



TOOLS4EVER

IDENTITY GOVERNANCE & ADMINISTRATION

PROPOSAL

QUOTE ID: **QUO-01730-Z3Z9M4**TOTAL AMOUNT: **\$94,529.40**ISSUED ON: **12/6/2023**EXPIRES ON: **7/31/2024**SALES PERSON: **JAMIE DANIELS**

J.DANIELS@TOOLS4EVER.COM

888-770-4242 X142

San Jose Unified School District

PREPARED FOR:

San Jose Unified School District
855 Lenzen Ave
San Jose, CA 95126
Patrick Scanlan

DESCRIPTION:

Tools4ever UMRA -> NIM Conversion, Complete Automation Upgrade for Staff & Student User Provisioning. Replaces: UMRA/PSM

3 Year Agreement | Term: 7/1/24 - 6/30/27

SJUSD Fiscal Dept. Preferential Request: 3 Year Term w/discount, Payable Annually. T4e Approval Granted 1/26/24.

Annual Payments Approved as Follows:

Year 1, Due 7/1/24: \$35,127.45

Year 2, Due 7/1/25: \$30,841.95

Year 3, Due 7/1/26: \$28,560.00

SOLUTIONS¹:

DESCRIPTION	MONTHS	QTY	PRICE ²	TOTAL
NIM Provisioning (Education) Subscription - Staff and Student Automation NIM APPs Delegation. Replaces UMRA/PSM	36	30,000	\$5.04	\$151,200.00
Discount - Special Discount - Customer Loyalty 10+ yrs, Annual licensing discount	36	30,000	(\$2.16)	(\$64,800.00)
Essential Support Services Support - Annual Support Contract	36	1	\$3,600.00	\$3,600.00
Consultancy Services Consultancy - One-time UMRA -> NIM Conversion Fee. Implementation and Training	1	1	\$1,750.00	\$1,750.00
SSRPM Password Reset Renewal (P) Perpetual - Annual renewal. Reduced user rate charge to 30k. Product Expires 12/31/25. 18 Mo. Payment Only	18	1	\$7,606.50	\$7,606.50
Discount - Multi-Year Discount - 3 Year, 5% Licensing Reduction	1	1	(\$4,827.10)	(\$4,827.10)
			SUBTOTAL	\$94,529.40
			SALES TAX ³	\$0.00
			TOTAL USD	\$94,529.40

NOTES:

¹ Product licensing, subscription, and maintenance.

² Subscription pricing is subject to change upon renewal of your Subscription or completion of any specified term, as applicable.

³ Tools4ever collects and distributes taxes for customers in Washington State only. Customers outside of Washington are responsible for paying their respected tax liability to the appropriate governing agencies.

⁴ All consultancy services are performed remotely from WA state after purchasing software licensing.

⁵ Tools4ever will notify you of any user subscription license overages and provide thirty days to adjust your licenses. After the adjustment period, Tools4ever reserves the right to invoice you all costs for all license overages.



Tools4ever
PO Box 8200
Bonney Lake, WA 98391



nwinfo@tools4ever.com
nwsales@tools4ever.com
nwsupport@tools4ever.com



Tel: (888) 770-4242
Tel: (253) 770-4823
Fax: (253) 435-4966



tools4ever.com
docs.helloid.com
forum.helloid.com



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ORDER FORM

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COMPANY INFORMATION:

Company Name	
Address	
City / State / Zip / Country	

LICENSING INFORMATION: Required for licensing notifications and renewals

Licensing Contact Name	
Licensing Contact Email	

PAYMENT INFORMATION

Billing Contact Name	
Contact Email	
Contact Phone	
PO Number	
Credit Card Orders	Please call your sales rep with this information

ADDITIONAL TERMS

Tools4ever can reference the account name and logo for marketing purposes: Yes ____ No ____
I authorize Tools4ever to invoice me for this quote & agree to pay within 30 days from the date of invoice.

AGREE AND ACCEPT

By issuing payment or use of the License or Subscription by you or for your benefit provided in this Order Form or subsequent use of the subject product or service by you or for your benefit confirms your agreement to any and all terms conditions contained in the Tools4ever "Software Maintenance and Cloud Computing Subscription Agreement Additional Terms" found at the following link: <https://tools4ever.com/terms/nwt4esm>. This agreement is entered into on the date of the applicable Order Form between Advanced Toolware, LLC, dba Tools4ever ("Vendor"), a Washington limited liability company, with its principal place of business located at 11515 Canyon Road E, Puyallup, Washington, 98373 and customer entity listed on the applicable Order Form ("Customer"), with its principal place of business located at located on the applicable Order Form.

Signature	
Name / Title	
Date	

INSTRUCTIONS

Email this proposal and PO (See above for Credit Card orders) to NWSALES@TOOLS4EVER.com and your sales rep. Or Fax to (253) 435-4966



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PROFESSIONAL SERVICES & TRAINING TERMS

After receiving a client's purchase order, an Intake Meeting will be scheduled with a Tools4ever project manager and the client to review the client's signed Statement of Work. Upon completing the Intake Meeting, the client's project will be added to the Tools4ever's consultancy calendar.

- In general, 20 to 30 hours a week will be dedicated to professional services/project work per consultant.
- Any changes to or deviations from the SoW must be documented in writing and are subject to charges.
- Professional Service work may be performed online via a remote session or offline at the consultant's discretion.
- If work is to be performed online, the client shall make an employee available for the duration of the session(s).
- A minimum of 5 business days is required for all cancellations or requests to modify the start date. If no notification is provided, the project will be removed from the active consultancy calendar and added to the project queue. This requirement is waived for circumstances beyond the client or Tools4ever's control including, natural disaster, pandemic, telecommunications failure, electrical outage, or computer failure.
- To keep projects on schedule, Tools4ever requests that the client responds to email and phone communications within 24 hours (excluding weekends). If no response is received from the client within 24 hours (excluding weekends), the issue will be escalated to the project manager. If there is no response within 48 hours (excluding weekends), the active project may be placed on hold.
- Professional Service/Consultancy Work is defined as SOW-defined paid services. Typically, this includes: Creating new projects, adding functionality to existing projects, modifying projects due to source/target data or network changes.
- Product Support is defined as general questions and products bug resolutions. Typically, this includes: Product functionality questions, bug reporting and resolution, basic assistance with small changes to an active project (less than one hour of work). Support is available Monday through Friday between 6:30 AM and 4:00 PM PST by phone and email. Response time is based on the client's support level and in the order received.

SUPPORT SERVICES

Services	Starter	Essential ¹
Software Updates with Active Subscription or Maintenance	✓	✓
Access to Moderated Support Forum & Chat	✓	✓
Software Documentation Site	✓	✓
Access to Scheduled Training Sessions		✓
Basic Email & Phone Product Support		✓

¹. The "Essential" support package is an additional fee on top of the "Starter" services included with the normal product licensing.



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