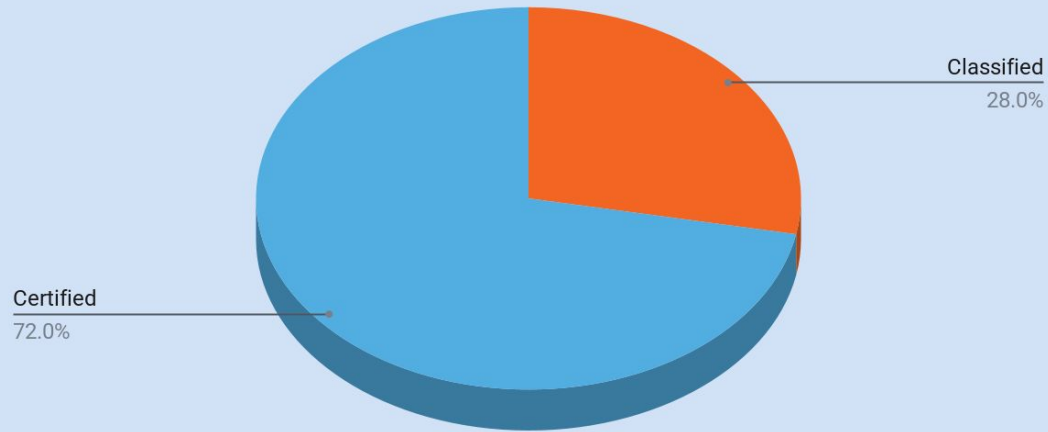
### Number of Visitors By Quarter



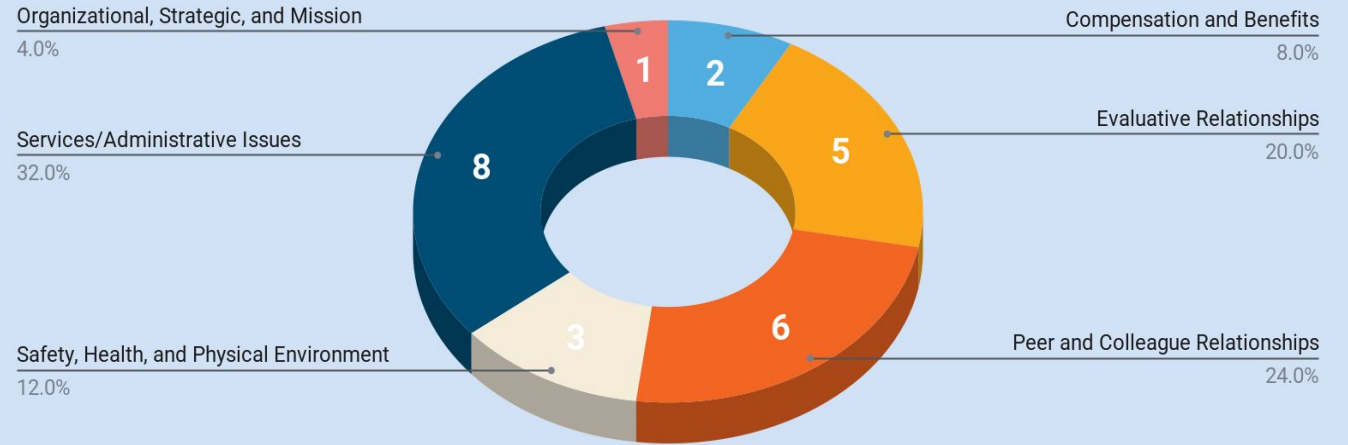
# Ombuds Office Annual Report

## School Year 2025 - 2026 Continued

### Classified vs Certified Visitors



### IOA Uniform Reporting Categories: School Year 2025-2026

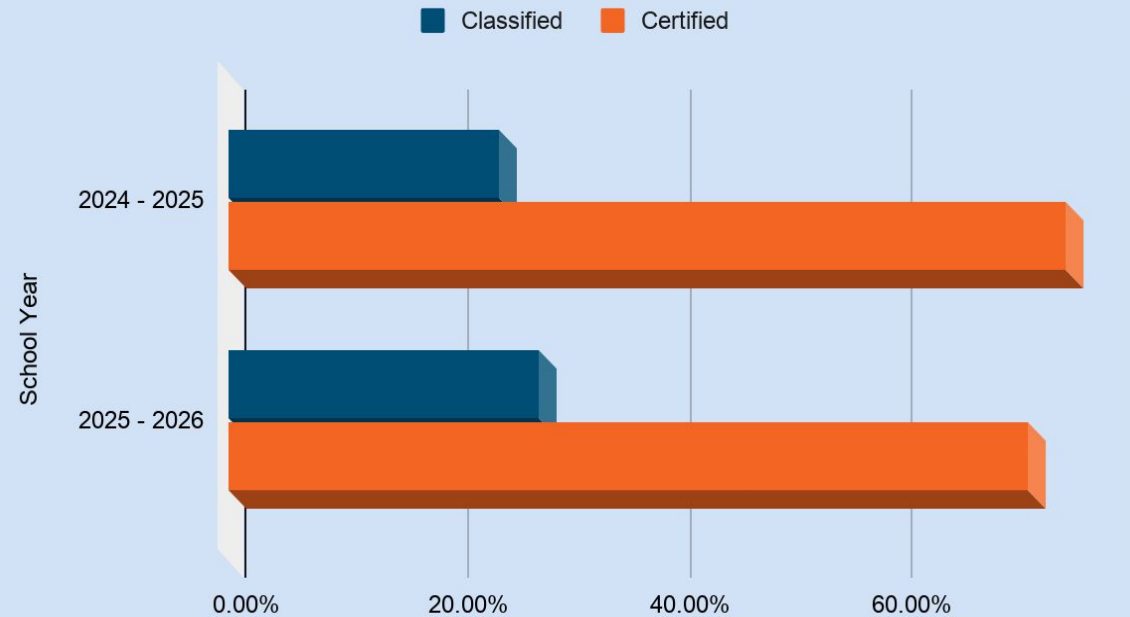


