

SANTA ROSA CITY SCHOOLS PROPOSAL

Streamline mental health support while maximizing reimbursement

CONTRACT BREAKDOWN

TadHealth Platform licensing fee

\$5 per pupil per year

24 months for a total of \$75,000 per year.

TadHealth Billing Fee

10% Deferred

The proceeds of the 10% billing fee go back to SRCS until they cover the cost of the annual licensing fee. After the licensing fee is fully paid for, TadHealth will start collecting the 10% as payment.

CYBHI REIMBURSEMENT

Initial Anticipated Reimbursement

\$1,110,000 per year

By starting with 15 eligible professionals, based on DHCS estimation (\$74,000 per professional)

Fully Onboarded Reimbursement

\$7,400,000 per year

By onboarding 100 eligible professionals

JANUARY PHASED ROLLOUT

- 1. Start with 15 providers**
- 2. Register Providers (CYBHI)**
- 3. Student batch registration (CYBHI)**
- 4. Submit initial claims**
- 5. Begin to roll out with additional providers**



IMPLEMENTATION OVERVIEW

TadHealth can have your system up and running within 4 hours.

PLATFORM SETUP

- Provider Roster and Student Batch Registration
- CYBHI Registration and setup
- Documentation and Coordination
- Forms and Assessments
- Analytics and Reporting

INTEGRATIONS

- Student Information System Integration
- Single sign-on (SSO)
- Website placements (forms and login link)
- Third-Party Administrator (TPA)
- Digital claim file creation and electronic payments

ONBOARDING

- CYBHI Communication Guides
- Collaborate with leadership
- In-Person onboarding
- Admin onboarding kit
- Continued user and feature rollout

CONTINUED SUPPORT

- Dedicated account representatives
- Weekly office hours
- In platform communication
- Release cadences

TadHealth “Trailblazer” Cohort 1-3 Partners.



TECHNICAL SCOPE OF WORK



TADHEALTH PLATFORM FEATURES:

- **CYBHI Full Suite**
 - Provider roster registration
 - Student batch registration
 - Billing Module with new code library
 - Direct integration to the state
- Custom User Roles + Permissions Included (Admin, Super Admin, Professional, Wellness Staff, Student)
- Secure Client Notes + Forms
- Notifications and Form Templates
- Session and Documentation Manager
- Resources Upload/Sharing
- Custom Analytics & Reporting
- Additional Features Included Upon Request
- Data exchange with health systems and other funding streams



TECHNICAL ASSISTANCE + ONBOARDING:

- Direct Integration with TPA (Carelton)
- Help Center built into the platform
- Dedicated help desk and claims specialist
- Initial Training Session with Director and lead staff
- PD Session with full support staff
- Continued rollout with Director and Admin
- Remove TadHealth Branding (white label)
- Calendar, SIS Integration, and Single Sign On
- Compliant with HIPAA + FERPA standards
- Ongoing Platform Customizations within the scope