# Ombuds Office Annual Report

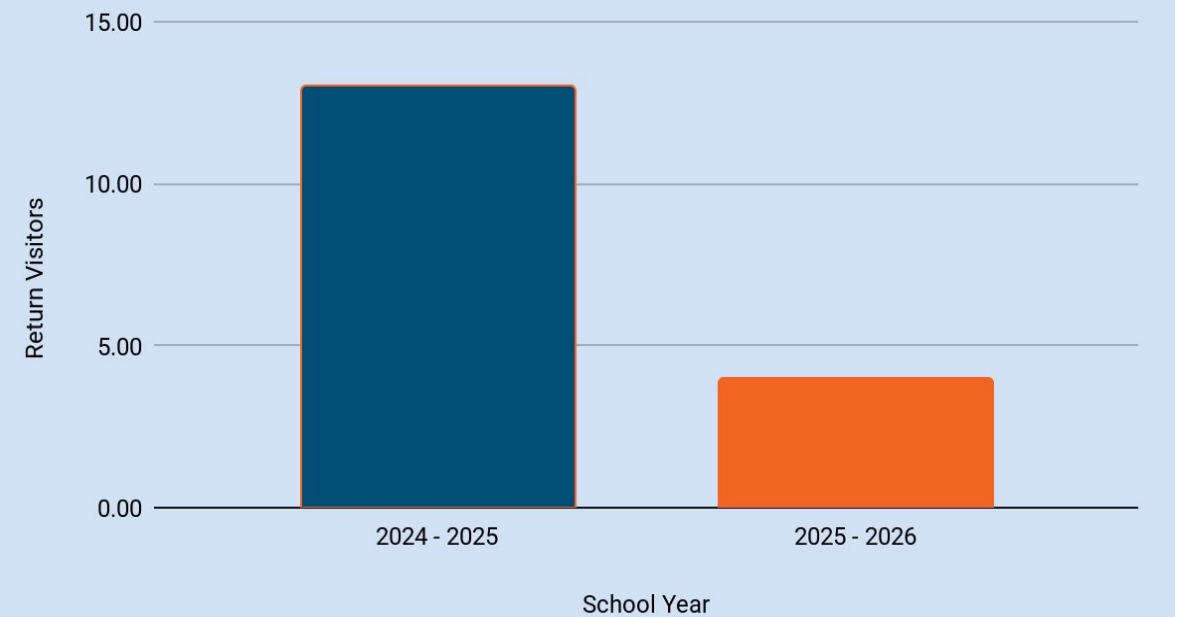
## 2025 vs 2026 Comparisons

- School Year 2024 - 2025 - 49 visitors
- School Year 2025 - 2026 - 25 visitors
  - *Showing an ~51% decrease in number of visitors year over year*

### Classified vs Certified Year over Year



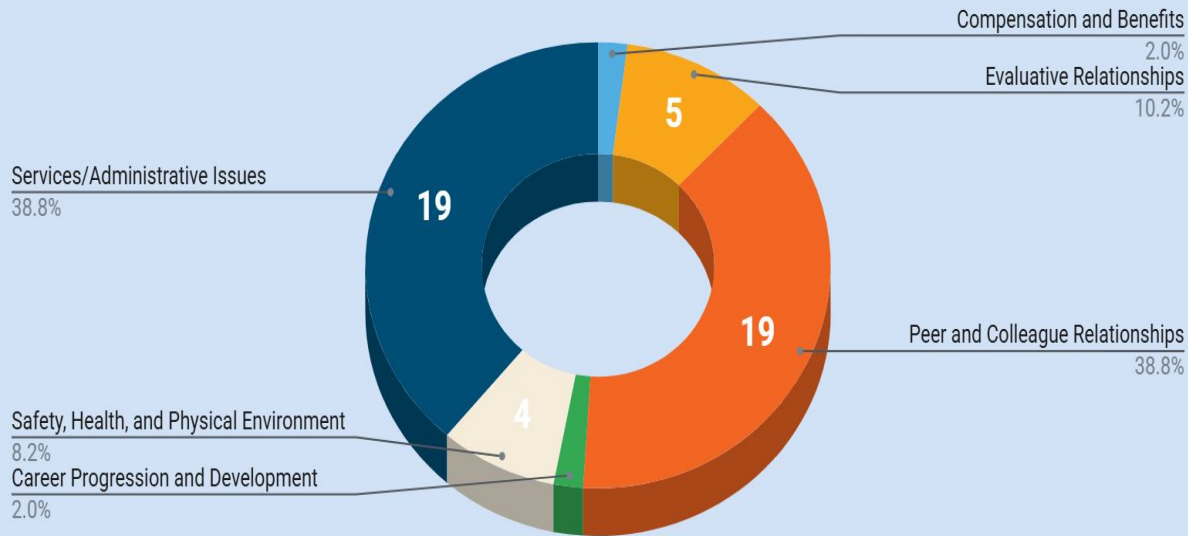
### Return Visitors



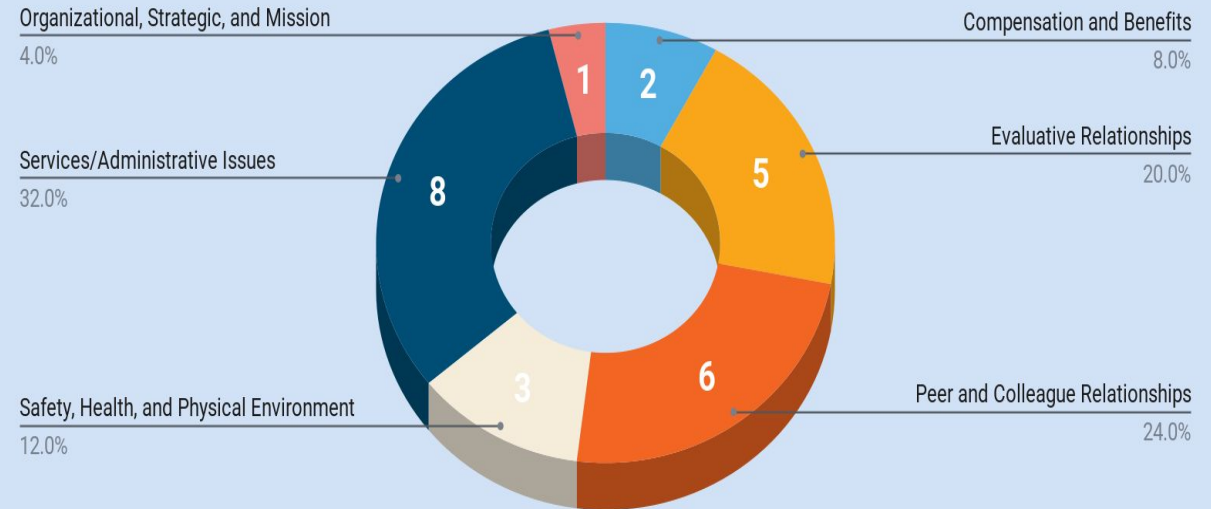
# Ombuds Office Annual Report

## 2025 vs 2026 Comparisons Continued

IOA Uniform Reporting Categories: School Year 2024 - 2025



IOA Uniform Reporting Categories: School Year 2025-2026



# Ombuds Professional Development & Outreach

- Continued Membership in K-12 Regional Ombuds Group
  - Presented to colleagues in May 2026
    - *Explicit Instruction/Cognitive Load Theory and how to connects to Ombuds work.*
- Continued Membership in the International Ombuds Association (IOA)
  - Joined the National Events Committee
    - Helped plan the 2026 International Ombuds Association Annual Conference.
- Continued to present at new Employee Orientation
- Joined the Mid-Atlantic Ombuds Network



# Contact Information

Any staff member can reach out directly to me for support.



**Franklin McCune**

Ombuds & Board Specialist

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919-245-4022 (Direct) or Ext: 13501

<https://www.orangecountyfirst.com/our-district-main/employeeombuds>





Questions?





# Orange County Schools

NORTH CAROLINA

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